



2013 Mainland Europe Resort Update



ALPINE CLUB

Four apartments have undergone refurbishment this year. Diamond standard beds are being installed during each refurbishment.

New balcony furniture has been purchased for all apartments with the old serviceable items being recycled on the barbeque area near the hut.

To enhance the facilities at the resort, the massage room has been swapped around into the solarium (which has been removed for health and safety reasons) and a new small fitness room has been created in the old massage room.

Around the grounds: New signage has been installed at the entrance along with new flag poles and flags. A dog toilet, including bags and a disposal bin, has been installed on the east side of the resort – directly onto the forest path. As this is one of the few locations that allow dogs, we would very much appreciate if all of our guests with dogs use this area.

Alpine Club has been certified as *Gold Crown* by RCI and a *Select Resort* by II.

The resort received *TripAdvisor*, *Booking.com*, *Expedia.com* and *Holiday Check* awards.

Alpine Club received TATOC accredited in 2013.

PALAZZO CATALANI

Throughout the year, the TV system has been improved with more channel selection for our guests.

Palazzo Catalani has been certified as a *Premier Boutique Resort* by II.

The resort has received *TripAdvisor*, and *Booking.com* awards.

In October, Palazzo Catalani was proud to receive the Italian National Award, “*Vojola d’ Oro*”.

This award was established in 1979 and has become the highest recognition made by the local Community.





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ROYAL REGENCY

This year will see new furniture and new curtains in twenty one lounges, the installation of a new key card system which will replace the traditional keys as well as light sensors in the corridors and the parking area.

Royal Regency has been certified *Silver Crown* by RCI and an *Affiliate Resort* by II

The resort has received *TripAdvisor* and *Booking.com* awards.

VILAR DO GOLF RESORT

Fibre optic cables have been installed across the resort to ensure a high speed WiFi connection.

The water irrigation system has been updated, resulting in considerable water being saved as part of our commitment to the environment.

Full refurbishment has taken place in two one bedroom villas, of which one will be fully disabled friendly.

The management of the F & B operation has been internal since February. During this time several changes have taken place such as new menus were introduced, with entertainment on more nights during the week. Further improvements have been made in the main dining room and a conference room was created in the same building.

Vilar do Golf has been certified a *Select Resort* by II.

The resort has received *TripAdvisor* and *Booking.com* awards.

