

GARDEN LAGO – MAJORCA, BALEARIC ISLANDS

Terrain:	Level – no steep gradients or inclines.
Communal areas:	<p>Reception: Accessed by 2 sets of doors - manual (open during the day) and interior automatic sliding doors. 2 small seating areas and the book library are accessed via lifts.</p> <p>Bar/Restaurant: Ground level via ramp. Access by manual door. No interior disabled toilets. Exterior disabled toilet is available just outside restaurant.</p> <p>Entertainment: Located in the bar/restaurant or in around the pool area.</p> <p>Leisure Centre (Gym & Sauna): Manual door. Access can be difficult for wheelchair users.</p> <p>Outdoor pool: Access to pool via reception or bar/restaurant area. Pool hoist. Access ramp in shallow end of pool. Assistant on duty during opening hours. (10.00 to 18.00) April to October inclusive.</p> <p>Swimming pool area: Ground level. Gravel paths. Disabled toilet on a ground level.</p> <p>Playground: Access via reception. Terrain is level however grass surface can make access for wheelchair users difficult.</p> <p>Sports court: Access via external ramp from reception area</p> <p>Jacuzzi: Located next to pool. Access via reception or bar/restaurant area. Handrail installed for easy access.</p>
Parking:	2 designated disabled parking bays available. Limited private parking but plenty of street parking close to accommodation. Access to reception from car park via ramp.
Accessible/Adapted Accommodation:	<p>Two Bed accommodation x 1</p> <ol style="list-style-type: none"> 1. Ramped access 2. Doorways 80cm wide 3. Low level basin surround 4. Lever taps 5. Grab rails in bathroom 6. Wet room 7. One level throughout on ground floor 8. Appropriate lighting 9. Mirror height
Other Accommodation:	<ul style="list-style-type: none"> • Access to upper floors by 2 lifts – lift width restriction 69cm. • 2 Bed accommodations: 14 on ground floor with small threshold (2-3cm). 2 of these apartments are duplex and not suitable for wheelchair users. • 2 Bedroom accommodations: 76 in total situated on different floors. Ground floor level accessed by manual doors, small threshold. Most apartments on other floors have a couple of standard steps at entrance. Most accommodation is spacious. Some are duplex. Some have 1 bathroom & 1 shower room whilst others have only a bathroom. • 3 Bedroom accommodations: 5 - situated on 3rd, 4th & 6th

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	<p>floors. All accommodation is spacious. 2 are duplex and on 2 floors. All accommodation has 1 bathroom & 1 shower room.</p>
<p>Equipment Available (on request):</p>	<ol style="list-style-type: none"> 1. Wheelchair 2. Wet wheelchair 3. Bath board reinforced plastic slats 4. Cone chair raisers 14 cm or 16 cm, 5. Crutches resistant, adjustable in height 6. Grab handrail in all units 7. Raised toilet seats 8. Shower chair 9. Super Grip Bendable Cutlery 10. Swivel bath seat 11. Portable ramp 12. Ring pull for cans 13. See easy/Speak easy Phone 14. Tin/Jar Opener 15. Alarm clock - light & vibration 16. Portable hearing loop
<p>Measurements for equipment available upon request:</p>	<p>Pool hoists: outdoor pool 120 kg, indoor pool 150kg Wheelchair – 40 cm wide (seat) Wet wheelchair – 48 cm wide (seat) and 49 cm high (seat) Shower seat – weight limit 120 kg and 45cm wide (seat)</p>
<p>Accessible Outings and Excursions:</p>	<ol style="list-style-type: none"> 1. Palma Aquarium 2. Palma City Sightseeing Bus 3. Es Fogueró Show 4. La Granja Majorcan Mansion 5. Marineland 6. Natura Park 7. Pirates Show 8. Son Amar Show 9. Sports & Nature Alcudiamar <p>A list suitable for people with reduced mobility is available in reception. For a wider choice of outings, excursions and the confirmation of places, please contact reception. We also verify other places on request. Some places are not open in low season.</p>
<p>Proximity/Accessibility to local supermarkets/shops/ beach:</p>	<p>Most areas near the resort are flat so mobility should not be an issue. All have access points. Beach - Port Alcudia 1.5 km Beach - Port Pollenca 14 km Beach - Can Picafort 15km Market - Inca Thursday 20 km Market - Alcudia Sunday and Tuesday.4km Nature Park S'Albufera 3km Port Alcudia, area & marina – 1.5km – level, easy access.</p>
<p>Public Transport:</p>	<p>Public transport is not adapted however an adapted taxi can be booked at the resort reception. Sa Pobla – Palma train - the 1st carriage is at platform level to enable easy access for wheelchair users.</p>

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<p>Haemodialysis clinic close to resort:</p>	<ol style="list-style-type: none"> 1. CENTRO DE DIALISIS - FERIENDIALYSE DR. BERGER (5 Km) C/ JAIME 16 -1º, ALCUDIA, MALLORCA Tel 971 548567 (This is a local private clinic - only opens in summer). Contact number in Germany 00 49 6441 925990. 2. HOSPITAL COMARCAL DE INCA, (25 Km) Ctra. INCA-LLUBI S/N 07300 INCA TEL 971 880943 (National Health hospital - this would have to be organised via home local authority) 1. HOSPITAL DE MANACOR, (35 Km) Ctra. MANACOR - ALCUDIA S/N 07500 MANACOR TEL.971 847000 (National Health hospital - this would have to be organised via home local authority). 2. CENTRO DE NEFROLOGIA, (60 Km) Avenida Jaume III, 8 – 07001 Palma de Mallorca Tel. 971221260 or 971 728404 -Fax 971 220113 – English speaking – also coordinates the National health hospitals & 2 private ones in Alcudia & Manacor.
<p>Proposed Future Plans:</p>	<p>Further improvement to main entrance ramp (to be confirmed) Disabled toilet & bathroom in reception area (to be confirmed)</p>