



2013 Canary Islands Resort Update



CLUB CALA BLANCA

Eleven apartments were refurbished completing levels five, six and most of four. The installation of air conditioning in 100% of the apartments and TVs in bedrooms has been completed. The wooden entrance doors in the 2nd level were replaced with aluminum doors.

Telephone cabling has been redone and the resort is about to have high-speed WiFi up and running in each accommodation.

Club Cala Blanca has been certified *Silver Crown* by RCI.

The resort received *TripAdvisor*, *Booking.com*, *Expedia.com* and *Holiday Check* awards.

Club Cala Blanca has been a TATOC accredited resort since 2012.

CLUB DEL CARMEN

Twenty three apartments were partially refurbished and one was fully refurbished.

Club Del Carmen has been certified an *Affiliate Resort* by II.

The resort received *Trip Advisor*, *Booking.com* and *Holiday Check* awards.

Club Del Carmen has been a TATOC accredited resort since 2010.

JARDINES DEL SOL

WiFi has been installed in all areas of the resort. Internal telephone cabling has been upgraded, as well as the exterior lighting around the resort.

To maintain the lovely grounds, and in conjunction with the on-going environmentally friendly programme, rubbish bin enclosures have been built along with a waste and recycling area at the back of the resort.

Road resurfacing work has been undertaken to half of the road outside the resort, with the other half to be undertaken next year.

Jardines del Sol has been certified a *Select Resort* by II.

The resort has received *TripAdvisor*, *Booking.com* and *Zoover* awards.

Jardines del Sol was voted the 138th Best Hotel in the world by *Expedia* customers and the 2nd best in Spain.



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ROYAL SUNSET BEACH CLUB

2013 has seen the completion of the single most extensive improvement to date with the reception, bar and restaurant having been totally refurbished. This now offers a fresh and contemporary look to the complex.

The electrical wiring throughout the resort is being fully replaced.

The annual painting programme in the common areas is continuing; shutters in the pool bar have been replaced, as has one of the pool heating pumps. Bedroom rugs and luggage racks have been installed in all apartments.

Royal Sunset Beach Club has been certified *Gold Crown* by RCI and a *Premier Resort* by II.

The resort received *TripAdvisor*, *Booking.com* and *Holiday Check* awards.

Royal Sunset Beach Club has been a TATOC accredited resort since 2009.

ROYAL TENERIFE COUNTRY CLUB

Full renovation has taken place in four apartments. The purchase of luggage racks for all apartments has been completed and WiFi is now fully operational across the resort.

Royal Tenerife Country Club has been certified *Gold Crown* by RCI and a *Premier Resort* by II.

The resort received *TripAdvisor* and *Booking.com* awards.

Royal Tenerife Country Club has been TATOC accredited since 2011.

SANTA BARBARA GOLF AND OCEAN CLUB

Full renovation was undertaken in twenty-one apartments. Ocean Lounge, the area below reception, is now an airy, comfortable and stylish area where our members, owners and guests can play pool, use an internet kiosk or select a book from the ever-expanding library, or simply relax.

The pool used for activities has undergone a complete restructure and is now divided into two different areas:

- A toddler pool, specially designed with our "smallest" guests in mind, has been warmly welcomed by our members, owners and guests with small children and infants.
- An external whirlpool was created to give adults a new outside facility. This pool has four different water impulsion jets and is a great addition to the already impressive list of facilities at the resort. This facility includes a pool hoist to give access to those with limited mobility.

Wireless Internet is now available at the resort including apartments and all public areas; a kiosk at Ocean Lounge with printer facility is also available.

Santa Barbara Golf and Ocean Club has been certified *Gold Crown* by RCI and a *Premier Resort* by II.

The resort received *TripAdvisor*, *Booking.com*, *Expedia.com*, *Holiday Check* and *Zoover* awards.

Santa Barbara has been TATOC accredited since 2010.



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SUNSET BAY CLUB

Further partial renovation took place in ten apartments.

Commercial space has now been acquired on the main square, which has been transformed into a brand new gymnasium with Cybex equipment.

The balconies and balustrades were replaced throughout the year with new aluminium ones.

Sunset Bay Club has been certified *Silver Crown* by RCI and a *Select Resort* by II.

The resort received *TripAdvisor*, *Booking.com* and *Expedia.com* awards.

Sunset Bay Club has been TATOC accredited since 2009.

SUNSET HARBOUR CLUB

The proud "owner" of a brand new reception area, Sunset Harbour Club now offers members, owners and guests a new facility - a state of the art gymnasium.

The main swimming pool has now seen the addition of a heating system and the water temperature is now constant.

Other improvements done this year include the introduction of a new children's playground and a fully refurbished accessible apartment.

Sunset Harbour Club has been certified *Gold Crown* by RCI and a *Select Resort* by II.

The resort received *TripAdvisor*, *Booking.com* and *Holiday Check* awards.

Sunset Harbour Club has been TATOC accredited since 2012.

SUNSET VIEW CLUB

Partial renovation in three apartments took place during 2013.

Tropitone chairs were purchased for fourteen apartments along with thirty new sofas.

WiFi is now fully operational across the resort and apartments; an internet kiosk with printer facilities is also available in the reception area.

Sunset View Club has been certified *Gold Crown* by RCI and an *Affiliate Resort* by II.

The resort received *TripAdvisor* and *Booking.com* Awards.

It is anticipated that TATOC accreditation will be undertaken in 2014.