



Amber Vacation Club

# Membership Guide

2020-2021

**DIAMOND**  
Resorts





## Amber Vacation Club

Your membership with Amber Vacation Club provides you with a one-of-a-kind exchange and benefits program to help you make the most of your vacations. Whether you desire mountain escapes or country retreats, Amber Vacation Club offers you the opportunity to vacation in your comfort zone or experience something new at a variety of resorts and destinations.

### Flexible points opportunities

- Book flexible stays for 7 nights or as few as 2 nights
- 6-month booking window
- Member discounts and offers

# Table of Contents

<b>Amber Vacation Club</b> .....	<b>3</b>	<b>4. Online Member Accounts and Feedback</b> .....	<b>18</b>
<b>Contact Information</b> .....	<b>5</b>	4.1 How to Set Up Online Accounts	
<b>Amber Vacation Club Destinations</b> .....	<b>6</b>	4.2 Online Member Forum	
<b>Sunrise Ridge Resort</b> .....	<b>6</b>	4.3 Member Feedback	
<b>Alhambra Villas and</b>		4.4 What's New	
<b>Alhambra at Poinciana</b> .....	<b>8</b>	<b>5. Club Community</b> .....	<b>19</b>
<b>Tree Tops Resort</b> .....	<b>10</b>	5.1 Be Social	
<b>Oakmont Resort</b> .....	<b>12</b>	<b>Membership Benefits</b> .....	<b>20</b>
<b>Casa Del Mar Beach Resort</b> .....	<b>14</b>	LegalZoom	
<b>Membership Guide</b> .....	<b>16</b>	Quorum Savings	
<b>1. Your Membership</b> .....	<b>17</b>	Free Pharmacy Discount Card	
1.1 Using Your Deeded Week and Points Assignment		Golf Card® International	
1.2 Reservation Booking Windows		Dell	
1.3 Cancellation		Serta "This Could Be Home" Program	
1.4 Guest Pass		1-800-Flowers and 1-800-Baskets	
1.5 Housekeeping Fees		RV Park Outdoors	
1.6 Maintenance Fees		<b>2020 Weeks Calendar</b> .....	<b>24</b>
1.7 Club Dues		<b>2021 Weeks Calendar</b> .....	<b>25</b>
1.8 Exchange with RCI			
<b>2. Rental Guidelines</b> .....	<b>17</b>		
2.1 Reservations			
2.2 Deposit			
2.3 Occupancy			
2.4 Additional Units			
2.5 Damage			
2.6 Cancellations			
<b>3. Accessibility Requests</b> .....	<b>18</b>		
3.1 Accessibility Request			
3.2 Occupancy of the Accommodation			
3.3 Reservations Made for Commercial Gain			



## Contact Information

### 2020 Hours of Operation & Holiday Schedule

The call center will be closed on the following public holidays:

Martin Luther King, Jr. Day .....	Monday, January 20, 2020
President's Day .....	Monday, February 17, 2020
Memorial Day .....	Monday, May 25, 2020
Independence Day .....	Saturday, July 4, 2020
Labor Day .....	Monday, September 7, 2020
Veteran's Day .....	Wednesday, November 11, 2020
Thanksgiving .....	Thursday, November 26, 2020 Friday, November 27, 2020
Christmas Day .....	Friday, December 25, 2020

### Email

[AmberVacations@diamondresorts.com](mailto:AmberVacations@diamondresorts.com)

### Online

[DiamondResorts.com](http://DiamondResorts.com)

### Accessibility Assistance

1.888.250.6150

[AccessRequirements@DiamondResorts.com](mailto:AccessRequirements@DiamondResorts.com)

### Reservations and Member Services

Monday - Friday: 9:00 a.m. - 9:00 p.m. (EST)

Saturday: 9:00 a.m. - 8:00 p.m. (EST)

Sunday: Closed

Phone: 1.888.578.6747

Fax: 1.702.765.8715

Payments can be made through our automated phone system 24 hours a day at 1.888.578.6747.

### Social media

 [Facebook.com/DiamondResorts](https://www.facebook.com/DiamondResorts)

 [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)

 [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)

 [Instagram.com/DiamondResorts](https://www.instagram.com/DiamondResorts)



# Sunrise Ridge Resort

2301 Ridge Road  
Pigeon Forge, TN 37863  
1.865.908.6040



## Services and Amenities

- BBQ area
- Concierge
- Fire pit
- Fitness center
- Game room
- Indoor hot tub
- Indoor pool
- Outdoor hot tub
- Outdoor pool
- Parking
- Recreation room
- WiFi

## Nearby Attractions

- Entertainment
- Fishing
- Golf
- Grocery store
- Hiking
- Horseback riding
- Mountain biking
- Restaurants
- Shopping
- Skiing
- Snowboarding

Sunrise Ridge Resort is nestled in the foothills of one of the most beautiful areas in the United States: the Great Smoky Mountains. Experience the serenity and sweeping vistas of nature's magnificent beauty from your patio or balcony. For those seeking entertainment and great down-home food, downtown Pigeon Forge is just minutes away.

Lose yourself in the awe-inspiring atmosphere as you welcome the morning sun emerging over the nearby mountain peaks. Lounge by one of three pools, two outdoor and one indoor, or soak away your tensions in an outdoor or indoor spa. Enjoy the warm glow of your gently crackling fireplace while you watch the evening sky display its panorama of colors. Experience the rich heritage of the region, surrounding you with all of the warmth and comfort of home.

A variety of accommodations are available to fit almost any need. One-bedroom units sleep four, two-bedroom units sleep six and pedestal-style cottages sleep eight, with two bedrooms downstairs and a loft bedroom upstairs. All have ample seating and tables for entertainment, dining and relaxation.

Sunrise Ridge Resort is everything you expect in a vacation, and more.

## Points Values

ACCOMMODATION	BLUE - VALUE			BLUE - STANDARD			WHITE - STANDARD			RED - STANDARD			RED - PREMIUM			RED - HOLIDAY		
	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY
1 BDR	45	90	405	56	112	504	67	134	603	78	156	702	89	178	801	100	200	900
Deluxe 1 BDR	56	112	504	67	134	603	78	156	702	89	178	801	100	200	900	123	246	1107
2 BDR	78	156	702	89	178	801	100	200	900	123	246	1107	134	268	1206	156	312	1404
Pedestal 3 BDR*	100	200	900	123	246	1107	145	290	1305	167	334	1503	189	378	1701	212	424	1908
<b>2020 Weeks</b>	5-8			1-4			9-11, 49-50			12-20, 23-24, 32-34, 44-45, 48			25, 28-31, 37-43			21-22, 26-27, 35-36, 46-47, 51-52		
<b>2021 Weeks</b>	5-8			1-4			9-11, 49-50			12-20, 23-24, 32-34, 44-45, 48			25, 28-31, 37-43			21-22, 26-27, 35-36, 46-47, 51-53		

\*2 BDR Pedestal Cottage w/Open Loft



## **Alhambra Villas and Alhambra at Poinciana**

500 East Cypress Parkway  
Kissimmee, FL 34759  
1.407.933.0700





## Services and Amenities

- BBQ grills
- Children's play area
- Children's pool
- Outdoor pool
- Shuffleboard
- Tennis court

## Nearby Attractions

- Boating
- Entertainment
- Fishing
- Golf
- Grocery store
- Horseback riding
- Restaurants
- Shopping
- Theme parks
- Water skiing

Experience the true meaning of vacation at Alhambra Villas and Alhambra at Poinciana, two neighboring resorts that are, surrounded by sparkling blue lakes, quiet lazy creeks, romantic pathways, and stands of beautiful oak, pine and palmetto trees.

Horseback riding, boating, sailing, fishing and water skiing are all within minutes of the resorts. With all the warmth and comforts of home, the unit features a large two-bedroom plan that offers comfort and space for six. At the same time, the unique lock-out capability provides separate entrances for both the master and guest suites, providing privacy and convenience.

## Points Values - Alhambra Villas

ACCOMMODATION	RED - VALUE			RED - STANDARD			RED - PREMIUM			RED - HOLIDAY		
	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY
Efficiency	34	68	306	45	90	405	50	100	450	56	112	504
1 BDR	67	134	603	78	156	702	84	158	756	100	200	900
2 BDR	101	202	909	123	246	1107	134	208	1206	158	312	1404
<b>2020 Weeks</b>	1-4			18-20, 23-24, 32-34, 37-39, 48-50			5-17, 25, 28-31, 40-45			21-22, 26-27, 35-36, 46-47, 51-52		
<b>2021 Weeks</b>	1-4			18-20, 23-24, 32-34, 37-39, 48-50			5-17, 25, 28-31, 40-45			21-22, 26-27, 35-36, 46-47, 51-53		

## Points Values - Alhambra at Poinciana

ACCOMMODATION	RED - VALUE			RED - STANDARD			RED - PREMIUM			RED - HOLIDAY		
	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY
Efficiency	34	68	306	45	90	405	50	100	450	56	112	504
1 BDR	67	134	603	78	156	702	84	158	756	100	200	900
2 BDR	101	202	909	123	246	1107	134	208	1206	158	312	1404
<b>2020 Weeks</b>	1-4			18-20, 23-24, 32-34, 37-39, 48-50			5-17, 25, 28-31, 40-45			21-22, 26-27, 35-36, 46-47, 51-52		
<b>2021 Weeks</b>	1-4			18-20, 23-24, 32-34, 37-39, 48-50			5-17, 25, 28-31, 40-45			21-22, 26-27, 35-36, 46-47, 51-53		



**An AVC Affiliated Resort**

## **Tree Tops Resort**

290 Sherman Clabo Road  
Gatlinburg, TN 37738  
1.865.436.6559



## Services and Amenities

- BBQ
- Dry sauna
- Fitness center
- Hot tubs
- Indoor pool
- Indoor racquetball court
- Laundry room
- On-site laundry facilities
- Outdoor grills
- Playground and basketball goal
- Putting green
- Shuffleboard court
- Wireless internet

## Nearby Attractions

- Fishing
- Golf
- Hiking
- Horseback riding
- Restaurants
- Shopping
- Skiing

Surrounded by forests of hardwoods and pines, Tree Tops Resort sits on the banks of the Roaring Fork Creek, where cascading, icy waters rush down from the surrounding mountain peaks.

Experience the quiet, tranquil atmosphere and let one of three poolside spas soothe your tensions away. Or get out and see what the Great Smoky Mountains have to offer. Just minutes away, there are golf courses, horseback riding, fishing, hiking, skiing or shopping in the quaint village of Gatlinburg.

Tree Tops Resort is secluded and charming, yet situated within easy access to all the fun of the mountains.

Reflecting the serene atmosphere of a mountain hide-away with all the warmth and comfort of home, you will easily see why Tree Tops is an award-winning resort. A variety of unit types are available to fit your vacation needs, from studio units that sleep two, to two-bedroom units that sleep six, to our pedestal-style cottages that sleep six. Furnishings in each unit have ample seating and tables for entertainment, dining and relaxation. All linens are included, and a laundry room is conveniently available on-site.

Tree Tops Resort is where nature's beauty makes unforgettable experiences.

## Points Values

ACCOMMODATION	BLUE - VALUE			BLUE - STANDARD			WHITE - STANDARD			RED - STANDARD			RED - PREMIUM			RED - HOLIDAY		
	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY
Efficiency	34	68	306	45	90	405	56	112	504	67	134	603	78	156	702	89	178	801
1 BDR	56	112	504	67	134	603	78	156	702	89	178	801	100	200	900	123	246	1107
2 BDR	78	156	702	89	178	801	100	200	900	123	246	1107	134	268	1206	156	312	1404
Pedestal 3 BDR*	100	200	900	123	246	1107	145	290	1305	167	334	1503	189	378	1701	212	424	1908
<b>2020 Weeks</b>	5-8			1-4			9-11, 49-50			12-20, 23-24, 32-34, 44-45, 48			25, 28-31, 37-43			21-22, 26-27, 35-36, 46-47, 51-52		
<b>2021 Weeks</b>	5-8			1-4			9-11, 49-50			12-20, 23-24, 32-34, 44-45, 48			25, 28-31, 37-43			21-22, 26-27, 35-36, 46-47, 51-53		

\*2 BDR Pedestal Cottage w/ Loft



An AVC Affiliated Resort

## Oakmont Resort

3062 Veterans Blvd.  
Pigeon Forge, TN 37863  
1.865.453.3240



## Services and Amenities

- BBQ grills
- Children's pool
- Dry sauna
- Fitness center
- Horseshoe pit
- Hot tub
- Indoor hot tub
- Indoor pool
- Laundry room
- Playground with basketball goal
- Putting green
- Shuffleboard court

## Nearby Attractions

- Entertainment
- Fishing
- Golf
- Grocery store
- Hiking
- Horseback riding
- Mountain biking
- Restaurants
- Shopping
- Skiing
- Snowboarding

If your idea of a vacation is variety, Oakmont Resort is where you want to be. Conveniently located in the heart of Pigeon Forge, you will have at your doorstep the magnificent beauty of the Great Smoky Mountains, and the fun, entertainment and excitement of Dollywood.

Walk to downtown Pigeon Forge, picnic in the park, or enjoy your favorite music at a dinner theater. Ride go-carts, or shop 'til you drop at renowned factory outlet stores. Experience excitement or tranquility. It's your choice. After a day of fun, you can relax in the poolside spa or sauna.

Pure comfort greets you in each spacious unit at Oakmont Resort, making you feel right at home. Our one-bedroom unit sleeps four, and our two-bedroom unit sleeps six. All units have ample seating and tables for entertainment, dining and relaxation. All linens are included, and a laundry room is conveniently available on-site.

Come see why the Great Smoky Mountains is a premier vacation destination and let Oakmont Resort help you create an experience you will always remember.

## Points Values

ACCOMMODATION	BLUE - VALUE			BLUE - STANDARD			WHITE - STANDARD			RED - STANDARD			RED - PREMIUM			RED - HOLIDAY		
	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY
1 BDR	45	90	405	50	100	450	56	112	504	67	134	603	78	156	702	89	178	801
2 BDR	62	124	558	67	134	603	78	156	702	89	178	801	100	200	900	123	246	1107
<b>2020 Weeks</b>	5-8			1-4			9-11, 49-50			12-20, 23-24, 32-34, 44-45, 48			25, 28-31, 37-43			21-22, 26-27, 35-36, 46-47, 51-52		
<b>2021 Weeks</b>	5-8			1-4			9-11, 49-50			12-20, 23-24, 32-34, 44-45, 48			25, 28-31, 37-43			21-22, 26-27, 35-36, 46-47, 51-53		



An AVC Affiliated Resort

## Casa Del Mar Beach Resort

621 S. Atlantic Ave.  
Ormond Beach, FL 32176  
1.386.672.4550



## Services and Amenities

- Arcade/game room
- Bike rentals
- Boating
- Boogie board rentals
- Children's pool
- Entertainment
- Fitness Center
- Horseback riding
- Hot tub
- Laundry facilities
- Restaurant
- Scuba diving
- Skiing
- Swimming pool
- Windsurfing

## Nearby Attractions

- Fishing
- Golf
- Museum
- Parks
- Playground
- Salon
- Shopping
- Spa
- Surfing
- Tennis

Glittering in the warm sunlight at one of the world's most beautiful beaches is Casa Del Mar Beach Resort. Boasting soft sand and warm ocean breezes, Casa del Mar sits just steps from the surf.

Experience the glorious sunrise from your oceanfront balcony, lounge by the beautiful outdoor pool and soak away your tensions in the outdoor spa. Whether you are looking forward to the serenity of gentle waves and majestic birds flying over the water, or the excitement of nearby Daytona, with its world famous beach, pier and the Daytona Speedway, Casa Del Mar Beach Resort has something for everyone.

Our oceanfront and ocean view studios sleep four, and each has a full kitchen and bath. One-bedroom units sleep four with a full kitchen and bath, and two-bedroom units sleep six, with a full kitchen and two baths. All linens are included, and a laundry room is available on-site.

Visit Casa Del Mar for an unforgettable vacation.

## Points Values

ACCOMMODATION	WHITE - VALUE			RED - VALUE			RED - STANDARD			RED - PREMIUM			RED - HOLIDAY		
	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY	SUN-THU	FRI-SAT	WEEKLY
Sunset Studio	45	90	405	56	112	504	67	134	603	78	156	702	89	178	801
Deluxe Studio	67	134	603	78	156	702	89	178	801	100	200	900	112	224	1008
1 BDR	78	156	702	89	178	801	100	200	900	112	224	1008	123	246	1107
2 BDR	100	200	900	112	224	1008	123	246	1107	145	290	1305	156	312	1404
Deluxe 2 BDR	112	224	1008	123	246	1107	134	268	1206	145	290	1305	167	334	1503
2 BDR Doubleshare	145	290	1305	167	334	1503	189	378	1701	212	424	1908	235	470	2115
<b>2020 Weeks</b>	38-45, 48-49			1-5, 18-20, 50			11-17, 37			23-25, 28-34			6-10, 21-22, 26-27, 35-36, 46-47, 51-52		
<b>2021 Weeks</b>	38-45, 48-49			1-5, 18-20, 50			11-17, 37			23-25, 28-34			6-10, 21-22, 26-27, 35-36, 46-47, 51-53		



## Membership Guide

We are pleased to have you as a member and look forward to assisting you in planning unforgettable vacation experiences. One of the top advantages of your membership is the flexibility you have to use or trade your home resort week for other destinations as part of the Amber Vacation Club (AVC).

Available exclusively to members, Amber Vacation Club allows you to convert your home resort week into points. You can then use those points to exchange for a vacation stay at any participating Amber Vacation Club resort.



## 1. Your Membership

### 1.1 Using Your Deeded Week and Points Assignment

To use your deeded week, you should contact an Amber Vacation Club (AVC) counselor between 365 and 180 days prior to your vacation start date. This may be extended up to 730 days (2 years) for the purpose of advanced RCI trades.

Please be aware that notifying AVC of how you intend to use your week is very important. If notification has not been received at least 180 days in advance, your deeded week will automatically be deposited in your Amber Vacation Points (AVP) account for purposes of Amber Vacation Club trading. Once your deeded week has been deposited, you must make reservations through AVC for vacation usage.

### 1.2 Reservation Booking Windows

To utilize your vacation time with the additional flexibility made possible through your AVC membership, contact your AVC counselor to deposit your Amber Vacation Points assignment. AVP assignments may be deposited anytime from 365 to 180 days prior to your vacation start date. Deposited AVP assignments are valid for use from the time of deposit until 365 days after your deeded week start date.

Once you have deposited your week, you may make a request for vacation time within 180 days of the time requested. You may request any type of unit, during any interval week, at any resort in the system, as long as you have the appropriate number of points according to the AVC points charts. The only exception to this guideline is time designated as holiday and special event weeks, which may only be used by families owning holiday weeks. However, this rule is waived within 30 days of holiday and special event time.

### 1.3 Cancellation

Once reservations have been made, cancellations will be subject to a \$20 USD AVC cancellation fee and your points will be credited back to your member account according to the following schedule:

- 180-91 days – no penalty\*
- 90-61 days – 10% penalty\*
- 60-31 days – 20% penalty\*
- 30 days or less – no cancellations

\*\$20 USD cancellation fee to re-establish points

### 1.4 Guest Pass

You may choose to allow guests of yours to use either vacation time that has been fixed or time reserved through points. A \$20 USD guest pass fee will apply.

### 1.5 Housekeeping Fees

As a member, your annual maintenance fee entitles you to your first visit without a housekeeping fee. When utilizing more than

one visit in a given year, a housekeeping fee will be charged for each additional stay, payable at check-in.

### 1.6 Maintenance Fees

Maintenance fees are billed on an annual basis and are due January 1 of each year. All maintenance fees, taxes and Club Dues must be current and paid prior to making any reservation. Maintenance fees must be paid in advance when requesting points usage in advance of the current year. When depositing your deeded week or a confirmed week through AVC with an exchange company, the maintenance fee for the year you are requesting to be deposited must be paid.

### 1.7 Club Dues

AVC members are responsible for paying an annual Club Dues. The current annual amount is \$108 USD per Club member, regardless of the number of timeshare interests owned.

### 1.8 Exchange with RCI

As an Amber Vacation Club member, you now have access to exchange your week with RCI. RCI has a network of more than 4,000 vacation resorts in 100 countries with over 4 million members. If you would like to exchange your week with RCI please contact 1.888.578.6747 to deposit your week.

## 2. Rental Guidelines

Amber Vacation Club membership entitles you to discounted rental rates. Member rates, excluding holiday weeks and special events, are available year-round at up to a 50% discount off each of Amber Vacation resort's current published rental rates.

### 2.1 Reservations

You may call 90 days in advance. Your maintenance fee payments must be current to qualify for any rental privilege.

### 2.2 Deposit

To confirm a reservation, a deposit of the first night's stay is required.

### 2.3 Occupancy

The unit must be occupied by the member. Identification is required at check-in.

### 2.4 Additional Units

Only one unit per night may be rented at member rates.

### 2.5 Damage

The member is responsible for any damages to the unit. No pets are allowed.

### 2.6 Cancellations

Cancellations made more than 14 days in advance receive a full deposit refund; less than 14 days in advance receive no refund. Member rental policies are subject to revision.

## 3. Accessibility Requests

### 3.1 Accessibility Request

Diamond Resorts is committed to providing wonderful vacations for our members and takes into consideration the needs of those who have a disability or an access requirement.

We have an ongoing program of commitment, which consists of:

- Ensuring we aim to comply with disability discrimination legislation and exceed the requirements (where possible) regarding the refurbishment of our resorts
- Making appropriate enhancements to resorts and resort plans
- Improving internal awareness and training
- Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids
- Communicating with our members via regular disability forums and surveys to identify areas for improvement
- Producing compliant literature and communicating within the same guidelines

To ensure that we continue our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance to assist our resort teams in providing you with any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details of which they would like us to be aware. This can be recorded on your account through your accessibility profile or by telling your reservationist when booking by phone. To update your accessibility profile online, please visit [DiamondResorts.com](http://DiamondResorts.com), log in to the Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that can improve our awareness of your needs and make your vacation experience more comfortable.

If you have any access requirements or needs you wish to discuss, or want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first-served basis and are subject to availability.

- For North American Resorts, please call +1.888.250.6150
- For European Resorts, please call 011.44.345.359.0009
- Email any resort accessibility requests to:  
[AccessRequirements@DiamondResorts.com](mailto:AccessRequirements@DiamondResorts.com)

Additional information for Diamond-managed resorts, including resort terrain and accessibility of common areas, is available online. Visit [DiamondResorts.com](http://DiamondResorts.com); to view helpful details about accessibility at each of Diamond's managed resort properties.

There, you will find information about grounds terrain, accessibility of common areas and any available aids such as shower chairs and toilet risers. We also list information on area conveniences where possible to allow you to make sure your vacation is worry-free.

### 3.2 Occupancy of the Accommodation

Reservations can be used by the members named on the membership, their immediate family (spouse, parent, sibling or children) or you may arrange for the reservation to be used by a guest of your choosing.

### 3.3 Reservations Made for Commercial Gain

Bookings cannot be made for commercial gain. Amber Vacation Club has been created for the enjoyment of all members. Reservations made solely to sell or rent, for a profit or significant financial gain, are not permitted. If such practices are discovered, Diamond Resorts reserves the right to cancel those bookings and may suspend the membership of the member.

## 4. Online Member Accounts and Feedback

### 4.1 How to Set Up Online Accounts

Updated information and changes to the Amber Vacation Club and additional information about Member Benefits can be found at [DiamondResorts.com](http://DiamondResorts.com). Members should keep their contact details updated in order to receive current communications, particularly through email. Here's how to register a member account:

- Go to [DiamondResorts.com](http://DiamondResorts.com) (if members have never visited the site, they may be asked to select their country of residence).
- Click on "Register" next to the login.
- Enter the required fields and set up your username and password.
- A confirmation email will be sent to your email address and you will be asked to validate the account.

### 4.2 Online Member Forum

To access the online member forum, log on at [DiamondResorts.com](http://DiamondResorts.com) and select [My Community > Social Media > Private Member Forum](#). Please refer to the Member Forum rules before making a post.

### 4.3 Member Feedback

Member feedback is essential to Diamond Resorts. The following options are available so that members may let us know what we are doing well and where we can improve, as well as providing members the opportunity to share viewpoints and experiences.

If members experience any problems while at a resort, they should make the front desk reception and/or management team aware, as many issues can be resolved on-site.

If members have other questions or concerns, then please let us know by notifying the customer service teams on the contact list at [DiamondResorts.com](http://DiamondResorts.com)

#### **4.4 What's New**

Visit "What's New" in the Member Area at [DiamondResorts.com](http://DiamondResorts.com) for the latest notices on new resort choices, new benefits and travel alerts.

## **5. Club Community**

### **5.1 Be Social**

Join any of the Diamond Resorts social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet, like us on Pinterest or become a follower and connect with fellow members, owners and guests while keeping up-to-date on all the latest Diamond news.

#### **Facebook**

##### **[Facebook.com/DiamondResorts](https://www.facebook.com/DiamondResorts)**

Find us on Facebook and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a friend request or a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.

#### **Twitter**

##### **[Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)**

Become a follower on Twitter to receive our latest tweets featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation with Diamond Resorts; we would love to hear all about your stay.

#### **Instagram**

##### **[Instagram.com/DiamondResorts](https://www.instagram.com/DiamondResorts)**

Be sure to follow us on Instagram and see how your fellow members are staying vacationed all over the world. Include the hashtag [#DiamondResorts](https://www.instagram.com/hashtag/DiamondResorts) along with your own posts while vacationing with us and you may be featured in a post!



## Membership Benefits

For more information on all your member benefits as part of the Amber Vacation Club, log in to the Member Area at [DiamondResorts.com](https://www.diamondresorts.com).

## LegalZoom

LegalZoom is America's leading online legal document preparation service. From incorporations to last wills, LegalZoom makes it easy and affordable to take care of a variety of common legal matters. Along with quality legal documents, customers enjoy free attorney referrals, a 24-hour online legal education center and a range of complimentary business resources.

Members receive \$15 off any LegalZoom.com product by using discount code: THECLUB.

This benefit is available for online purchase only at DiamondResorts.com.

## Quorum Savings

You now have access to an exclusive, high-yield, liquid savings account from Quorum Federal Credit Union. Quorum Federal Credit Union belongs to a network of credit unions across the country. Visit their website to see where you may be able to transact locally as well as online.

- 1.75% annual percentage yield\*
- No minimum balance
- Easy access to your money with no penalties
- Insured to at least \$250,000 by the NCUA

\*HighQ annual percentage yield in effect as of 02/01/19 and subject to change.

## Free Pharmacy Discount Card

Whether you are insured, under-insured or uninsured, everyone saves! You and your family will be able to alleviate some of your out-of-pocket expenses when purchasing prescription medication. Simply present the free pharmacy discount card with your regular insurance card to the contracted pharmacist. Every time you fill a prescription, ask the pharmacist to compare the two purchase prices. The pharmacist selects whichever method of payment is least expensive. It's that easy.

## No Insurance?

Take advantage of significant savings on the prescription drugs you need.

## Have Insurance?

This card can still save you money:

- on drugs not covered by your insurance provider
- on experimental drugs
- discounts using this card may be less expensive than your insurance co-pay

## Benefits for Everyone

- Available to use at over 60,000 providers nationwide
- 10% to 60% savings on most medications
- No health restrictions
- We encourage you to register your family and loved ones

This benefit is available for ONLINE registration only at DiamondResorts.com.

## Golf Card® International

Golf Card® International offers you an annual deluxe membership that includes access to the official USGA Handicap card as well as the Golf GPS Smartphone app to help improve your game at any of the participating golf courses across North America. Whether you are an avid golfer, or learning to play, this is perfect for anyone who enjoys the game of golf whenever and wherever. Tee it up at one of the courses, sink a putt on the green and start perfecting your swing.

### Annual membership offers:

- Preferred rates on greens and cart fees at any of the participating golf courses across North America
- Official USGA Handicap Index®
- Golf GPS Smartphone App
- Annual subscription to Golf Digest
- Golf Player Membership Card
- 10% Discount on over 4,000 golf products, equipment and more
- Social network, directory and swing tips

This benefit is available for ONLINE purchase only at DiamondResorts.com.

## Dell

Diamond Resorts has partnered with Dell making it easier to shop for you and your loved ones. You will be offered discount pricing on electronics and accessories. Be sure to visit the site again as new offers are added frequently.

## Serta “This Could Be Home” Program

Did you get a great night’s sleep while staying at one of our Diamond-managed resorts? Diamond Resorts guest rooms are furnished with premium Serta mattress sets designed exclusively for Diamond Resorts. Now you have the opportunity to purchase this set not sold in retail stores. You can now experience that same luxurious resort amenity right in your own home.

## 1-800-Flowers and 1-800-Baskets

For more than 30 years, 1-800-FLOWERS.com Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals; perfect for every occasion.

1-800-FLOWERS.com offers the best of both worlds—exquisite, florist-designed arrangements, individually created by some of the world’s top floral artists and hand delivered the same day, and spectacular flowers shipped overnight “Fresh From Our Growers<sup>SM</sup>.”

If you’re looking for more than just a gift, then look to 1-800-BASKETS.com. They craft gift baskets with dedicated artistry, so you know the presentation will always be perfect. Whether classic or current, their gift baskets are a sensory experience, filled with high-quality gourmet foods, wines and even fresh fruit. At 1-800-BASKETS.com, they are passionate about connecting people through thoughtful gift giving.

Members receive a 20% discount on all purchases.

## RV Park Outdoors

Do you want to experience the scenic outdoors, nestled by the campfire and sleep under the stars? Diamond Resorts has partnered with Passport America and Freedom Campground to offer RV enthusiasts and campers all the benefits of two memberships for one low price. You and your family can create lasting memories together on the open road. With your membership you will receive:

- 25–50% discount at participating RV Parks and Campgrounds in North America
- Complimentary Trip Routing
- Complimentary Passport America Smartphone App

- Personalized Travel Discount Card for Passport America and Freedom Campgrounds
- Camping Directory for Passport America and Freedom Campgrounds
- Complimentary online access to RV America Magazine
- Discount rates for MyRVMail.com
- 20% savings on water adventures, fishing, horseback riding and more all across America
- Affiliate updates and information access online 24/7

For more information, log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and select Travel Advantages > RV Park Outdoors under My Benefits.



# 2020 Weeks Calendar

WK	FRI	SAT	SUN	MON	TUES	WED	THU
1	Jan 03	Jan 04	Jan 05	Jan 06	Jan 07	Jan 08	Jan 09
2	Jan 10	Jan 11	Jan 12	Jan 13	Jan 14	Jan 15	Jan 16
3	Jan 17	Jan 18	Jan 19	Jan 20	Jan 21	Jan 22	Jan 23
4	Jan 24	Jan 25	Jan 26	Jan 27	Jan 28	Jan 29	Jan 30
5	Jan 31	Feb 01	Feb 02	Feb 03	Feb 04	Feb 05	Feb 06
6	Feb 07	Feb 08	Feb 09	Feb 10	Feb 11	Feb 12	Feb 13
7	Feb 14	Feb 15	Feb 16	Feb 17	Feb 18	Feb 19	Feb 20
8	Feb 21	Feb 22	Feb 23	Feb 24	Feb 25	Feb 26	Feb 27
9	Feb 28	Feb 29	Mar 01	Mar 02	Mar 03	Mar 04	Mar 05
10	Mar 06	Mar 07	Mar 08	Mar 09	Mar 10	Mar 11	Mar 12
11	Mar 13	Mar 14	Mar 15	Mar 16	Mar 17	Mar 18	Mar 19
12	Mar 20	Mar 21	Mar 22	Mar 23	Mar 24	Mar 25	Mar 26
13	Mar 27	Mar 28	Mar 29	Mar 30	Mar 31	Apr 01	Apr 02
14	Apr 03	Apr 04	Apr 05	Apr 06	Apr 07	Apr 08	Apr 09
15	Apr 10	Apr 11	Apr 12	Apr 13	Apr 14	Apr 15	Apr 16
16	Apr 17	Apr 18	Apr 19	Apr 20	Apr 21	Apr 22	Apr 23
17	Apr 24	Apr 25	Apr 26	Apr 27	Apr 28	Apr 29	Apr 30
18	May 01	May 02	May 03	May 04	May 05	May 06	May 07
19	May 08	May 09	May 10	May 11	May 12	May 13	May 14
20	May 15	May 16	May 17	May 18	May 19	May 20	May 21
21	May 22	May 23	May 24	May 25	May 26	May 27	May 28
22	May 29	May 30	May 31	Jun 01	Jun 02	Jun 03	Jun 04
23	Jun 05	Jun 06	Jun 07	Jun 08	Jun 09	Jun 10	Jun 11
24	Jun 12	Jun 13	Jun 14	Jun 15	Jun 16	Jun 17	Jun 18
25	Jun 19	Jun 20	Jun 21	Jun 22	Jun 23	Jun 24	Jun 25
26	Jun 26	Jun 27	Jun 28	Jun 29	Jun 30	Jul 01	Jul 02
27	Jul 03	Jul 04	Jul 05	Jul 06	Jul 07	Jul 08	Jul 09
28	Jul 10	Jul 11	Jul 12	Jul 13	Jul 14	Jul 15	Jul 16
29	Jul 17	Jul 18	Jul 19	Jul 20	Jul 21	Jul 22	Jul 23
30	Jul 24	Jul 25	Jul 26	Jul 27	Jul 28	Jul 29	Jul 30
31	Jul 31	Aug 01	Aug 02	Aug 03	Aug 04	Aug 05	Aug 06
32	Aug 07	Aug 08	Aug 09	Aug 10	Aug 11	Aug 12	Aug 13
33	Aug 14	Aug 15	Aug 16	Aug 17	Aug 18	Aug 19	Aug 20
34	Aug 21	Aug 22	Aug 23	Aug 24	Aug 25	Aug 26	Aug 27
35	Aug 28	Aug 29	Aug 30	Aug 31	Sep 01	Sep 02	Sep 03
36	Sep 04	Sep 05	Sep 06	Sep 07	Sep 08	Sep 09	Sep 10
37	Sep 11	Sep 12	Sep 13	Sep 14	Sep 15	Sep 16	Sep 17
38	Sep 18	Sep 19	Sep 20	Sep 21	Sep 22	Sep 23	Sep 24
39	Sep 25	Sep 26	Sep 27	Sep 28	Sep 29	Sep 30	Oct 01
40	Oct 02	Oct 03	Oct 04	Oct 05	Oct 06	Oct 07	Oct 08
41	Oct 09	Oct 10	Oct 11	Oct 12	Oct 13	Oct 14	Oct 15
42	Oct 16	Oct 17	Oct 18	Oct 19	Oct 20	Oct 21	Oct 22
43	Oct 23	Oct 24	Oct 25	Oct 26	Oct 27	Oct 28	Oct 29
44	Oct 30	Oct 31	Nov 01	Nov 02	Nov 03	Nov 04	Nov 05
45	Nov 06	Nov 07	Nov 08	Nov 09	Nov 10	Nov 11	Nov 12
46	Nov 13	Nov 14	Nov 15	Nov 16	Nov 17	Nov 18	Nov 19
47	Nov 20	Nov 21	Nov 22	Nov 23	Nov 24	Nov 25	Nov 26
48	Nov 27	Nov 28	Nov 29	Nov 30	Dec 01	Dec 02	Dec 03
49	Dec 04	Dec 05	Dec 06	Dec 07	Dec 08	Dec 09	Dec 10
50	Dec 11	Dec 12	Dec 13	Dec 14	Dec 15	Dec 16	Dec 17
51	Dec 18	Dec 19	Dec 20	Dec 21	Dec 22	Dec 23	Dec 24
52	Dec 25	Dec 26	Dec 27	Dec 28	Dec 29	Dec 30	Dec 31



# 2021 Weeks Calendar

WK	FRI	SAT	SUN	MON	TUES	WED	THU
1	Jan 01	Jan 02	Jan 03	Jan 04	Jan 05	Jan 06	Jan 07
2	Jan 08	Jan 09	Jan 10	Jan 11	Jan 12	Jan 13	Jan 14
3	Jan 15	Jan 16	Jan 17	Jan 18	Jan 19	Jan 20	Jan 21
4	Jan 22	Jan 23	Jan 24	Jan 25	Jan 26	Jan 27	Jan 28
5	Jan 29	Jan 30	Jan 31	Feb 01	Feb 02	Feb 03	Feb 04
6	Feb 05	Feb 06	Feb 07	Feb 08	Feb 09	Feb 10	Feb 11
7	Feb 12	Feb 13	Feb 14	Feb 15	Feb 16	Feb 17	Feb 18
8	Feb 19	Feb 20	Feb 21	Feb 22	Feb 23	Feb 24	Feb 25
9	Feb 26	Feb 27	Feb 28	Mar 01	Mar 02	Mar 03	Mar 04
10	Mar 05	Mar 06	Mar 07	Mar 08	Mar 09	Mar 10	Mar 11
11	Mar 12	Mar 13	Mar 14	Mar 15	Mar 16	Mar 17	Mar 18
12	Mar 19	Mar 20	Mar 21	Mar 22	Mar 23	Mar 24	Mar 25
13	Mar 26	Mar 27	Mar 28	Mar 29	Mar 30	Mar 31	Apr 01
14	Apr 02	Apr 03	Apr 04	Apr 05	Apr 06	Apr 07	Apr 08
15	Apr 09	Apr 10	Apr 11	Apr 12	Apr 13	Apr 14	Apr 15
16	Apr 16	Apr 17	Apr 18	Apr 19	Apr 20	Apr 21	Apr 22
17	Apr 23	Apr 24	Apr 25	Apr 26	Apr 27	Apr 28	Apr 29
18	Apr 30	May 01	May 02	May 03	May 04	May 05	May 06
19	May 07	May 08	May 09	May 10	May 11	May 12	May 13
20	May 14	May 15	May 16	May 17	May 18	May 19	May 20
21	May 21	May 22	May 23	May 24	May 25	May 26	May 27
22	May 28	May 29	May 30	May 31	Jun 01	Jun 02	Jun 03
23	Jun 04	Jun 05	Jun 06	Jun 07	Jun 08	Jun 09	Jun 10
24	Jun 11	Jun 12	Jun 13	Jun 14	Jun 15	Jun 16	Jun 17
25	Jun 18	Jun 19	Jun 20	Jun 21	Jun 22	Jun 23	Jun 24
26	Jun 25	Jun 26	Jun 27	Jun 28	Jun 29	Jun 30	Jul 01
27	Jul 02	Jul 03	Jul 04	Jul 05	Jul 06	Jul 07	Jul 08
28	Jul 09	Jul 10	Jul 11	Jul 12	Jul 13	Jul 14	Jul 15
29	Jul 16	Jul 17	Jul 18	Jul 19	Jul 20	Jul 21	Jul 22
30	Jul 23	Jul 24	Jul 25	Jul 26	Jul 27	Jul 28	Jul 29
31	Jul 30	Jul 31	Aug 01	Aug 02	Aug 03	Aug 04	Aug 05
32	Aug 06	Aug 07	Aug 08	Aug 09	Aug 10	Aug 11	Aug 12
33	Aug 13	Aug 14	Aug 15	Aug 16	Aug 17	Aug 18	Aug 19
34	Aug 20	Aug 21	Aug 22	Aug 23	Aug 24	Aug 25	Aug 26
35	Aug 27	Aug 28	Aug 29	Aug 30	Aug 31	Sep 01	Sep 02
36	Sep 03	Sep 04	Sep 05	Sep 06	Sep 07	Sep 08	Sep 09
37	Sep 10	Sep 11	Sep 12	Sep 13	Sep 14	Sep 15	Sep 16
38	Sep 17	Sep 18	Sep 19	Sep 20	Sep 21	Sep 22	Sep 23
39	Sep 24	Sep 25	Sep 26	Sep 27	Sep 28	Sep 29	Sep 30
40	Oct 01	Oct 02	Oct 03	Oct 04	Oct 05	Oct 06	Oct 07
41	Oct 08	Oct 09	Oct 10	Oct 11	Oct 12	Oct 13	Oct 14
42	Oct 15	Oct 16	Oct 17	Oct 18	Oct 19	Oct 20	Oct 21
43	Oct 22	Oct 23	Oct 24	Oct 25	Oct 26	Oct 27	Oct 28
44	Oct 29	Oct 30	Oct 31	Nov 01	Nov 02	Nov 03	Nov 04
45	Nov 05	Nov 06	Nov 07	Nov 08	Nov 09	Nov 10	Nov 11
46	Nov 12	Nov 13	Nov 14	Nov 15	Nov 16	Nov 17	Nov 18
47	Nov 19	Nov 20	Nov 21	Nov 22	Nov 23	Nov 24	Nov 25
48	Nov 26	Nov 27	Nov 28	Nov 29	Nov 30	Dec 01	Dec 02
49	Dec 03	Dec 04	Dec 05	Dec 06	Dec 07	Dec 08	Dec 09
50	Dec 10	Dec 11	Dec 12	Dec 13	Dec 14	Dec 15	Dec 16
51	Dec 17	Dec 18	Dec 19	Dec 20	Dec 21	Dec 22	Dec 23
52	Dec 24	Dec 25	Dec 26	Dec 27	Dec 28	Dec 29	Dec 30
53	Dec 31	Jan 01	Jan 02	Jan 03	Jan 04	Jan 05	Jan 06



Amber Vacation Club memberships are administered by Diamond Resorts International Club, Inc. as a membership class within The Club exchange program. The Amber Vacation Club benefits are subject to change/cancellation without notice. Features, furnishings and amenities depicted throughout are subject to change.

©Copyright 2020 Diamond Resorts Holdings, LLC. All rights reserved. Unauthorized duplication is a violation of applicable state, federal and international laws.

1907-0904

 **DIAMOND**<sup>®</sup>  
Resorts