

ExtraOrdinary Escapes™

# ANNUAL MEMBER BENEFITS DIRECTORY

2020-2021

ENGLISH



**EMBARC**



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## CONTACT INFORMATION

### 2020 HOURS OF OPERATION AND HOLIDAYS

Member Services hours of operation over the public holidays:

New Year's Eve.....	Open only from 9:00 a.m. – 1:00 p.m.
New Year's Day .....	Closed
Christmas Eve.....	Open only from 9:00 a.m. – 1:00 p.m.
Christmas Day.....	Closed
Boxing Day .....	Closed

### STANDARD MEMBER SERVICES HOURS

Monday – Friday: 7:00 a.m. – 5:00 p.m. (PST) Saturday: 9:00 a.m. – 5:00 p.m. (PST)

### ONLINE CHAT HOURS

Monday – Friday: 7:00 a.m. – 5:00 p.m. (PST) Saturday: 9:00 a.m. – 5:00 p.m. (PST)

### SIGNATURE MEMBER SERVICES HOURS

Sunday – Saturday: 24 hours

### SIGNATURE MEMBER SERVICES CHAT HOURS

Sunday – Saturday: 24 hours

### MEMBER SERVICES CONTACT TELEPHONE NUMBERS AND EMAIL

From North America .....	1.800.767.2166
24/7 Signature Member Services Line.....	1.888.797.6557
Direct Line.....	1.604.689.5363
Email.....	EmbarcMembers@diamondresorts.com
Interval International Reservations Team.....	1.855.269.6129
Online.....	EmbarcResorts.com

Look for @EmbarcResorts on your favourite social media. Share photos, videos and vacation stories using #EmbarcResorts.

# EXTRAORDINARY ESCAPES

## **EXTRAORDINARY ESCAPES BY EMBARC IS A VACATION EXCHANGE PROGRAM. OUR TOP PRIORITY IS TO PROVIDE EVERY MEMBER WITH UNPARALLELED VACATION EXPERIENCES.**

As a member of ExtraOrdinary Escapes, you and your loved ones will enjoy the flexibility of planning your own, custom-tailored vacations with ease and peace of mind. You can travel when you want, where you want and how you want using your points, for resort and hotel stays, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Become a part of our online social media community and see what other members are saying. Check out all of our different social media channels, where you can connect with Embarc and other members, post photos and vacation stories or discover great travel tips.

Whether you are planning a weekend getaway for two or inviting the entire family along, a world of destination choices, accommodation styles, travel benefits and more are available to you.

**WELCOME TO A WORLD OF EXTRAORDINARY VACATION CHOICES.**



## EXTRAORDINARY ESCAPES RESERVATION CHOICES

### **EMBARC FLEXIBILITY\***

Is there a dream vacation you have been wanting to book, but you haven't accumulated enough points to complete that reservation? Embarc Flexibility gives you the power to book your dream vacation. You can now purchase one-time use points at an advantageous rate, depending on your status at the time of booking.

- Embarc members: \$22 USD per point
- ExtraOrdinary Escapes Members: \$18 USD per point
- ExtraOrdinary Escapes Premiere Members: \$16 USD per point
- ExtraOrdinary Escapes Signature Members: \$14 USD per point

### **EMBARC VALUE\***

Have you found the perfect short-notice vacation, but you are short of points? You can use your Embarc Value benefit to purchase one-time use points to complete your reservation.

One-time use purchase price per point:

- Embarc Members: \$12 USD per point on non-discounted reservations when booking within 21 days of arrival
- ExtraOrdinary Escapes Members: \$9 USD per point on non-discounted reservations when booking within 28 days of arrival
- ExtraOrdinary Escapes Premiere Members: \$8 USD per point on non-discounted reservations when booking within 42 days of arrival
- ExtraOrdinary Escapes Signature Members: \$7 USD per point on non-discounted reservations when booking within 60 days of arrival

\* Bookings made for exchanges, Embarc Beyond Vacations, Passport and Luxury Programs are ineligible. There is no cash refund for Embarc Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection Plan (if purchased) applies and any points eligible for refund will be returned to your account. If using Embarc Value points to complete a reservation, then in the event of cancellation the standard cancellation policy applies or Reservation Protection Plan (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Embarc Value cannot be used in combination with discounted reservations.



## SINGLE STAY LEGAL PROTECTION PLAN

The Legal Protection Plan provides affordable access to local attorneys in any U.S. destination during the term of your travel reservation for:

- Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial or healthcare

This plan covers the ExtraOrdinary Escapes Member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

Members may add this benefit to any reservation at the time of booking.

### FOR MORE INFORMATION

Log in to the Member Area at [EmbarcResorts.com](https://EmbarcResorts.com) and click on this benefit under "Money Matters" for further details.

## SINGLE STAY RESERVATION PROTECTION PLAN

As you are preparing for your vacation, what if:

- You have an unexpected family or work emergency?
- Your flights are canceled?
- Weather interferes with your travel plans?

When booking at an ExtraOrdinary Escapes Affiliate Property, you have the ability to safeguard your points in case the unexpected happens prohibiting you from vacationing for whatever reason. Purchasing a Reservation Protection Plan will ensure a 100% reimbursement of the points charged should you need to cancel for any reason, up to 31 days prior to your arrival date. NOTE: The Single Stay Reservation Protection Plan does not cover bookings at Embarc Resorts.

## ACCESSIBILITY REQUESTS

We are committed to providing wonderful vacations for all of our members and take into consideration the needs of those who have a disability or an access requirement.

We have an ongoing program of commitment which consists of:

- Ensuring we aim to comply with disability discrimination legislation and exceed the requirements (where possible) regarding the refurbishment of our resorts
- Making appropriate enhancements to resorts and resort plans
- Improving internal awareness and training
- Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids
- Communicating with our members via regular disability forums and surveys to identify areas for improvement
- Producing compliant literature and communicating within the same guidelines

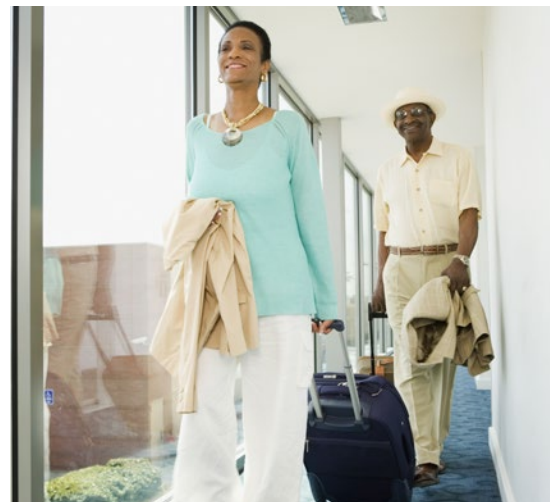
To ensure that we continue with our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance which will assist our resort teams in providing you with any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details that they would like us to be aware of. This can be recorded on your account through your accessibility profile or by telling your reservationist if booking by phone. To update your accessibility profile online, please visit [EmbarcResorts.com](https://EmbarcResorts.com), log in to your Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that you wish us to be aware of or that may make your holiday experience more comfortable.

If you have any access requirements or needs you wish to discuss, or want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first served basis and are subject to availability.

- **If you are traveling to North American or Asian resorts, please call 1.888.250.6150**
- **If you are traveling to European, Australasian or African resorts, please call 011 44 345 359 0009**
- **Email any resort accessibility requests to: [AccessRequirements@DiamondResorts.com](mailto:AccessRequirements@DiamondResorts.com)**

Additional information for Embarc resorts, including resort terrain and accessibility of common areas, is available online. Visit [EmbarcResorts.com](https://EmbarcResorts.com); each Embarc resort has its own "Accessibility" page that offers helpful details about resort grounds terrain, accessibility of common areas and any aids available on request, such as shower chairs or toilet risers. We have also listed information on area conveniences where possible to allow you to arrive at your destination worry free.





## BENEFITS FOR ALL EXTRAORDINARY ESCAPES MEMBERS

### USE YOUR POINTS TOWARD EXCLUSIVE MEMBER BENEFITS

- Access to additional affiliated resorts
- Luxury Cruises
- Luxury Hotels
- Disney Resorts
- Member Escorted Journeys
- Member Events
- Great American Days
- Air Miles
- America The Beautiful

### PARTNER DISCOUNTS AND ADVANTAGES

- Luggage Delivery Service
- Book Your Rental Car
- Annual Skymed Ultimate Plan
- Single Stay Skymed Short Term Plans
- Single Stay Reservation Protection Plan

### EXCLUSIVE PRODUCTS AND SERVICES

- Flytographer
- Single Stay Legal Protection Plan
- Embarc Flexibility
- Embarc Value

### PLUS

- Destination Xchange Membership
- Interval International® Exchange Membership

All ExtraOrdinary Escapes Member Benefits are incidental benefits and may be changed, substituted, or terminated at any time without notice.

## ACCESS TO SELECTED HOTELS & RESORTS

Travel the world staying at luxury hotels and boutique properties — all with your ExtraOrdinary Escapes Membership. Our unique collection of hand-selected resorts and hotels can be found in the most popular urban and resort destinations around the world. From one-of-a-kind gems to prestigious hotels, the Hotels and Resorts collection suits all styles and vacation needs.

### FOR MORE INFORMATION

To book, contact Member Services at 1.800.767.2166.

## LUXURY CRUISES

Luxury Cruises offers all ExtraOrdinary Escapes Members selected cruise itineraries to incredible ports of call around the world at an excellent value. ExtraOrdinary Escapes Members may use points for up to 20% of the cost at \$15 USD per point. Premiere and Signature Members may use points for up to 30% of the cost at \$20 USD per point.

### FOR MORE INFORMATION

Log in to the Member Area at [EmbarcResorts.com](http://EmbarcResorts.com) and click on Luxury Benefit > Luxury Cruises for more information and to begin planning your next cruise.

## LUXURY HOTELS

Luxury Hotels offers all ExtraOrdinary Escapes Members an additional way to make staying at a hotel in a vast selection of cities worldwide, more affordable. In addition to great value, all hotels offer a “Best Available Rate” guarantee. ExtraOrdinary Escapes Members may use points for up to 20% of the cost at \$15 USD per point. ExtraOrdinary Escapes Premiere and Signature Members may use points for up to 30% of the cost at \$20 USD per point.

### FOR MORE INFORMATION

Log in to the Member Area at [EmbarcResorts.com](http://EmbarcResorts.com), and click on Luxury Benefit > Luxury Hotels to begin planning your next vacation!



## DISNEY RESORTS

The best way to experience Disney is through one of their resort hotels. Six of their properties are located within the Walt Disney World® Resort in Lake Buena Vista, Florida, one is located within the Disneyland® Resort in Anaheim, California, and their beautiful Hawaiian resort is located in Ko Olina, just outside of Honolulu.

### FOR MORE INFORMATION

For more details on how to request a Disney Resort reservation, please visit your Member Area > My Benefits > Travel with Points > Disney Resorts. Availability is limited.

## MEMBER ESCORTED JOURNEYS

Join us on our exclusive tour itineraries to destinations around the world. You can use your points toward these carefully organized tour vacations, allowing you to experience the world with no need to worry about where to stay, how to get there and what to see and do. Everything will be arranged for you to ensure you enjoy a hassle-free vacation and provide you with memories and new friendships that will last a lifetime.

ExtraOrdinary Escapes Members may use points for up to 20% of the cost at \$15 USD per point. Premiere and Signature Members may use points for up to 30% of the cost at \$20 USD per point.

### FOR MORE INFORMATION

To view the available itineraries, please visit [EmbarcResorts.com](http://EmbarcResorts.com) > My Benefits > Travel with Points > Escorted Tours.

## EXTRAORDINARY ESCAPES MEMBER EVENTS

Member Events are created exclusively for Members. They are a great opportunity for you to experience a Diamond Resorts or Embarc managed property with the quality you are accustomed to, while discovering the history and culture of the area and building friendships with fellow Members from all over the world! These 3 to 6-day events offer transportation, entry to all attractions visited, special entertainment and dedicated event hosts.

## GREAT AMERICAN DAYS

Broaden your horizons and try something new. From culinary tours to dinner cruises, exotic car driving to spa days, you'll find a wide variety of America's most exciting experience gifts and adventures for everyone. Great American Days has more than 6,000 amazing experiences for every budget, taste and occasion.

You can use points to purchase gift cards valued from \$200-\$1,000. Gift cards can be redeemed online for any experience, or multiple experiences, across the United States. Instead of a gift, give an experience! Member benefit processing fees apply.

Experience certificates can be delivered online or in a beautiful boxed presentation.

### FOR MORE INFORMATION

To purchase your Great American Days Experience Certificate, please visit your Member Area > My Benefits > Home & Lifestyle > Great American Days.

## AIR MILES®

You can use your points to purchase miles on your choice of seven major airlines. ExtraOrdinary Escapes is proud to participate in the following airline miles programs: United Airlines, Virgin Atlantic, American Airlines®, Southwest Airlines, Frontier and Hawaiian Airlines®. Member benefit processing fees apply. Your points will appear in your air miles account within five business days. Once redeemed, this benefit is non-refundable and cannot be canceled.

### FOR MORE INFORMATION

To redeem your points towards air miles, please visit your Member Area > My Benefits > Travel with Points > Air Miles.





**AMERICATHEBEAUTIFUL™**  
THE NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS PASS

## AMERICA THE BEAUTIFUL

### THE U.S. NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS ANNUAL PASS

This pass is a suite of annual passes in one that covers Entrance Fees or Standard Amenity Fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

ExtraOrdinary Escapes Members can enjoy unlimited 12-month access to National Parks and Federal Recreation Areas to include in their travel plans. Take it along on family visits and discover the beautiful recreation areas together! This is also a popular gift for hikers, campers and outdoor enthusiasts. Each pass costs 15 points, plus a shipping and handling fee.

#### FOR MORE INFORMATION

To purchase your 12-month pass, please visit your Member Area > Member Benefits > Travel with Points > U.S. National Parks Passes.

## IMPORTANT INFORMATION

### FOR ALL POINTS REDEMPTION BENEFITS

All ExtraOrdinary Escapes benefits and prices are subject to change, substitution or termination at anytime without notice. Your account must be current, with Resort Dues paid and no outstanding balance, to participate in ExtraOrdinary Escapes Member Benefits program.

## LUGGAGE DELIVERY SERVICE

### YOUR SPORTING EQUIPMENT, MEDICAL EQUIPMENT OR HEAVY LUGGAGE CAN BE WAITING FOR YOU AT THE RESORT WITH LUGGAGE DELIVERY SERVICE

Ship Sticks is a door-to-door luggage delivery service that can alleviate waits at the baggage carousels. Shipping your luggage ahead provides total travel convenience and peace of mind. Ship Sticks offers a range of specialized options to more than 200 countries worldwide and even directly to cruise ships. Pack as much as you want for your next vacation and be able to enjoy the journey as much as the destination. ExtraOrdinary Escapes Members will receive 10% off Express (Next Day) and 5% off all other services. Premiere and Signature Members will receive 15% off Express (Next Day) and 10% off all other services.

#### FOR MORE INFORMATION

Log in to the Member Area at [EmbarcResorts.com](http://EmbarcResorts.com) and click on this benefit under Travel Advantages. You can enter your destination and get an instant price quote online, or call 1.866.416.7447 in the U.S. or +011 (1) 617.482.1100 internationally.

## FLYTOGRAPHER

When staying at any of the Embarc resort locations, Embarc and all ExtraOrdinary Escapes Members can create memories that will stay with them forever. Whether members choose to capture beautiful moments from honeymoons, anniversaries or family trips, Flytographer will be there to help you create everlasting memories.

#### FOR MORE INFORMATION

For a list of photo packages offered and rates, please visit your Member Area > My Benefits > Home & Lifestyle > Flytographer.

## ANNUAL SKYMED ULTIMATE PLAN

For those frequent travelers who want to protect the entire family, the Annual SkyMed Ultimate Plan offers coverage for a full 12 months.

Members of ExtraOrdinary Escapes can now take advantage of SkyMed emergency travel service. Should you experience a sudden and unforeseen condition due to a critical illness or injury, SkyMed guarantees to take you to the medical facility of your choice.

Some of the services include:

- Hospital-to-hospital emergency air transport
- Minor children/grandchildren return
- Commercial carrier medical escort flights
- Return transportation after recovery
- Global Emergency Travel Services (Global ETS) - 26 services which provide protection when traveling anywhere worldwide

**FOR MORE INFORMATION**

For more information on SkyMed and rates, please visit your Member Area > My Benefits > Travel Advantages > SkyMed Emergency Travel Service.

## SINGLE STAY SKYMED SHORT TERM PLANS

If you are taking a mini vacation, you may be interested in the Sky Med North American Short Term that provides coverage for U.S., Canada, Mexico, Bahamas, Bermuda and Caribbean destinations or the SkyMed Ultimate Short Term that provides international coverage. Both per trip plans provide coverage for your reservation up to 20 days, and can be purchased at the time of booking your reservation, whether booking online or by phone.

Some of the service features included:

- Hospital-to-hospital emergency air transport
- Minor children/grandchildren return
- Commercial carrier medical escort flights
- Return transportation after recovery

**FOR MORE INFORMATION**

Please visit your Member Area > My Benefits > Travel Advantages > SkyMed Emergency Travel Service.

## BOOK YOUR RENTAL CAR

### LOOKING TO RENT AN AUTOMOBILE FOR AN UPCOMING VACATION?

Whether you need an automobile for driving in the city, to explore the winding roads of the countryside, or to take a cross-country road trip, book your car and choose your pick-up location in more than 30 countries around the world.

Members will receive preferred partner pricing, offering instant savings off daily, weekly and monthly rentals. The extensive selection of destinations and vehicles offered ensures access to the vehicle you need, when you want and where you want, depending upon availability.

**FOR MORE INFORMATION**

To book your car, log in to the Member Area at EmbarcResorts.com and click My Benefits > Travel Advantages > Book Your Car Rental.

## CARIBBEAN SOL

We have partnered with Caribbean Sol to bring you an environmentally safe product with a valued added Exclusive 40% discount on all purchases made on caribbean-sol.com. Choose from a variety of skincare products, including biodegradable sunscreens, natural moisturizers, enhancers and burn relief gels. By entering the Coupon Code "Embarc" at checkout, you could start enjoying these special products with a peace of mind that our efforts in protecting the environment and contributing to a sustainable future are met.





# BENEFITS EXCLUSIVELY FOR PREMIERE AND SIGNATURE MEMBERS

## USE YOUR POINTS TOWARD EXCLUSIVE MEMBER BENEFITS

- ExtraOrdinary Escapes Cruises
- Luxury Selection
- Luxury Guided Tours
- Luxury Car Rental
- Luxury Shopping

## EXCLUSIVE PRODUCTS AND SERVICES

- Accommodation Upgrade
- Tier Room Recognition Keys
- By Request - Complimentary Priority Pass Membership

## EXTRAORDINARY ESCAPES CRUISES

ExtraOrdinary Escapes Cruises offer select cruise itineraries with popular cruise lines, made available only to Premiere and Signature Members. These cruises can be booked instantly using all points. If you do not have enough points available, your Embarc Flexibility benefit can be used to complete your reservation.

### FOR MORE INFORMATION

For more information visit your Member Area > Locations > Experience > Cruises.

## LUXURY SELECTION

Discover a remarkable collection of exclusive, luxury properties available for booking with your points. Immerse yourself in the elegance of lavish living and escape to an eclectic selection of upscale residences from a trendy urban flat in New York City, to a relaxing beachside dream home in the Virgin Islands. For a memorable vacation experience defined by extravagance beyond compare, Luxury Selection delivers you a lifestyle of luxury worldwide.

### FOR MORE INFORMATION

Log in to the Member Area at [EmbarcResorts.com](http://EmbarcResorts.com), and click on My Benefits > Luxury Benefit > Luxury Selection to begin planning your next vacation!

## LUXURY GUIDED TOURS

Use your points to cover a portion of the cost of Guided Travel Tours all over the world with the Best Available Rate guaranteed! A typical guided vacation does all the planning for you — selecting the finest hotels, booking your airfare, bypassing long museum lines with VIP access, providing you with little-known insights, engaging commentary and unique experiences that tell the story of a destination. ExtraOrdinary Escapes Premiere and Signature Members may use points to cover up to 30% of the cost at a value of \$20 USD per point.

## LUXURY CAR RENTAL

Use your membership to book your car rental on your vacations by instantly redeeming points towards a portion of the cost.

### HOW IT WORKS:

- Guaranteed Best Available Rate
- Signature and Premiere Members can book car rentals and instantly redeem points for up to 30% of the cost at \$20 per point

### FOR MORE INFORMATION

Log into the Member Area at [Member.EmbarcResorts.com](http://Member.EmbarcResorts.com) and click on My Benefits > Luxury Benefit > Travel Advantages > Luxury Car Rental for more information.

## LUXURY SHOPPING

This benefit is temporarily unavailable. New options will be coming soon. Please check under the My Benefits section in the Member Area at [EmbarcResorts.com](https://EmbarcResorts.com) for updates.

## ACCOMMODATION UPGRADES\*

ExtraOrdinary Escapes Premiere and ExtraOrdinary Escapes Signature Members can upgrade their reservation by one Vacation Home type at the time they make their booking.

- ExtraOrdinary Escapes Premiere Members can upgrade 7 nights per year at \$10 USD per night
- ExtraOrdinary Escapes Signature Members can upgrade 14 nights per year at \$7 USD per night
- All Members receive complimentary upgrades if requested within 72 hours of the arrival date

## TIER RECOGNITION ROOM KEYS

Stand out from the rest with your specialized Tier Recognition Room Key for those within the Premiere and Signature levels with ExtraOrdinary Escapes. When staying at an Embarc resort, you will receive a specially branded Loyalty key room at the time of check-in.

## BY REQUEST - COMPLIMENTARY PRIORITY PASS MEMBERSHIP\*\*

ExtraOrdinary Escapes Premiere and Signature Members can receive a complimentary annual membership to Priority Pass. This annual airport lounge membership allows ExtraOrdinary Escapes Premiere and Signature Members access to over 850 business lounges at airports around the world. Many lounges are equipped with conference rooms, internet and complimentary refreshments. An entry fee is charged for every lounge visit made by you and any accompanying guest(s). There is one membership card per membership and will be printed in the name of the person who registers the Priority Pass membership. Identification and the Priority Pass membership card is required for entrance.

\* This benefit is non-refundable and non-transferable. Available only at Embarc resorts. Bookings made for ExtraOrdinary Escapes, Hotels and Resorts, Getaway Time, Getaway Time Plus, Embarc Beyond Vacations, Passport, all Luxury Programs, ExtraOrdinary Escapes Cruises are ineligible. One upgraded accommodation level per reservation is permitted.

\*\* To request your complimentary benefits, log in at [EmbarcResorts.com](https://EmbarcResorts.com) then click on Loyalty located on the left navigational menu and then Access. For Priority Pass Annual membership there is an entry fee charged for every lounge visit made by you and any accompanying guest(s). Terms and conditions apply and can be found on [EmbarcResorts.com](https://EmbarcResorts.com) on the Loyalty page.





## BENEFITS EXCLUSIVELY FOR SIGNATURE MEMBERS

### EMBARC LUXURY RIVER CRUISES

The rivers of the world are fast becoming hot spots for travelers. River Cruising has boomed in the last decade, and cruise lines are expanding to more exotic and interesting parts of the globe every year — including Europe, Asia and Africa. This is an excellent way to explore a destination. Discover local cultures and sights, and then hop back on your luxurious cruise ship and sail to the next stunning city or charming town. Included in most fares are shore excursions in every port of call, dining on board, WiFi and bicycles that you can use to explore on your own or to join guided tours.

#### HOW IT WORKS:

- Guaranteed Best Rate Available
- View itineraries for AmaWaterways™ on your member site or call member services
- Signature Members can redeem points for up to 30% of the cost at \$20 per point

Taxes and additional charges may apply.

### EMBARC ULTRA LUXURY CRUISES

Signature Members can enjoy the benefits of a cruise ship such as gourmet options, on-board entertainment pools, a spa and fitness center and visits to exotic ports of call Australia, Southwest Asia, the Middle East, Europe and more — but with none of the crowd. On smaller ships (300–600 passengers, depending on the cruise ship), service is more personalized and executed flawlessly, from a designated suite butler and bartender knowing you by name, to breakfast in bed or on-board enrichment program, guests are guaranteed the ultra-VIP treatment on all sailings!

#### HOW IT WORKS:

- Guaranteed Best Available Rate
- View itineraries for Seabrun® and Paul Gaugin® cruise ships online and calling Member Services
- Signature Members can redeem points for up to 30% of the cost at \$20 per point

### LUXURY SPORTS

#### ADRENALINE PUMPED EXPERIENCES TO ENJOY

Use your points toward official VIP experience packages to some of the best events in sports around the globe! Experience first-hand some of the world's most exciting sporting events with the world's top athletes giving their all. Your ticket to all the live action is waiting for you.

#### HERE IS A LIST OF SOME OF THE LUXURY SPORTS OFFERINGS:

- **The Grand Prix**
- **DTB Football**
- **The British Masters**
- **Kentucky Derby**

Terms and conditions apply. Please check What's New in your Member Area often on [EmbarcResorts.com](http://EmbarcResorts.com), as new sports events are added all year long.

#### FOR MORE INFORMATION

Log in to the Member Area at [EmbarcResorts.com](http://EmbarcResorts.com) > My Benefits > Luxury Benefits > Luxury Sports.

## At-a-Glance Benefits for ExtraOrdinary Escapes Members

RESORT POINTS LEVELS	EMBARC N/A	EE N/A	EE PREMIERE 400 POINTS <sup>1</sup>	EE SIGNATURE 720 POINTS <sup>1</sup>
<b>Embarc Flexibility<sup>2</sup></b> Price per point	\$22 USD	\$18 USD	\$16 USD	\$14 USD
<b>Embarc Value<sup>2</sup></b> Price per point	\$12 USD / 21 days	\$9 USD / 28 days	\$8 USD / 42 days	\$7 USD / 60 days
<b>Flytographer</b>	YES	YES	YES	YES
<b>Access to selected resort &amp; hotel affiliates</b>	NO	Limited Access	Moderate Access	Full Access
<b>Disney Resorts</b>	NO	YES	YES	YES
<b>Destination Xchange® 7-Night Online Exchange Fee</b>	NO	\$159 USD	\$139 USD	\$129 USD
<b>Luxury Hotels and Cruises<sup>4</sup></b>	NO	Up to 20% of cost at \$15 USD per point	Up to 30% of cost at \$20 USD per point	Up to 30% of cost at \$20 USD per point
<b>Luxury Car Rental</b>	NO	NO	Up to 30% of cost at \$20 USD per point	Up to 30% of cost at \$20 USD per point
<b>Luxury Guided Tours<sup>4</sup></b>	NO	NO	Up to 30% of cost at \$20 USD per point	Up to 30% of cost at \$20 USD per point
<b>Luxury River Cruises<sup>4</sup></b>	NO	NO	NO	Up to 30% of cost at \$20 USD per point
<b>Ultra Luxury Cruises<sup>4</sup></b>	NO	NO	NO	Up to 30% of cost at \$20 USD per point
<b>Member Escorted Journeys<sup>4</sup></b>	NO	Up to 20% of cost at \$15 USD per point	Up to 30% of cost at \$20 USD per point	Up to 30% of cost at \$20 USD per point
<b>Luggage Delivery Services</b>	NO	YES	YES	YES
<b>Book Your Rental Car (discounts)</b>	NO	YES	YES	YES
<b>America The Beautiful Recreation Passes</b>	NO	YES	YES	YES
<b>Single Stay Reservation Protection Plan<sup>5</sup></b>	NO	\$140	\$130	\$120
<b>Single Stay Legal Protection Plan</b>	NO	YES	YES	YES
<b>Single Stay Skymed Short Term Plans</b>	NO	YES	YES	YES
<b>Annual Skymed Ultimate Plan</b>	NO	YES	YES	YES
<b>Great American Days</b>	NO	YES	YES	YES
<b>Air Miles</b>	NO	YES	YES	YES
<b>Accommodation Upgrade<sup>3</sup></b>	NO	NO	7 nights annually \$10 USD per night	14 nights annually \$7 USD per night
<b>Complimentary Loyalty Accommodation Upgrade<sup>3</sup></b>	NO	NO	YES when requested within 72 hours of the arrival date	YES when requested within 72 hours of the arrival date
<b>ExtraOrdinary Escapes Cruises</b>	NO	NO	YES	YES
<b>Luxury Selection<sup>5</sup></b>	NO	NO	YES	YES
<b>Tier Recognition Room Keys</b>	NO	NO	YES	YES
<b>By Request - Complimentary Priority Pass Annual Membership</b>	NO	NO	YES	YES
<b>Luxury Sports<sup>4</sup></b>	NO	NO	NO	YES
<b>Dedicated Signature Service 24/7</b>	NO	NO	NO	YES
<b>Click to Chat and Call</b>	YES	YES	YES	YES

1. ExtraOrdinary Escapes Premiere and ExtraOrdinary Escapes Signature Tiers are only available to those ExtraOrdinary Escapes members who have purchased Embarc resorts points after May 1, 2016.

2. Bookings made for exchanges, Embarc Beyond Vacations, Passport and Luxury Programs are ineligible. There is no cash refund for Embarc Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection (if purchased) applies and any points eligible for refund will be returned to your account. If using Embarc Value points to complete a reservation, then in the event of cancellation the standard cancellation policy applies or Reservation Protection (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Embarc Value cannot be used in combination with discounted reservations.

3. Available only at Embarc resorts. Bookings made for ExtraOrdinary Escapes, Hotels and Resorts, Getaway Time, Getaway Time Plus, Embarc Beyond Vacations, Passport, all Luxury Programs, ExtraOrdinary Escapes Cruises are ineligible. One upgraded accommodation level per reservation is permitted. This benefit is non-refundable and non-transferable.

4. Points from your current Use Year will be used to complete a booking for Luxury Cruises, Luxury Hotels, Luxury Guided Tours, or Luxury Sports, regardless of the arrival date. You may borrow points from the next Use Year to complete a booking. A prepayment toward the next Use Year's Resort Dues will be required to borrow points.

5. Points will be deducted from the Use Year corresponding with your arrival date. If your arrival date is within your current Use Year, you may borrow points from the next use year to complete a Luxury Selection booking. A prepayment toward the next Use Year's Resort Dues will be required to borrow points.

6. Available only for select ExtraOrdinary Escapes properties. Not applicable to Embarc Resorts. Not applicable to Interval International exchanges.

Luxury Shopping (Premiere and Signature member benefit) is temporarily unavailable. New options will be coming soon. Please check under the My Benefits section in the Member Area at EmbarcResorts.com for updates.

All benefits are subject to availability. All benefits and prices are subject to change, substitution, or termination at any time without notice.



## DESTINATION XCHANGE (DEX)

### THE NEW DIAMOND RESORTS EXCLUSIVE POINTS-BASED EXCHANGE PROGRAM

As a member of ExtraOrdinary Escapes and Destination Xchange, you can now use your points to vacation at thousands of resorts worldwide. In addition to the growing number of managed and affiliated resorts within the ExtraOrdinary Escapes network, Destination Xchange offers you even more vacation options. The result? More flexibility, experiences, and cherished memories with friends and family. From the slopes of the Sierras to sun soaked beaches, and from action packed Las Vegas to the castles of the English countryside, your vacation possibilities are endless.

As a member of ExtraOrdinary Escapes, you receive a membership to Destination Xchange. You have the same loyalty tier in Destination Xchange as you do in ExtraOrdinary Escapes. The program provides tools and benefits to help you effortlessly create the ideal vacation experience.

- EXCHANGE OPPORTUNITIES: Nearly 4,800 resorts across 110 countries
- LOW STANDARD EXCHANGE FEES: To save you money
- EASE OF USE: Search availability and book online within the Member Area
- COMING SOON! Deposit points to use for up to 5 years
- NON-EXCLUSIVITY: This new partnership with Destination Xchange is NOT exclusive, so you are still free to pursue the services of other exchange providers, such as Interval International. Our team will work with whichever exchange provider you choose to ensure you make the most of your vacation time.

Destination Xchange allows you to experience the world like never before. Start checking off more destinations from your bucket list with Destination Xchange.

Refer to the Destination Xchange Member Guide for full details of its program offerings and benefits. All benefits, processes and procedures are subject to Destination Xchange's term and conditions, rules, policies and fees, which are accessible online at [Member.EmbarcResorts.com](http://Member.EmbarcResorts.com).



# INTERVAL INTERNATIONAL® EXCHANGE MEMBERSHIP

## EXTRAORDINARY ESCAPES MEMBERS ARE AUTOMATICALLY ENROLLED IN INTERVAL INTERNATIONAL® (II)

As of January 1, 2021, ExtraOrdinary Escapes Membership will no longer include a complimentary Interval International Membership.

Interval offers an exchange service through a network of approximately 3,200 resorts in over 80 countries.

Your ExtraOrdinary Escapes Membership brings you special access to all of them, offering three different levels of II membership determined by the number of points you own:

### INTERVAL INTERNATIONAL MEMBERSHIP

- Basic Membership: ExtraOrdinary Escapes Members with Gateway Memberships in Embarc only
- Interval Gold® Membership: ExtraOrdinary Escapes Members with between 98 and 349 points
- Interval Platinum<sup>SM</sup> Membership: ExtraOrdinary Escapes Members with more than 350 points

### INTERVAL MEMBERSHIP OFFERS:

1. Vacation Exchange: Week-long stays
2. Getaways: Week-long resort vacations available for purchase without using your points

### INTERVAL GOLD® MEMBERSHIP\* OFFERS

- \$25 off getaways
- Interval Options® cruise, golf and spa exchange
- Short stay exchanges
- Hotel discounts worldwide
- Dining and leisure discounts in the U.S. and Canada
- Hertz #1 Club Gold® complimentary membership
- Gold Concierge<sup>SM</sup> service (\$79 value)
- City vacation discounts
- Discount movie tickets
- Dedicated information hotline

### INTERVAL PLATINUM<sup>SM</sup> MEMBERSHIP\* OFFERS

- Short stay exchanges
- Share your resort time or Interval International Getaway vacation with friends and family as often as you like with free Guest Certificates
- Greater discounts on Interval International Getaways
- Last-minute travel with Platinum Escapes — discounted vacation weeks available from time to time by special email invitation only
- Priority Interval International Getaway viewing gives you access to select II Getaway availability before other members

\* Participation in Interval Gold and Interval Platinum, and their associated benefits and services, is subject to maintaining an active and current membership with ExtraOrdinary Escapes and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change, substitution, or termination without notice. Restrictions may apply.





# EXTRAORDINARY ESCAPES COMMUNITY

## BE SOCIAL

Join any of the social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet or become a follower and connect with fellow members, owners and guests while keeping up-to-date on all the latest news.

### FACEBOOK [Facebook.com](https://www.facebook.com/EmbarcResorts)

Find us on Facebook using @EmbarcResorts and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.

### TWITTER [Twitter.com](https://twitter.com/EmbarcResorts)

Become a follower on Twitter using @EmbarcResorts to receive our latest tweets, featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation with us; we would love to hear all about your stay.

### INSTAGRAM [Instagram.com](https://www.instagram.com/embarcresorts)

Be sure to follow us on Instagram using @embarcresorts and see how your fellow members are staying vacationed all over the world. Include hashtag #EmbarcResorts along with your own posts while vacationing with us and you may be featured in a post!

## COMMUNICATIONS

In our ongoing effort to provide you with the latest information, we invite you to explore [EmbarcResorts.com](https://www.EmbarcResorts.com):

### REGISTER

Register for your login credentials and maintain your profile with up-to-date contact details, including your current email address.

### FIND ANSWERS

Find answers to many questions in the Learning Library. We have assembled commonly asked questions and online tutorials including information on resetting your password, booking a reservation online, and more for your easy reference. Find the Learning Library in the Member Area under My Community > Learning Library.

### WHAT'S NEW

When you log in at [EmbarcResorts.com](https://www.EmbarcResorts.com), 'What's New' appears in the Member Area. What's New will display up-to-date notices on new accommodation choices, new benefits, notices, travel alerts and more. You can also find What's New under My Community > What's New.

### IMPORTANT REFERENCE MATERIALS AVAILABLE TO YOU

- Every year we publish the ExtraOrdinary Escapes Annual Member Benefits Directory that provides important discovery information for the standard and new benefit offerings, and the associated redemption values and timelines.
- Additionally, we publish the Embarc/ExtraOrdinary Escapes Point Charts Directory that includes the points values and weeks charts for every accommodation within the ExtraOrdinary Escapes destination portfolio — an absolute must for using your annual points allocation.
- If you would like a reference manual detailing many of the ways to manage your points and maximize your membership, the Embarc Membership Guide is an excellent reference.

All of these publications are available online at [EmbarcResorts.com](https://www.EmbarcResorts.com) under My Community on the Member Information page.

### **E-NEWSLETTERS IN YOUR INBOX**

At various times throughout the year, ExtraOrdinary Escapes members will receive newsletters containing information on the newest hotel choices, the latest additions to your member benefits, information on upcoming vacation journeys and adventures, as well as special discounts and getaways.

### **YOUR COMMUNICATION IS IMPORTANT**

Delivering hospitality begins with listening to and understanding the desires of our members, owners and guests. We remains diligent at every level of the company to maintain an open communication platform by reaching out with discussions and solutions to honor our commitment to providing every member, owner and guest with hassle-free, relaxing vacations.

- Use Contact Us located in the Member Area on the right side of the page to quickly locate phone and email options
- At EmbarcResorts.com, tell us your “preferences” under “My Account” on the member home page so we may continue to offer new member benefits that will be of value to you





# EXTRAORDINARY ESCAPES MEMBERSHIP GUIDELINES

The following Membership Guidelines are applicable to all Members of the ExtraOrdinary Escapes Vacation Program.

## 1.0 DEFINITIONS

**“Affiliation Agreement”** means an agreement by which Members are provided access to Vacations through the ExtraOrdinary Escapes Vacation Program.

**“Appointees”** means Resort Ventures, L.P. and Diamond Resorts IW Resort Ownership U.S. Corporation, and such other entities that are so designated pursuant to the Declaration from time to time.

**“Club”** means Embarc Members Association, a Delaware, non-stock, non-profit corporation.

**“Cruise Line Vacation”** means accommodation on a cruise ship booked through the ExtraOrdinary Escapes Vacation Program.

**“Declaration”** means the amended and restated master declaration for Embarc, dated July 25, 2016, as the same may be amended, supplemented or restated from time to time.

**“Diamond”** means Diamond Resorts Canada, Ltd., a British Columbia corporation, and its Appointees.

**“Destination”** or **“Destinations”** means the properties that participate in the ExtraOrdinary Escapes Vacation Program, including participation through the ExtraOrdinary Escapes Affiliates.

**“Destination Xchange”** means that certain points-based Exchange program, which provides vacation, travel, exchange and other leisure benefits to its members.

**“Embarc Bonus Points”** means certain short-term points that ExtraOrdinary Escapes Members may receive upon the purchase of Resort Points from Diamond that can be used within the ExtraOrdinary Escapes Vacation Program in the ways described by these Membership Guidelines.

**“ExtraOrdinary Escapes Benefits”** means certain benefits that Members receive through the ExtraOrdinary Escapes Vacation Program.

**“ExtraOrdinary Escapes Fees”** means the Annual Subscription Fee, and any Transaction Fees that are further described in Section 5.0 of these Membership Guidelines, together with such other fees that the ExtraOrdinary Escapes Operating Company may from time to time see fit to impose.

**“ExtraOrdinary Escapes Operating Company”** means ExtraOrdinary Escapes Corporation, a Delaware company, an affiliate of Diamond.

**“ExtraOrdinary Escapes Affiliate”** means a party that has entered into, or may subsequently enter into, an Affiliation Agreement with the ExtraOrdinary Escapes Operating Company.

**“ExtraOrdinary Escapes Vacation Program”** means the Vacations offered by the ExtraOrdinary Escapes Operating Company from time to time as set forth in the Guide.

**“Guide”** means one or more publications by the ExtraOrdinary Escapes Operating Company setting out the Destinations participating in the ExtraOrdinary Escapes Vacation Program and which otherwise describe the ExtraOrdinary Escapes Vacation Program and the ExtraOrdinary Escapes Benefits.

**“Interval International”** means the Interval International exchange program, an ExtraOrdinary Escapes Affiliate.

**“Member”** means a person holding a Membership in the ExtraOrdinary Escapes Vacation Program.

**“Member Services”** refers to an administrative department of the ExtraOrdinary Escapes Vacation Program.

**“Membership”** means a membership in the ExtraOrdinary Escapes Vacation Program, which gives each Member the ability to reserve Vacations through the ExtraOrdinary Escapes Vacation Program.

**“Membership Guidelines”** means these ExtraOrdinary Escapes Membership Guidelines, which may be amended from time to time in the sole and exclusive discretion of ExtraOrdinary Escapes Operating Company.

**“Personal Information”** means information about an identifiable individual (but excluding any information excluded from the definition of “personal information” pursuant to applicable law).

**“Privacy Policy”** means the privacy policy of Diamond or the ExtraOrdinary Escapes Operating Company available at <https://www.embarcresorts.com/privacy.html>, as amended, supplemented and restated from time to time.

**“Resort Points”** has the meaning set forth in the Declaration.

**“Vacation”** means a period of occupancy by a Member at a Destination or a Cruise Line Vacation.

## 2.0 MEMBERSHIP

### 2.1 QUALIFICATIONS

A purchaser of Resort Points sold by Diamond automatically becomes a Member, unless prohibited by law. Approved purchasers that purchase Resort Points on the resale market may also become Members, as further described in these Membership Guidelines.

### 2.2 RENEWAL

Membership will be automatically renewed annually unless prohibited by law.

### 2.3 DURATION

A Membership shall continue only so long as:

- (a) the ExtraOrdinary Escapes Vacation Program exists;
- (b) the Member satisfies all Membership requirements and is in good standing in both the ExtraOrdinary Escapes Vacation Program and the Club; and
- (c) the Member owns at least one Resort Point.

### 2.4. TERMINATION

A Membership automatically terminates upon the sale of a membership in the Club.

## 3.0 MEMBERSHIP CATEGORIES

### 3.1 QUALIFICATIONS

Members are categorized based on the number of Resort Points owned. Members in different categories may qualify for additional or different ExtraOrdinary Escapes Benefits within the ExtraOrdinary Escapes Vacation Program.

### 3.2 PREMIERE AND SIGNATURE MEMBERSHIPS

A Member owning at least 400 combined Resort Points and Embarc Bonus Points but not more than 719 combined Resort Points and Embarc Bonus Points is a “Premiere”

Member. A Member owning at least 720 combined Resort Points and Embarc Bonus Points is a “Signature” Member. The ExtraOrdinary Escapes Operating Company may create, rename or alter these or other categories of Membership from time to time in its sole and exclusive discretion.

### 3.3 EMBARC BONUS POINTS

Embarc Bonus Points can be used to qualify Members for Premiere and Signature Membership and can be used to reserve a Vacation within the ExtraOrdinary Escapes Vacation Program. Embarc Bonus Points may not be used to pay for ExtraOrdinary Escapes Benefits.

## 4.0 PARTICIPATION

### 4.1 RESERVATIONS

All Members must pay the Annual Subscription Fee described in Section 5 and be in good standing with the Club and the ExtraOrdinary Escapes Operating Company to use the ExtraOrdinary Escapes Vacation Program. Members use their Resort Points and Embarc Bonus Points, if any, to reserve a Vacation.

### 4.2 VACATION REQUESTS

A Member must contact Member Services at 1-800-767-2166 during normal business hours or through [www.EmbarcResorts.com](http://www.EmbarcResorts.com) to make a Vacation request.

### 4.3 CONFIRMATION OF A VACATION AND CANCELLATION POLICY

Member Services will, subject to availability, provide confirmation of a Vacation and the Member will then authorize the Club to transfer the required Resort Points from the Member’s annual usage account for the Vacation. Member Services will also provide, or cause to be provided, specific information concerning arrival and departure dates, applicable taxes and cancellation policy.

## 5.0 EXTRAORDINARY ESCAPES FEES

The ExtraOrdinary Escapes Operating Company reserves the right to adjust the ExtraOrdinary Escapes Fees from time to time in its sole and exclusive discretion. In certain instances upon check-in to a Destination, additional taxes, surcharges and fees may be required to be paid as a condition of stay in accordance with applicable local, county, state or other governmental mandates. Such taxes, surcharges and fees shall be the Member’s responsibility for payment in accordance with such jurisdictional laws. The ExtraOrdinary Escapes Operating Company reserves the right to charge a cash supplement for some vacations.

**5.1** Members will pay the following ExtraOrdinary Escapes Fees to the ExtraOrdinary Escapes Operating Company:

- (a) An “Annual Subscription Fee” of \$149.00 plus \$0.30 per Resort Point and Embarc Bonus Point owned, with a minimum annual payment of \$199.00; and
- (b) A “Transaction Fee” of \$20.00 per night for each confirmed Vacation through an ExtraOrdinary Escapes Partner.

## 6.0 ACKNOWLEDGMENTS

Each Member acknowledges that:

- (a) the ExtraOrdinary Escapes Operating Company has made reasonable efforts to ensure that the Destination information published in the Guide is accurate. The Member acknowledges that the Destination facilities, individual rooms and amenities may vary in size, decor, view and interior detail from the information contained in the Guide;
- (b) the ExtraOrdinary Escapes Operating Company is not liable for any damage, loss or theft to personal property or for any personal or bodily injury which occurs at a Destination or on a Vacation;
- (c) each Member agrees to comply with all rules and regulations of the ExtraOrdinary Escapes Vacation Program and the Destination; and
- (d) each Member is liable for the cost and expense of any maintenance, repair or replacement of a Destination facility caused by the negligent or intentional acts of the Member or the Member's guests, family members, tenants, licensees or invitees.

## 7.0 EXTRAORDINARY ESCAPES AFFILIATES

### 7.1 RESERVATION RESTRICTIONS

Members may reserve Vacations at selected Destinations available through the ExtraOrdinary Escapes Affiliates, subject to any terms and conditions of the Affiliated Agreement. More details regarding the Destinations and Vacations available through the ExtraOrdinary Escapes Affiliates are contained in the Guide.

### 7.2 DISTINCT ENTITIES

Diamond, the Club, the ExtraOrdinary Escapes Operating Company, and each ExtraOrdinary Escapes Affiliate are separate and distinct entities. The ExtraOrdinary Escapes Operating Company and the ExtraOrdinary Escapes Affiliates do not own, develop, market or sell Resort Points, and are not engaged in a joint venture, partnership or agency relationship with each other or with Diamond. By virtue of their Membership, Members do not have any direct membership rights in or ownership of any existing or future ExtraOrdinary Escapes Affiliates or Destinations.

### 7.3 AFFILIATION AGREEMENTS

Upon the termination, suspension or amendment of an Affiliation Agreement, the rights and privileges of Members to use or access a Vacation or Destination through an ExtraOrdinary Escapes Affiliate may be terminated, suspended or otherwise affected. The ExtraOrdinary Escapes Operating Company makes no representation or warranty as to the duration or status of any Affiliation Agreement.

### 7.4 AFFILIATED EXCHANGE PROGRAMS

Membership in ExtraOrdinary Escapes includes membership in Destination Xchange at no additional cost. ExtraOrdinary Escapes is also currently affiliated with Interval International,

Inc. ("Interval") through December 31, 2020. If you wish to remain in Interval after December 31, 2020, you will need to pay a membership fee to Interval.

## 8.0 TRANSFER OF A MEMBERSHIP

**8.1** You may sell points to another member by private arrangement. Once an agreement has been made, the selling member must contact Member Services to advise of this proposed transaction, at which time the current procedure for transfers will be explained. As soon as all formalities have been completed such as verifying memberships, settlement of outstanding maintenance/management fees and receiving the completed and signed documentation in full along with payment of the respective transfer administration fee, the transfer will be processed.

NOTE: Resale points or points that are sold privately or through a reseller may have restricted use (i.e. they cannot be exchanged for use in ExtraOrdinary Escapes and/or redeemed for member benefits).

**8.2** Purchasers who obtain their Resort Points from a spouse or parent will receive all the rights that their parent or spouse had at the time of sale.

**8.3** A membership is only transferable as described in this Section 8.

**8.4** Purchasers must not have attended a sales presentation by Diamond Resorts within the previous 12 months.

## 9.0 GENERAL

### 9.1 INTERPRETATION

These Membership Guidelines shall be construed according to the laws of Nevada. Each Member consents to the exclusive subject matter and personal jurisdiction of Nevada. In the event of litigation between the parties, the prevailing party shall be entitled to all costs incurred, including reasonable attorney fees.

### 9.2 NO COMMERCIAL PURPOSE

A Vacation or Destination may not be used for any commercial purpose, including rental or sale. A Vacation may only be used by the Member who reserves it, unless the Member purchases a guest certificate through Member Services.

### 9.3 CURRENCY

All monetary amounts described in these Membership Guidelines are in United States dollars.

### 9.4 PERSONAL INFORMATION

The ExtraOrdinary Escapes Operating Company and each of its agents, affiliates and service providers, and each of their assigns, may collect, use and disclose the Personal Information of the Member for any purpose set forth in the Privacy Policy, as otherwise consented to in writing by the Member, or any other purpose not prohibited by law. To the extent that the Member provides the ExtraOrdinary Escapes Operating Company or its affiliates with Personal Information about another individual, the Member represents that he or she has the authority and/or has obtained all necessary consents from such individuals to enable the ExtraOrdinary Escapes Operating Company and its

affiliates to collect, use and disclose such Personal Information for the purposes described above. Any consent given by the Member will continue, unless the Member provides reasonable notice that such consent is withdrawn, as described in the Privacy Policy.

### **9.5 ELECTRONIC CORRESPONDENCE**

Each member acknowledges and agrees that the ExtraOrdinary Escapes Operating Company may, on occasion, offer various products and services through electronic correspondence or telemarketing programs and each Member consents to such solicitation through text messages or SMS messages, electronic mail, automatic dialing equipment and/or pre-recorded messages.

### **9.6 CHANGE OF TERMS**

The ExtraOrdinary Escapes Operating Company reserves the right to change the terms and conditions of the ExtraOrdinary Escapes Vacation Program, including the ExtraOrdinary Escapes Benefits and Resort Point values for Vacations, without notice and in its sole and exclusive discretion. The ExtraOrdinary Escapes Operating Company may add or delete Vacations, participating Destinations, ExtraOrdinary Escapes Benefits, and ExtraOrdinary Escapes Affiliates without notice and in its sole and exclusive discretion. In addition, the ExtraOrdinary Escapes Operating Company reserves the right to limit Vacations for the efficient operation of the ExtraOrdinary Escapes Vacation Program.

### **9.7 TERMINATION**

The ExtraOrdinary Escapes Operating Company may terminate the ExtraOrdinary Escapes Vacation Program on one year's prior written notice for any reason or for no reason. The ExtraOrdinary Escapes Operating Company may, at its sole and exclusive discretion, also refuse to renew the Membership of a Member.

### **9.8 LIMITATION**

The ExtraOrdinary Escapes Operating Company's liability to any Member is limited to the Annual Subscription Fee.

### **9.9 ROOM ALLOCATION**

Should a Member elect to alter his or her room category upon arrival at the Destination, that Member must make his or her own arrangements with the participating resort and assume all additional fees levied. Special requests concerning room amenities and location can be transmitted to the participating Destination, however, the requests do not constitute, on any account, a confirmation. All requests for modifications to the reservation are subject to availability.

### **9.10 REVISIONS TO GUIDELINES AND EFFECTIVE DATE**

These Membership Guidelines are effective as of March 11, 2020. Copies of any amendments to these Guidelines will be posted at [EmbarcResorts.com](http://EmbarcResorts.com). Each Member agrees that his or her Membership is subject to these Membership Guidelines.





# NOTES

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**EMBARC**<sup>®</sup>

