



THE CLUB
at
DIAMOND RESORTS
INTERNATIONAL

Your Annual Guide to Member Benefits and Points Redemption

MEMBER BENEFITS
2011 - 2012

CONTACT INFORMATION

HOURS OF OPERATION & PUBLIC HOLIDAY SCHEDULE 2011-2012

All call centre services will be closed or have reduced operational hours on the following public holidays:

New Year's Eve	Friday, 31 December 2010 (REDUCED HOLIDAY HOURS 08.00 - 17.30)
New Year's Day	Saturday, 1 January 2011
New Year's Day Holiday	Monday, 3 January 2011
Good Friday	Friday, 22 April 2011
Easter Monday	Monday, 25 April 2011
May Day Holiday	Monday, 2 May 2011
Spring Bank Holiday	Monday, 30 May 2011
August Bank Holiday	Monday, 29 August 2011
Christmas Eve	Saturday, 24 December 2011 (REDUCED HOLIDAY HOURS 08.00 - 13.00)
Christmas Day	Sunday, 25 December 2011
Boxing Day	Monday, 26 December 2011
Christmas Day Holiday	Tuesday, 27 December 2011
New Year's Eve	Saturday, 31 December 2011 (REDUCED HOLIDAY HOURS 09.00 - 17.00)

Standard Call Centre Hours

MEMBER SERVICES (RESERVATIONS)

Monday - Friday 08.00 - 20.00; Saturday 09.00 - 17.00

TRAVEL

Monday - Friday 09.00 - 20.00; Saturday 09.00 - 17.00

CUSTOMER SERVICES

Monday - Thursday 09.00 - 17.30; Friday 09.00 - 17.00

INTERNATIONAL RESERVATIONS

Monday - Friday 09.00 - 18.00 (as per that country's time zone)

Contact Telephone Numbers

Member Services (reservations)	0845 359 0005
Platinum Members	0800 358 7528
Travel (select the travel option)	0845 359 0005
Special Needs	0845 359 0009
Customer Service	0845 359 0010
E-mail	reservations@DiamondResorts.com

INTERNATIONAL NUMBERS

From France	+33 1551 74164
From Spain	+34 800 600256
From Italy	+39 (0) 272 536331
From Germany	+49 (0) 711 224 0867
From Norway	+47 2231 0617
From Sweden	+46 851 761810
From Finland	+358 9 435 32218

Welcome
Velkommen
Välkommen Bienvenue
Willkommen Bem-vindo
Bienvenido Benvenuto

Membership Advantages	4
Diamond Loyalty SM	6
Silver Level Membership	8
Gold Level Membership	9
Platinum Level Membership	9
Flights	10
Cruises	11
Travel Services	12
Special Requirements	13





THE Club[®]

Our programme provides you with a flexible, points-based exchange system that ensures the vacation holiday lifestyle you deserve.

As a member of THE Club[®] at Diamond Resorts International[®], you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease and simplicity and with the peace of mind that Diamond Resorts International[®] provides through its commitment to a high standard of quality and service excellence.

THE Club[®] at Diamond Resorts International[®] affords you the opportunity to travel when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Your points can also be redeemed through industry partnerships with external exchange companies. Members of THE Club[®] at Diamond Resorts International[®] also have the opportunity to exchange their points for additional worldwide travel benefits.

Whether you're planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club[®] at Diamond Resorts International[®].

Welcome to a world of choice.

MEMBERSHIP ADVANTAGES

FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you and your vacation consultant will determine when you will receive your first allotment of points.

Once allocated you may choose to:

- **BOOK** a vacation at any of our resorts
- **SAVE** your points for use during the following year
- **REDEEM** points for member benefits (if within redemption deadline)
- **EXCHANGE** through Interval International®

HOW TO MAKE A RESERVATION

How to determine how many points are required

The points values for all of the resorts are listed within this Directory. Points values for newly launched resorts are available online.

To establish how many points are required, take the following steps:

1. **DETERMINE** the preferred dates of travel.
2. **CHECK** the proposed travel dates against the weeks calendar for the year of travel to determine the week number.
3. **SELECT** the preferred resort and use the grid to select the accommodation type and corresponding week number. This Directory will indicate the number of points required for a week's stay when checking in on a standard check-in day.

SEARCHING FOR AVAILABILITY

Members can search for availability and book online at DiamondResorts.com.

SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy). The points calculation for a stay of less than seven nights is as follows:

- **SUNDAY to THURSDAY** inclusive; each night is **10%** of the weekly points value
- **FRIDAY and SATURDAY** nights; each night is **30%** of the weekly points value
- Points values for **SHORT STAY** bookings made within 30 days of arrival are discounted by **50%**

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL

For some resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values are discounted by 50%. For short stay points values a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

MANAGING YOUR POINTS

If you would like to take a special trip and need more than your yearly allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save/borrow points from your current/following year's allocation.

SAVING POINTS

If members do not intend to use all or part of their current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated. The deadlines are:

- **SAVE** up to **100%** of the annual allocation of points by **30 JUNE**
- **SAVE** up to **50%** of annual allocation of points (if 50% has not already been saved) between **1 JULY** and **31 SEPTEMBER**
- **SAVE** up to **25%** of the annual allocation of points (if 25% of the allocation has not already been saved) between **1 SEPTEMBER** and **31 OCTOBER**

Members should go to DiamondResorts.com and log in to their member account or call member services to save points. Once points have been saved they may still be accessed during the current year, although an administrative fee may be charged. Please note that reservations made with points from the current year's allocation for arrival in the year after the points were allocated will require the arrival year's maintenance fees to have been paid in full prior to the member arriving, otherwise the reservation will be canceled.

BORROWING POINTS

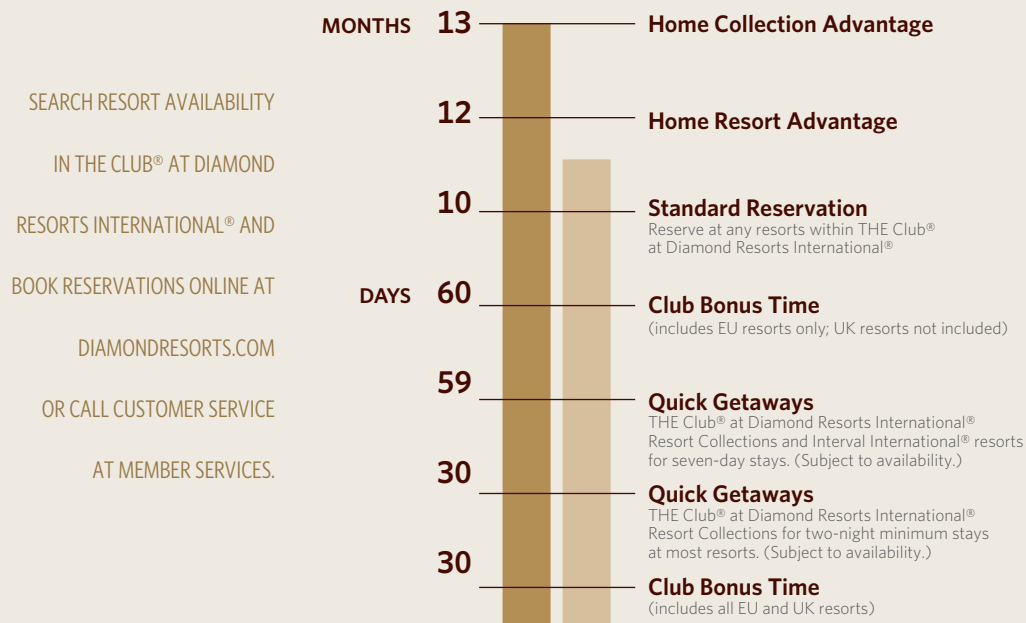
You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

PURCHASING POINTS

Additional points may be purchased in order to permanently increase your yearly allocation. Log on to the Member Area of DiamondResorts.com and select "Buy Points."

BOOKING YOUR VACATION

What reservation can I make?



NOTE: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date.

WEEKLY POINTS VALUES

Point amounts are displayed for weekly vacation stays. Weekly values are valid when checking in on the designated check-in day. If you stay in increments other than seven nights or check in on a day other than the designated check-in day,* the nightly values apply.

NIGHTLY, MIDWEEK AND WEEKEND

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay.

For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night. Any exceptions to this rule are indicated on the chart for the specific resort, beginning on page 18.

Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

CANCELATION RULES†

- 0% loss of points if canceled **395-91** days prior to arrival date
- 25% loss of points if canceled **90-61** days prior to arrival date
- 50% loss of points if canceled **60-14** days prior to arrival date
- 100% loss of points if canceled **13-0** days prior to arrival date

*Specific check-in days are indicated below each resort listed on pages 18-55.

†Rules vary on Club Bonus Time and Club Rental reservations.

If you must cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.

CLUB BONUS TIME

Club Bonus Time allows you to book your stay 30 days or less in advance of your arrival date at all EU and UK resorts; 60 days or less for EU resorts only at preferred rental rates. Club Bonus Time rates are only available at select resorts within THE Club® at Diamond Resorts International®. The minimum number of nights is two.

SPECIAL RENTAL OFFERS AND POINTS DISCOUNTS‡

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted rates without using your points. Special discounts at our resorts and other offers are frequently announced via e-mail. For further details call Member Services or update your contact information by entering your e-mail address in your Account area at DiamondResorts.com.

GUEST CERTIFICATES

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a name change. Provide the name of the guest who will be checking in and the reservation will be updated. A fee is charged for this service.

Note: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date.

You will need a specific number of points depending on the resort and week you choose to visit. Use the resort listings beginning on page 18 to determine how many points you'll need for your vacation.

RESERVATION PROTECTION PLAN

Members are encouraged to purchase reservation protection at the time of booking. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel up to 24 hours prior to arrival date. You may be forced to cancel or postpone your vacation, such as for severe weather, the illness of an immediate family member, jury duty and more. Don't take a chance with your next vacation.

Additional discounts may be available when booking online.

If you must cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible.

AT-A-GLANCE

DIAMOND
LOYALTYSM
Benefits

POINTS LEVELS				
	STANDARD UP TO 14,999	SILVER 15,000-29,999	GOLD 30,000-49,999	PLATINUM 50,000 AND MORE
Points Value Increase*	Not applicable	13%*	25%*	50%*
Member Benefits Processing Fee	£20	SAVE £5	SAVE £10	COMPLIMENTARY
Cruise Points Redemption Fee	£50	SAVE £15	SAVE £25	COMPLIMENTARY
Bonus Time Discount	Not available	10% OFF	25% OFF	50% OFF
Reservation Protection Plan	£55	SAVE £10	SAVE £20	SAVE £25
Upgrade of Accommodation Fee	Not available	£70 each / 2 per year	£35 each / 3 per year	£0 / no limit
Fee Payments Redemption Period	1 November - Annual application for payment date	1 November - Annual application for payment date	1 November - Annual application for payment date	1 November - Annual application for payment date
Flight and Cruise Redemption Period	1 January - 31 March	1 January - 31 May	1 January - 31 July	1 January - 30 September
Travel Services Redemption Period	1 January - 31 March	1 January - 31 May	1 January - 31 July	1 January - 30 September
Pending Request Service	Not available	1 request available per year	3 requests available per year	5 requests available per year

*When redeeming for cruise and travel services member benefits only.

NOTE: If you are already a Première member, then the benefits offered related to Première remain as long as you continue to pay the annual Première fee. If you are a Première member and the benefit or discount offered in your tier is better than within Première, then the most advantageous benefits will apply.

DIAMOND LOYALTY

MEMBERSHIP ADVANTAGES

POINTS REDEMPTION OPPORTUNITIES

- Access to more than 177 branded and affiliated resorts
- Additional resorts and hotels access
- Cruises
- Flights
- Management fees*
- RV rentals
- Golf and spa breaks
- Experience Days
- Rail Journeys
- Eco-holidays
- Other travel services
- U.S. National Park passes
- Member escorted tours

DISCOUNTS AND PRODUCT SPECIALS

- Dell
- Luggage Club
- 1-800-Flowers
- Fraudlock

PLUS

- Member exclusive prices on Diamond Resorts International® rentals
- Membership with Interval International® exchange services
- Interval International® Gold Membership at an additional charge
- Member access to online shopping discounts



Visit us
Online
DiamondResorts.com

Stay up-to-date on
POINTS redemption,
partner **DISCOUNTS**,
product **SPECIALS** & more.

*This benefit may not be available with all membership types.

SILVER

FOR POINTS LEVELS OF 15,000 – 29,999

POINTS REDEMPTION
VALUE INCREASE*
13%*

MEMBER BENEFITS
PROCESSING FEE
SAVE £5

CRUISE POINTS
REDEMPTION FEE
SAVE £15

BONUS TIME
RENTALS DISCOUNT
10% OFF

RESERVATION PROTECTION PLAN
SAVE £10

ACCOMMODATION UPGRADE
£70 each / 2 per year

FEE PAYMENTS
REDEMPTION PERIOD
**1 November –
Annual application
for payment date**

FLIGHT & CRUISE
REDEMPTION PERIOD
1 January – 31 May

TRAVEL SERVICES
REDEMPTION PERIOD
1 January – 31 May

PENDING REQUEST SERVICE
**1 request
available per year**

ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type at the time you make your booking (subject to availability). As a Silver member you have **TWO UPGRADES AVAILABLE** per year for just £70 each.

PLACE A PENDING REQUEST FOR A RESERVATION

Up to 10 months prior to arrival for FREE

Set up one automated search for a resort or region, for a specific date or date range, a specific duration of stay and any accommodation size or type and

WE WILL DO THE SEARCHING FOR YOU.

SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club® SelectSM Fee

BONUS TIME RENTALS DISCOUNT

10% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your **10% DISCOUNT**. Call **0800 358 6992**.

NEARLY 13% INCREASE IN POINTS VALUES

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except flights and maintenance fees, and receive 4.5 pence per point, giving you nearly **13% MORE VALUE** for every redemption.

IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort**

- **FREE** WiFi internet usage**
- **FREE** weekday paper
- **UPGRADED** bathroom amenities

* In order to receive these benefits, Member must be present. **Only available where Wayport services have been installed. Implementation is nearly complete and will continue throughout 2011.

GOLD

FOR POINTS LEVELS OF 30,000 - 49,999

POINTS REDEMPTION
VALUE INCREASE*
25%*

MEMBER BENEFITS
PROCESSING FEE
SAVE £10

CRUISE POINTS
REDEMPTION FEE
SAVE £25

BONUS TIME
RENTALS DISCOUNT
25% OFF

RESERVATION PROTECTION PLAN
SAVE £20

ACCOMMODATION UPGRADE
£35 each / 3 per year

FEE PAYMENTS
REDEMPTION PERIOD
1 November -
Annual application
for payment date

FLIGHT & CRUISE
REDEMPTION PERIOD
1 January - 31 July

TRAVEL SERVICES
REDEMPTION PERIOD
1 January - 31 July

PENDING REQUEST SERVICE
3 requests
available per year

ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type at the time you make your booking (subject to availability). As a Gold member you have **THREE UPGRADES AVAILABLE** per year for just £35 each.

PLACE A PENDING REQUEST FOR A RESERVATION

Up to 10 months prior to arrival for FREE

Set up to three automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

SAVE ON FEES

- Member Benefits Processing Fee
- Reservation Protection Plan
- Cruise Points Redemption Fee
- THE Club® SelectSM Fee

BONUS TIME RENTALS DISCOUNT

25% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your **25% DISCOUNT.** Call **0800 358 6992.**

25% INCREASE IN POINTS VALUES

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except flights and maintenance fees, and receive five pence per point, giving you **25% MORE VALUE** for every redemption.

IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort**

- FREE WiFi internet usage**
- FREE weekday paper
- UPGRADED bathroom amenities

PLATINUM

FOR POINTS LEVELS OF 50,000 AND MORE

POINTS REDEMPTION
VALUE INCREASE*
50%*

MEMBER BENEFITS
PROCESSING FEE
Complimentary

CRUISE POINTS
REDEMPTION FEE
Complimentary

BONUS TIME
RENTALS DISCOUNT
50% OFF

RESERVATION PROTECTION PLAN
SAVE £25

CALL CENTER CONNECTION
Platinum Member Services

ACCOMMODATION UPGRADE
£0 / no limit

FEE PAYMENTS
REDEMPTION PERIOD
1 November -
Annual application
for payment date

FLIGHT & CRUISE
REDEMPTION PERIOD
1 January - 30 September

TRAVEL SERVICES
REDEMPTION PERIOD
1 January - 30 September

PENDING REQUEST SERVICE
5 requests
available per year

COMPLIMENTARY ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type at the time you make your booking (subject to availability). As a Platinum member you have **UNLIMITED UPGRADES AVAILABLE** per year at no additional charge.

PLACE A PENDING REQUEST FOR A RESERVATION

Up to 10 months prior to arrival for FREE

Set up to five automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

SAVE ON FEES

- Member Benefits Processing Fee
- Reservation Protection Plan
- Cruise Points Redemption Fee
- THE Club® SelectSM Fee

BONUS TIME RENTALS DISCOUNT

50% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your **50% DISCOUNT.** Call **0800 358 6992.**

50% INCREASE IN POINTS VALUES

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except flights and maintenance fees, and receive six pence per point, giving you **50% MORE VALUE** for every redemption.

IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort**

- FREE WiFi internet usage**
- FREE weekday paper
- UPGRADED bathroom amenities

PLATINUM MEMBER SERVICES

Platinum members have a dedicated team available seven days a week, 24 hours a day. **CALL 0800 358 7528** or e-mail **DRIPLATINUM@DIAMONDRESORTS.COM.**

LOG IN AND CLICK TO CHAT OR CALL: Communicate in real time using an easily accessible web interface, or initiate a request in real time to have us call you at the number of your choice.

* In order to receive these benefits, Member must be present. **Only available where Wayport services have been installed. Implementation is nearly complete and will continue throughout 2011.

* In order to receive these benefits, Member must be present. **Only available where Wayport services have been installed. Implementation is nearly complete and will continue throughout 2011.



Terminal Terminal

FLIGHTS

FLY AWAY WITH THE CLUB®

Use your points to book flights to anywhere in the world.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Turn your points into **FLIGHTS** by redeeming your points for travel discounts to exciting destinations worldwide.

- To **BOOK** a flight call **0845 359 0005** and select the travel option.

- Inform the agent you want to exchange your points for Member Benefits **FLIGHTS** and provide your departure and destination cities.
- The agent will verify your available points balance and confirm that all fees have been paid.
- They will search for flights to match your request and will discount your booking according to the number of points you want to use.

EXCHANGE POINTS FOR FLIGHTS

Take to the skies when you take advantage of **FLIGHTS** with Diamond Resorts International® travel services. Here's how you apply your points for **FLIGHTS**.

POINTS	TRAVEL DISCOUNT
2,500	£100
5,000	£200
7,500	£300
10,000	£400
15,000	£600
20,000	£800
25,000	£1,000
30,000	£1,200
35,000	£1,400
40,000	£1,600
45,000	£1,800
50,000	£2,000

FREQUENTLY ASKED QUESTIONS

Q: What happens if our plans change?

A: In respect of any monetary contribution paid, the rules of the airline applies for all cancellations and amendments. In respect of any redeemed points, the rules and regulations of Diamond Resorts European Collection will apply.

Q: Can I use this benefit for business-class flights?

A: Absolutely. You can redeem your points on all classes of service.

Q: Do I have to be travelling to a Diamond Resorts International® destination to use this member benefit?

A: No. You can travel anywhere in the world and use your points to discount your travels.

Q: Can I use next year's points to redeem for discounts against my flights?

A: Yes. You can borrow points from 2012 and combine them with your 2011 points if you wish to make a booking this year, but you must travel in 2012, and you must pay a deposit against your 2012 management fees.

Q: Do I need to travel on the flights or can I book these for friends and family?

A: Yes. You do need to be part of the travelling party, but you can use your points for discounts for everyone in your booking so everyone benefits.

Q: How many points can I use?

A: You can use as few as 2,500 points or up to your annual allocation or 50,000 points, whichever is less.

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for flights until 31 March 2011 for Standard members, 31 May 2011 for Silver members, 31 July 2011 for Gold members and 30 September 2011 for Platinum members. The redemption value of points as quoted is valid until 31 December 2011 and is then subject to review. After 1 July 2011, points can only be redeemed from your 2012 allocation by borrowing points from the 2012 calendar year. Points allocated in 2011 and redeemed for flights can be used for travel dates in 2011 and 2012. A deposit will be required from you if you want to redeem points from the following use year. Flight bookings made using 2012 points will be canceled if your 2012 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for any combination of benefits from all airline providers, except low-cost air carriers. Low-cost carriers include, but are not limited to, easyJet, RyanAir and bimibaby. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Air travel is subject to the terms and conditions of the airline provider as detailed on the flight booking/ticket. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. These travel services are arranged on your behalf by Interval Travel Ltd. in association with the relevant supplier. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant airline provider. In some cases, these proportions will differ. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits.

CRUISE REDEMPTION

With new redemption values for our Silver, Gold and Platinum members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	£100	£112.50	£125	£150
5,000	£200	£225	£250	£300
7,500	£300	£337.50	£375	£450
10,000	£400	£450	£500	£600
15,000	£600	£675	£750	£900
20,000	£800	£900	£1,000	£1,200
25,000	£1,000	£1,125	£1,250	£1,500
30,000	£1,200	£1,350	£1,500	£1,800
35,000	£1,400	£1,575	£1,750	£2,100
40,000	£1,600	£1,800	£2,000	£2,400
45,000	£1,800	£2,025	£2,250	£2,700
50,000	£2,000	£2,250	£2,500	£3,000

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for cruises until 31 March 2011 for Standard members, 31 May 2011 for Silver members, 31 July 2011 for Gold members and 30 September 2011 for Platinum members. The redemption value of points as quoted is valid until 31 December 2011 and is then subject to review. After 1 July 2011, points can only be redeemed from your 2012 allocation by borrowing points from the 2012 calendar year. Points allocated in 2011 and redeemed for cruises can be used for travel dates in 2011 and 2012. A deposit will be required from you if you want to redeem points from the following use year. Cruise bookings made using 2012 points will be canceled if your 2012 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all cruise providers. There is a non-refundable processing fee of £50 for Standard members, £35 for Silver members, £25 for Gold members and free for Platinum members, per cabin (with the exception of Premiere members who receive FREE processing fees). Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Cruise travel is subject to the terms and conditions of the cruise provider as detailed on the cruise booking/ticket. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. These travel services are arranged on your behalf by Interval Travel Ltd in association with the relevant supplier. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement or recommendation for any of the activities, events, or providers. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant cruise provider. In some cases, these proportions will differ. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits.

CRUISES

THE WORLD DOESN'T END AT WATER'S EDGE. WHY SHOULD YOUR POINTS?

Choose from among the premier cruise lines of the world including Carnival, Royal Caribbean International®, Princess, Holland America Line and more.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Now you can turn your points into **CRUISES** by redeeming your points toward any cruise booked through Diamond Resorts International® travel services. The itineraries, ships and destinations are virtually endless—

including the Caribbean, Alaska, Mexico, the Orient, South Pacific, Mediterranean and more.

- To book a cruise and to speak with a cruise agent call 0845 359 0005 and select the travel option.
- Let your cruise agent know that you are interested in the **CRUISES** member benefit.
- Your cruise agent will inform you of the number of points needed to pay for your cruise or to apply a discount to your cruise.

FREQUENTLY ASKED QUESTIONS

Q: How many points do I need for a cruise?

A: It depends on the cruise you choose and how many points you have in THE Club®. Refer to Important Information regarding the maximum number of points allowable. The number of points needed depends on the cruise you select, and you can pay for any remaining balance by credit card. Please see table for cruise points redemption for values.

Q: Can I apply my points to the cost of a cruise for the person travelling with me?

A: Yes. Your points are applied toward the cost of the entire cruise, regardless of how many passengers are travelling with you.

Q: Are there limitations on the cruise line or itinerary when I redeem points?

A: You can use points toward any cruise purchased through Diamond Resorts International® travel services, subject to the rules governing the use of your points.

Q: Can my points be used toward the purchase of airfare accompanying my cruise?

A: Yes, either for flights purchased through the cruise line as part of your cruise package or for flights purchased separately.

Q: What happens if our plans change?

A: In respect of any monetary contribution paid, the rules of the cruise provider applies for all cancellations and amendments. In respect of any redeemed points, the rules and regulations of Diamond Resorts European Collection will apply.

Q: Is there a processing fee for using this programme?

A: There is a non-refundable processing fee of £50 for Standard members, £35 for Silver members, £25 for Gold members and free for Platinum members.

Q: How do I get started?

A: To speak with a cruise agent, call Diamond Resorts International® travel services at 0845 359 0005 and select the option for travel.

TRAVEL SERVICES

MAKE THE MOST OF YOUR POINTS

Redeem your points toward travel booked through Diamond Resorts International® travel services including car rental, car parking and more.

- To book your travel and speak to a travel agent call 0845 359 0005 and select the prompt for travel.
- Let your travel agent know you are interested in the **TRAVEL SERVICES** member benefit.
- Your travel agent will inform you of the number of points available to you.

FREQUENTLY ASKED QUESTIONS

- Q:** Do I have to pay for all travel (hotel, car rental, tour package, etc.) in advance?
- A:** No, the discount will be applied at the time of booking.
- Q:** Are there any limitations to the itinerary toward which my points can be used?
- A:** Points can be used toward any travel purchased through Diamond Resorts International® travel services—subject to the rules governing the use of your points.
- Q:** Can I exchange any number of points for payment of travel?
- A:** Yes. Beginning with a minimum of 2,500 points, you can exchange additional points up to the maximum for your membership allocation or 50,000 points, whichever is less.

- Q:** Can I apply my points toward the cost of travel for the person travelling with me?
- A:** Yes. Your points are applied toward the cost of the entire travel package, regardless of how many passengers are travelling with you.
- Q:** What happens if our plans change?
- A:** In the event of cancellation, points used on the programme are refundable in accordance with the cancellation provisions contained in the rules and regulations of Diamond Resorts European Collection.
- Q:** Is there an exchange fee for each transaction?
- A:** Yes. The fee is £20 per booking for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members.
- Q:** How do I get started?
- A:** To speak with a travel agent, call THE Club® at 0845 359 0005 and select the option for travel.

EXCHANGE POINTS FOR TRAVEL SERVICES

Your points can take you places. Here's how you apply your points for **TRAVEL SERVICES**.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	£100	£112.50	£125	£150
5,000	£200	£225	£250	£300
7,500	£300	£337.50	£375	£450
10,000	£400	£450	£500	£600
15,000	£600	£675	£750	£900
20,000	£800	£900	£1,000	£1,200
25,000	£1,000	£1,125	£1,250	£1,500
30,000	£1,200	£1,350	£1,500	£1,800
35,000	£1,400	£1,575	£1,750	£2,100
40,000	£1,600	£1,800	£2,000	£2,400
45,000	£1,800	£2,025	£2,250	£2,700
50,000	£2,000	£2,250	£2,500	£3,000

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for travel services until 31 March 2011 for Standard members, 31 May 2011 for Silver members, 31 July 2011 for Gold members and 30 September 2011 for Platinum members. The redemption value of points as quoted is valid until 31 December 2011 and is then subject to review. After 1 July 2011, points can only be redeemed from your 2012 allocation by borrowing points from the 2012 calendar year. Points allocated in 2011 and redeemed for travel services can be used for travel dates in 2011 and 2012. A deposit will be required from you if you want to redeem points from the following use year. Travel services bookings made using 2012 points will be canceled if your 2012 management fees are not paid on time. Members may exchange from 2500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all travel services providers. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members on each booking. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. All travel services are subject to the terms and conditions of the provider as detailed on the booking/ticket. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. These travel services are arranged on your behalf by Interval Travel Ltd in association with the relevant supplier. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant travel services provider. In some cases, these proportions will differ. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits.



SPECIAL REQUIREMENTS

DISABILITY AND ACCESS

Our goal is to make every effort to accommodate our guests with special requirements prior to arrival, and we would appreciate you supplying information that will assist our team members in providing you with the accommodation you require to make your stay with us as comfortable as possible. We make every effort to respect your privacy and we would prefer to have this information prior to your check-in at front desk reception so that our team members are able to make preparations in advance to accommodate your special requirements.

To register your special requirements, visit DiamondResorts.com, enter the Member Area and click on Preferences. Select any one or more of the above special requirements and this will be flagged with a call centre counselor when you call.

- **HEARING** impairment or hearing loss that constitutes a full or partial decrease in the ability to detect or understand sounds.

- Partial **MOBILITY** impairment (either permanent or temporary) ranging from lower body impairments, requiring the use of canes or walkers, to upper body impairments which may include limited or no use of the upper extremities and hands.
- **VISUAL** impairment or vision loss that constitutes a significant limitation of visual capacity, ranging from partially sighted to total blindness.
- **WHEELCHAIR** user due to partial or full mobility impairment.
- Pre-existing **MEDICAL** conditions that may require emergency medical attention.
- **SERVICE ANIMALS** are universally accepted and defined as any guide dog, signal dog or other animal individually trained to provide assistance to an individual with a disability.

For more information on available appliances and accessibility details, members are encouraged to visit the web page of the resort they are considering for specific access details. If you have additional questions regarding special requirements, please call 0845 359 0009.

Every effort will be made to accommodate members with special requirements and ensure adapted accommodation choices are reserved for those members who require alternative accommodations. Members requiring special requirements access are encouraged to make their reservations as far in advance as possible so that we can make every effort to secure availability.

SPECIAL REQUIREMENTS HOLIDAYS

Occasionally THE Club® offers holidays specifically designed for our members with special requirements, so make sure your personal contact information is up-to-date in the Member Area at DiamondResorts.com.



DIAMONDRESORTS.COM

©Copyright 2011 Diamond Resorts Holdings, LLC. All rights reserved. Any unauthorised duplication will constitute an infringement of copyright and will be a violation of applicable state, federal and international laws. Club Operating Company reserves the right to revise, amend or cancel programmes without prior notification. THE Club® is a registered trademark in the U.S. and is pending registration in other countries where the product is sold.