

Short Term Individual £2.50 GBP per day Family £3.50 GBP per day

Annual Individual £59 GBP Family £112.50 GBP

Global ETS is the most potent yet inexpensive mix of crucial traveler assist services available.

- Emergency Medical Evacuation: If the member suffers an injury or illness. Global ETS will arrange and pay for Emergency Medical Evacuation by whatever means necessary to the nearest medical facility capable of providing adequate medical care for the member.
- Medical Necessary Repatriation: If the member suffers an injury or illness, Global ETS will arrange and pay for transport of member home by whatever means necessary.
- Transportation of a Traveling Companion: Global ETS will arrange and pay for the transportation of you and or your traveling companion in the case that either requires a medical emergency evacuation or repatriation.
- 4. Return of Dependent Children: If you are hospitalized, Global ETS will arrange and pay for the return of minor children and/or grandchildren to their home and, if necessary, accompany them with a travel attendant.
- 5. Visit by Family Members or Friend: Familiarity can be oh-so comforting! If you are hospitalized, Global ETS will arrange and pay for a round-trip ticket for a companion of your choice to join you. Global ETS will also arrange for them, a suitable hotel and provide an allowance of up to £75 a day for their boarding and meals.
- 6. Assistance With Replacement of Corrective Lenses and Medical Devices: If they are lost, stolen or broken during travel, Global ETS will coordinate the replacement of your corrective lenses or medical devices.
- 7. Repatriation of Mortal Remains: In the unfortunate occurrence of death, Global ETS will render assistance and provide for the return of your mortal remains.

 Assistance includes arranging and paying for a funeral home to perform the service of sending the body home: transportation of the body to the sending funeral home and then to the airport, necessary casket or air tray for transport, coordination of consular services, procuring death certificates, and transport of remains from the airport to the receiving funeral home.
- 8. Monitoring of Treatment: In the event of emergency hospitalization, Global ETS continually monitors your condition and provides updates to your family. Depending on the medical and/or geographic situation, Global ETS will even retain the services of licensed consulting physicians and nurses and/or other medical professionals with relevant areas of expertise to assist in monitoring your condition.
- Dispatch of Doctors/Specialists: If you are hospitalized, Global ETS may dispatch a physician or health care professional to assist in determining your medical condition.

- 10. Worldwide Medical and Dental Referrals: Global ETS provides you with medical referrals in a given geographic area to English-speaking and western-style medical professionals, medical facilities, doctors, dentists, and other health care providers.
- 11. Translation Services: Language is no barrier. Global ETS will, without charge, provide a live foreign language interpreter for three-way communication over the telephone anywhere, anytime, in any language or dialect.
- Deposits, Advances and Guarantees: To secure services on your behalf, deposits, advances and guarantees will be provided by Global ETS to facilities, hotels, airlines, ground and air ambulances and other providers.
- Vehicle Return: Global ETS will return your vehicle to place of rental. (Restrictions apply)
- 14. Emergency Pet Housing and/or Pet Return: While you are hospitalized, Global ETS will arrange temporary boarding for your pet. If you are evacuated or repatriated and your pet is left unattended as the result of your injury or sickness, Global ETS will arrange and pay up to £375 for your pet to be returned to your home or a nearby boarding facility and pay up to £755 for emergency boarding.
- 15. Security Evacuation Services: In the event of a threatening situation, Global ETS will assist in making evacuation arrangements, including securing visas, flight, ground transportation, and housing arrangements. In more complex situations, Global ETS assists in making arrangements with providers of specialized security services.
- 16. Replacement of Lost or Stolen Travel Documents Assistance: Global ETS will arrange for the replacement of your lost/stolen passports, visas, airline documents, birth certificates and other travel-related documents.
- 17. Continuous Updates to Family, Employer and Physician: Keep them in the know. With your approval, Global ETS will provide case updates to appropriate individuals you designate in order to keep them informed.
- 18. Emergency Message Forwarding and Assistance: In the event of emergency, if you are unable to reach an employer, family member or traveling companion, Global ETS will forward a message via telephone or email to the intended party.
- Legal Referrals: If during your travels you are involved in an accident, arrested or otherwise require legal services, Global ETS will arrange for initial telephone consultation

- with an attorney, without charge and if needed, assist with the securing of a bail bond. If further legal assistance is required, you will be referred to an attorney in the appropriate geographical area.
- 20. Medical Records Transfer: Having access to your medical history can be essential to receiving appropriate care. Upon your consent, Global ETS will assist with the transfer of medical information and records to you or the treating physician.
- 21. Transfer of Insurance Information to Medical Providers: To help prevent delays, denials, or even medical care, Global ETS assists you with hospital admission, such as relaying insurance benefit information, and discharge planning.
- 22. Medication and Vaccine Delivery: At the member's request, and with authorization of the prescribing physician, Global ETS shall dispatch prescription medicine or vaccines when unavailable locally and legally permissible. The member is responsible for any expenses incurred in this regard including, but not limited to, the cost of the pharmaceuticals, shipping cost, taxes or other import/export duties. These expenses will be billed to the member's credit card prior to shipping.
- 23. Hotel Arrangements for Convalescence: Global ETS will assist with the arrangement of hotel stays and room requirements before or after hospitalization. Any fees will be billed to the member's credit card.
- 24. Emergency Cash Advance Assistance: In an emergency, Global ETS shall provide assistance by arranging for the forwarding of funds from member's account, credit cards or family members. All fees associated with the transfer of funds will be billed to the member's credit card at the time of service.
- 25. Emergency Travel Arrangements: In an emergency, Global ETS shall help change airline, hotel or car rental reservations as necessary.
- **26. Lost Luggage Assistance:** Global ETS shall assist a member with the tracking of luggage lost in transit.

MSA is the Legal Binding Document

Form# GETS 7-16