

CROMER COUNTY CLUB - UK

Terrain:	The resort is positioned on a hill with many steep steps & various gradients and inclines around the resort. Some areas of the resort may not be accessible. Pathways are uneven and access difficult with some steps to access garden areas.
Communal areas:	<p>Reception: Accessed via external steps (11 steps in total). Alternative route into Reception can be accessed from rear of main building with sloped access.</p> <p>Bar/ Restaurant/Entertainment: Three entrances (1) via slope and stairs (2) via steps (3) disabled access via pool.</p> <p>Sports Hall/Snooker: Accessed via stairs and situated on three levels. (Sports Hall can be accessed via a bridge entrance by arrangement)</p> <p>Games Room: Can be accessed via Bar & Restaurant via stairs or accessed via a sloped patio area at rear of the main Reception building.</p> <p>Leisure Centre: Accessed via Reception, then further steps down to pool from changing room facilities. Wheelchair access is available directly onto poolside from an outside lower level. Disabled Changing Room facility accessible via Reception. Shower facility on poolside.</p>
Parking:	2 disabled spaces directly outside Reception. There is disabled parking allocated to the disabled unit.
Accessible/Adapted Accommodation:	<u>1 x Studio unit</u> – ramped access, wet room with grab handles, fixed shower stool.
Other Accommodation:	All accommodation has a variety of approaches and entrances including steps, ramps and uneven surfaces. Some accommodation is duplex with an internal staircase. Steps around the communal areas have non slip treads and are marked with warning strips. Handrails on some steps.
Equipment Available (on request):	<ul style="list-style-type: none"> Pool hoist Wheelchair Wet wheelchair Commode Shower stool Comfy foam toilet seat/Toilet seat raiser Crystal tap turners Contour turner Tin/jar turner Ring pulls Reflex carving knife/Reflex knife Kettle tipping aid Gymnic ball Handy reacher Toilet frame Bath tub rail Bath seat Hearing loop Sharps bin Ramp Bed board Hand rail Chair raisers See-easy telephone

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Measurements for equipment available on request:	Pool hoist weight limit – 400lbs/180kg Wheelchair – seat breadth 40cm Wet Wheelchair – seating height 51cm, seat breadth 48cm, maximum weight 136kg Shower Chair - adjustable in height, 33cm diameter, maximum weight 190kg
Accessible Outings & Excursions :	Dependent on operator and excursion offered as these can and do change. A list is maintained by the resort Reception.
Proximity/Accessibility to local supermarkets/shops, etc:	Most supermarkets in the local area are accessible.
Public Transport	Information available from Reception.
Haemodialysis clinics close to resort:	New Norfolk and Norwich University Hospital. Telephone 01603 288240 or 01603 646155. 50 to 60 minutes drive from resort.
Proposed Future Plans:	Further accommodation adaptations.