

WELCOME ABOARD

Your Guide to Freestyle Cruising®



NCL NORWEGIAN
CRUISE LINE®

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NOTE: All information in this piece was accurate at the time it was compiled and is subject to change at any time without notice.

WHAT IS FREESTYLE CRUISING®?

- When we invented Freestyle Cruising® over a decade ago, we believed that you should have the freedom and flexibility to make your vacation your own, doing as much or as little as you like. All the while, enjoying the best dining options at sea, award-winning entertainment, a variety of onboard activities, exciting ports of call and more.
- Freestyle Dining is where Freestyle Cruising begins. Discover incredible culinary experiences at a wide variety of complimentary and specialty restaurants – with no fixed dining times or pre-assigned seating – and uncover beautifully-crafted dishes using only the freshest ingredients.
- Norwegians have plenty of freedom with their entertainment options too. Catch a Broadway show. Tickle your funny bone at a comedy club. Listen to live music. Let the kids go wild with exclusive Nickelodeon™ entertainment and activities. Or get your late-night groove on at our casino and nightclubs.
- And no matter your cruising style, you can find a top-notch stateroom designed just for you. From stylish Studios for the solo traveler and interconnecting Family Staterooms for the whole gang to the privacy and luxury of The Haven by Norwegian®.
- Whether you're up for a day of exploring or just kicking back, Norwegians set their own pace. And however you want to spend your time on board or on shore, there's something for everyone to enjoy.
- All you have to do is sit back, relax and have the best vacation ever. Get ready to Cruise Like a Norwegian®.



GET READY TO CRUISE

Whether this is your first time cruising or you're cruising with us again, we hope you find this guide helpful. You can discover even more about Norwegian by visiting us at ncl.com. And don't forget to log in to your **My NCL** account to view your reservation, complete your online registration, download your cruise documents and pre-book a variety of onboard activities before you even set sail.

HAVE YOUR DOCUMENTATION, VISAS AND PASSPORTS IN ORDER



It's important that you provide us with key personal information such as passport numbers in advance. Visit ncl.com/mycruises and fill out the online registration form. This will reduce your check-in time at the pier. Be sure to check with your travel professional or the appropriate authorities before your trip to determine requirements for inoculations, passports, visas and other mandatory documentation. Cruise refunds may not be issued if you're denied boarding due to lack of proper documents.

REGISTER ONLINE AND PRINT YOUR CRUISE DOCUMENTS (eDOCS) BEFORE YOU BOARD

Your eDocs serve as your boarding pass, and include key information like departure date, itinerary and airline details – if you booked through our Air/Sea Program, you or your travel professional will be notified by email when your eDocs are ready to be printed; these become available starting at 60 days prior to your cruise departure date. You'll need to complete the online registration for each guest prior to accessing your eDocs.

After your reservation is paid in full and before you leave for your Norwegian Cruise Line vacation, be sure to either log in to **My NCL** at ncl.com/login or create a **My NCL** account if you haven't already done so. You'll be able to complete your online registration, download your eDocs and reserve shore excursions, specialty dining and other onboard activities in advance. If you booked your cruise with a travel agent or an online travel website, click the "Lookup Reservation" button located under the Login box. You'll be asked your ship, sail date and reservation number.

eDOCS

Your eDocs can be printed up to 24 hours prior to your departure date. It is important for you to complete the online registration and print these eDocs to bring with you to the pier to ensure a smooth check-in process.

If you see an error or have any questions, call your travel professional, visit ncl.com or call our Reservation Department during standard business hours at 1.800.327.7030 and we'll take care of it.

Please note that we reserve the right to decline or accept any person as a guest of the cruise at any time. You can view the Guest Ticket Contract and the Terms and Conditions in their entirety at ncl.com.

LUGGAGE TAGS

For your convenience, you can print your luggage tags online after you've completed your online registration. You can also pick them up at the pier, just ask one of the porters. E-tags can be printed up to 24 hours prior to your departure date.



ARRANGE A TRANSFER

If you've made your own flight arrangements, Norwegian offers ground transfers between the airport and the pier. Please call 1.800.327.7030 to purchase your transfers or to coordinate your transfer arrangements. If you've made your cruise reservation through a travel agency, please contact your agent directly to purchase your transfers. A Norwegian Cruise Line representative will meet you in the baggage claim area for domestic

flights and outside of customs for international flights to assist with transportation to the ship or hotel, if applicable. All guests who purchase transfers will receive a transfer voucher with their eDocs.

For cruise-only guests booking their own return flights, we suggest a departure time no less than six hours after the announced arrival time of the ship.

TOP PRE CRUISE TO-DOS:

1. Confirm you have all the correct travel documentation
2. Arrange for any transfers you might need
3. Log in to **My NCL** on ncl.com to:
 - Complete your online registration
 - Download your and print eDocs your luggage tags
 - Book your Shore Excursions, specialty dining and other onboard activities

LIMOUSINE & SEDAN SERVICE

If you're looking for something more luxurious and private, Norwegian has partnered with GroundLink to provide you with transportation via limousine or sedan. Call 1.877.456.6146 for a free quote, contact your travel professional or visit ncl.com/transfers for more information.

DRIVING DIRECTIONS TO OUR PORTS

Visit ncl.com/transfers to download driving directions to all Norwegian Cruise Line departure ports.

WHAT TO PACK

Freestyle Cruising is not too dressy, not too casual – it's really your call. That's the freedom of Freestyle Cruising.

DINING ATTIRE

The atmosphere in the mid-ship dining room, the buffet and most of our specialty restaurants is cruise casual. For women, this includes summer casual dresses, skirts, regular or capri pants, dress shorts, jeans and tops. Khakis, jeans, dress shorts and casual shirts are fine for men. Swimwear is acceptable only at the buffet and outdoor grills, and a shirt or a cover-up and footwear are required.



If you choose the more sophisticated atmosphere of the aft main dining room or select specialty restaurants, we ask that men wear jeans or slacks with a collared shirt and closed-toe shoes. For women, it's slacks or jeans, dresses, skirts and tops. The exception is on embarkation day when all dining venues are cruise casual.

SPECIAL EVENTS

You're invited to kick up your celebrating at Norwegian's Night Out. Enjoy a meet and greet with the Captain, signature drink specials, fine dining, fabulous entertainment, dancing and other fun. So pack your best outfit, and read your *Freestyle Daily* on board to get the full scoop.

You may also want to pack an all-white ensemble for our iconic White Hot Party. If you're sailing on Norwegian Breakaway or Norwegian Getaway, in place of the White Hot Party, we give you the H2 Glow party to which you can wear either all white or your favorite party outfit.

THINGS TO CONSIDER WHEN PACKING

- Hair dryers and bath products are available in all staterooms
- Irons are available upon request, and laundry and dry cleaning services are available
- Beach towels are available for your use while in port
- You may want to pack a sweater – air conditioning can be chilly

ORGANIZE YOUR LUGGAGE

Each guest is allowed up to two pieces of personal luggage, with each piece weighing a maximum of 50 pounds. If traveling by air, be sure to check your airline's restrictions. Luggage should be clearly labeled with your name, address and contact number. Luggage tags will be provided to print on the last page of your eDocs.

Since suitcases are collected the night before disembarkation, don't forget a small overnight bag for carrying any necessary medication, valuables, important documents and need-to-have items.

FORGET SOMETHING?

We've got you covered! We have toiletries, books, clothes, baby needs and more available for purchase on board.

NORWEGIAN SHOP

Whether you want to gear up for your upcoming cruise, commemorate your best vacation ever or simply rock some Norwegian swag, our on line gift store has something just for you. From fabulous apparel to branded towels and mugs, we've got you covered. Always look (and feel) your best when you Cruise Like a Norwegian®. Visit norwegianshop.com



ONBOARD TERMINOLOGY

- **Aft** – the back or near the back of the ship
- **Atrium** – the central area of the ship, usually rising through more than one story of the ship's interior
- **Bow** – the very front of the ship
- **Disembark** – to unload (passengers or goods) from a ship
- **Forward** – the front or near the front of the ship
- **Gangway** – allows you access on and off the ship
- **Midship** – the middle of the ship
- **Muster station** – a specific location on ship to gather, based on stateroom assignment
- **Port** – the left side of a ship as one faces forward
- **Starboard** – the right side of a ship as one faces forward
- **Stateroom steward** – a person whose work is to maintain the guest's staterooms while onboard
- **Stern** – the very back of the ship

DEPARTURE DAY

TRAVEL ASSISTANCE

If you should experience a flight interruption or emergency while en route to your cruise, you may call us toll free from the U.S. and Canada at 1.800.456.7179. Outside the U.S. and Canada, you may reach us at 1.305.468.2029. And don't worry, we accept collect calls.

All other calls should be directed to your travel professional, or you can visit our website at ncl.com.

CLAIM YOUR LUGGAGE

If you're flying in, don't forget to claim your luggage at the airline's baggage claim area. At the cruise terminal, porter service is available during boarding and disembarkation. Tips are customary and greatly appreciated by our hardworking porters – usually \$1 a bag; \$2 a bag in New York. Please be sure each piece of luggage has a tag listing your name, ship and stateroom number.

BOARDING PROCESS

- Check-in time is when you should arrive at the cruise terminal. We ask that you please not arrive any earlier than one hour prior to boarding time because security regulations might prohibit early entrance
- Boarding time is when you can board the ship and begins at 12 pm. We encourage you to board no later than two hours prior to the departure time. This will allow you to complete your check-in at the cruise terminal before boarding; your online registration must be completed prior to arrival at the pier

- Departure time is when your ship sets sail. All guests must be on board the ship no later than 2 hours prior to the departure time in order to sail
- Disembarkation time is when you are permitted off the ship

Important: *While in ports of call, it is your responsibility to be back on board no later than one hour prior to the ship's scheduled departure. If you miss the ship, you can join the ship at an approved port of call on the scheduled itinerary. You will be responsible for all travel arrangements, applicable fees and travel expenses related to that subsequent port of call.*

BOARDING CHECKLIST

- Government-issued photo ID
- Passport, if applicable
- eDocs – one copy per stateroom
- Luggage labeled with tags
- Credit card for setting up onboard expenses account
- Hand luggage with essential items

CREATE AN ACCOUNT FOR ONBOARD EXPENSES

Your cruise fare covers accommodations, meals and most entertainment aboard the ship. If you choose to indulge in optional activities, specialty restaurants, alcoholic beverages, spa treatments, casino play, shore excursions, photographs, ship-to-shore phone and internet access, your account will be charged the additional cost(s).

For your convenience, all shipboard expenses are charged to your onboard account. Sign up when you check in at the pier, and establish your method of payment with Visa®, MasterCard®, American Express®, Discover®, JCB Card®, Diner's Club®, traveler's checks or cash. If you choose to settle your account with cash, a deposit will be required in advance. Any remaining cash credits can be refunded prior to disembarkation or mailed to you via a check from Norwegian Cruise Line.

Don't forget to use your Norwegian Cruise Line MasterCard® to earn double WorldPoint® points. For more information, please refer to page 29.

Norwegian Cruise Line does not recommend the use of a debit card as payment for your onboard account. Please be advised that multiple holds will be placed on your debit card account based on your onboard purchases. After settling your onboard account, these debit card holds may remain on your account up to 30 days after the cruise ends. To avoid overdraft charges from your bank, please ensure you have enough available funds in your account for this hold period. Norwegian will not be responsible for overdraft charges resulting from holds placed on debit card accounts. Authorization-hold releases are solely within the discretion of your banking institution.

Also please note that although most foreign ports accept credit cards and traveler's checks, we recommend that you carry a small amount of local currency. Traveler's checks may be

cashied at the Guest Services/Onboard Credit Desk with proper ID.

FREESTYLECARD™

Once you check in at the pier, you'll receive your guest keycard. This is your onboard charge card, your stateroom key and what you'll need to use when going ashore or coming back onboard. It's pretty important so keep it handy at all times.



YOUR STATEROOM

Your stateroom will be available at approximately 2 pm and your luggage will arrive to your stateroom later in the afternoon. So consider carrying a small piece of hand luggage with essential items like medication and a change of clothes in case you want to relax by the pool.

Your luggage should arrive at your stateroom no later than 7 pm. All luggage is subject to inspection. If you bring any prohibited, or suspected prohibited items such as alcohol, knives, sharp objects etc., your suitcases might be detained in our security holding area. If your luggage doesn't have a lock, our security team will remove the prohibited item(s) and provide a letter detailing the search and removal of the prohibited item(s) and

information about retrieving the removed item(s). If your luggage is locked, you'll be provided a letter with information about where and when you can assist security in inspecting your suitcases. Otherwise, please report any missing luggage to the Guest Services Desk.

START YOUR VACATION

We invite you to climb aboard and relax poolside, have lunch at the buffet, one of our main dining room or O'Sheehan's, or enjoy a cocktail or soft drink at our lounges as we sail out.

MANDATORY LIFEBOAT DRILL

Before leaving port, we'll conduct a mandatory lifeboat drill so you can learn what to do in case of an emergency. Please listen for the lifeboat drill announcement on board. You can also view our safety channel on your stateroom TV to get all the necessary information. Detailed directions on your assigned assembly station in case of emergency can be found on the back of your stateroom door.

SAIL AWAY PARTY

Head to the top deck as your ship leaves port for a sail away party where you can enjoy live music, enjoy a buffet and meet your crew and fellow cruisers.

GET TO KNOW YOUR SHIP

Join us for the Freestyle Cruising Presentation, where you can learn about the ship, the many dining options and your itinerary. Then enjoy a guided tour and get familiar with all the public areas of the ship. Check your *Freestyle Daily* for a schedule of your day one activities and special events. Subsequent issues of the *Freestyle Daily* will be delivered

to your stateroom every evening, with information to help you plan the following day.

Look out for our digital screens around the ship for general information and to make all of your reservations. In your stateroom, there are TV channels to help you settle in and you can make reservations using our iTV (interactive TV) service – on ships where available.

CHECKLIST ONCE ONBOARD

1. Get to know your ship at the Freestyle Cruising Presentation
2. Grab some lunch
3. Register for complimentary youth programs
4. Book shore excursions, spa appointments & specialty dining
5. Purchase beverage packages
6. Download the The iConcierge app
7. Attend the mandatory lifeboat drill
8. Join the Sail Away Party on the pool deck

ATM/CASH MACHINES

ATM machines are available 24 hours a day for a transaction charge per usage. Visa, MasterCard, American Express and Discover cards are accepted*. As a reminder, our ships are cashless. For your convenience, you can use your FreestyleCard to purchase any items not included in your cruise fare.

* ATM's only dispense U.S. Dollars, regardless of ship itinerary.

WHAT'S INCLUDED AND WHAT'S NOT

WHAT'S INCLUDED IN YOUR CRUISE FARE:

- Accommodations
- Transportation to some of the most beautiful places on earth
- Meals in the complimentary dining venues:
 - Up to three main dining rooms on every ship
 - Buffet with action stations
 - 24-hour dining venue (on select ships)
 - 24-hour room service (fees may apply)
 - Outdoor grill (on select ships)
 - Coffee bar (regular coffee and pastries included, specialty coffees at nominal extra charge)
- Iced tea, some juices in the buffet (for breakfast), regular coffee, tea and ice water
- Use of outdoor pools and hot tubs
- Poolside activities
- Sports courts activities
- Access to fitness facilities
- Dedicated kids & teens programming/spaces
- Select onboard presentations, including art auctions
- All entertainment onboard unless it's part of a dining entertainment production
- In-stateroom TV programming (except for on-demand movies)
- Stateroom to stateroom phone calls
- Use of private Studio Lounge if staying in Studio accommodations on Norwegian Escape, Norwegian Breakaway, Norwegian Epic, Norwegian Getaway or Pride of America
- Suite guests receive additional amenities as well as butler and concierge services

WHAT'S NOT INCLUDED IN YOUR CRUISE FARE

- Service charges/gratuities
- Cover charges for meals in specialty restaurants
- Dinner shows: Cirque Dreams & Dinner (Norwegian Breakaway & Norwegian Epic only), Illusionarium (Norwegian Getaway only) and Presumed Murdered and Wine Lovers Lunch (on select ships)
- Pizza delivery
- Alcoholic beverages
- Sodas and some other non-alcoholic beverages
- Casino play
- Shore Excursions
- Spa and salon services
- Certain exercise classes
- Photography
- Gift shop purchases
- Art purchases
- Video arcade
- Port Days, Late Night Fun Zone and group babysitting services
- Laundry services
- Use of the medical center
- Internet access
- Satellite connection for mobile phones
- Phone calls off the ship
- Transfers
- Government taxes, port expenses & fees
- Pre-/post-cruise hotel stays

DINING

ENJOY DINING – THE FREESTYLE WAY

Discover incredible culinary experiences at a wide variety of complimentary and specialty restaurants. Sit down to a four-course meal with fine wine or grab a burger hot off the grill. Dress up or dress down. Dine with your friends or make new ones.



You can make dining reservations in most of our restaurants before you even set sail. Starting at 90 days prior to your sail date, visit [MY NCL](https://www.ncl.com/login) at [ncl.com/login](https://www.ncl.com/login) to reserve the dining options of your choice. Then you can relax knowing that you've reserved your dining – when you want, where you want. If you prefer to make your dining choices once you're onboard, that's fine too. Visit our Restaurant Reservations Desk or look out for the digital screens around the ship offering up to the minute information on seating availability.

COMPLIMENTARY DINING

Every cruise includes delicious and freshly prepared meals served in our main dining rooms, an expansive buffet, a variety of casual cafés, grills and on-the-go choices including a 24-hour option for those night owls.

SPECIALTY DINING

When you want a unique dining experience our specialty restaurants offer a variety of flavors for every palate. Experience seafood creations at Ocean Blue (on select Norwegian Breakaway and Norwegian Getaway) or the Latin cuisine of Iron Chef Jose Garces at Bayamo (on Norwegian Escape) Indulge in succulent meats at Moderno, our sizzling Brazilian churrascaria; enjoy artfully prepared sushi at Wasabi or French cuisine at its finest at Le Bistro; savor authentic Italian dishes at La Cucina or juicy steaks at Cagney's, our authentic American steakhouse. And when your sweet tooth demands to be satisfied, try the sweet creations of master baker Buddy Valastro at Carlo's Bake Shop (on Norwegian Breakaway and Norwegian Getaway) or at the atrium cafés (select ships).

Our specialty restaurants work for families too. Children 12 years and under can choose from a complimentary Kids' Menu or order from the specialty restaurant's menu at the full cover charge.

i *Online dining reservations are available to be pre-booked up to two days prior to your cruise or may be reserved on board.*

ULTIMATE DINING PACKAGE

If you're having trouble deciding which specialty restaurant to try, we have an idea. How about trying a different one every night of your cruise? Guests who pride themselves as foodies book the Ultimate Dining Package and let their palates rule! Just pay one special rate and dine throughout your cruise at a specialty restaurant of your choice. For those who want the best in world cuisines, like French, Italian, American, Japanese and many more, the Ultimate Dining Package lets you taste the variety.

CHEF'S TABLE

Enjoy a nine-course culinary adventure that is specially prepared and presented by our chef for small groups. All courses are accompanied by wine pairings selected by our sommelier.
Cover charge applies.

DINE WITH YOUR OFFICERS

The tradition of dining with the Captain used to be for a privileged few. On Norwegian, everyone has a chance to join their ship's Senior Officers for dinner in one of the main dining rooms on all sailings four days and longer. Register at the Guest Services Desk once you board. Guests will be randomly chosen and invitations will be delivered to their stateroom.

BEVERAGE PACKAGES

Iced tea, juices, milk and coffee for breakfast, and flavored waters (only at the buffet), iced tea, milk and coffee for lunch and dinner, are always available at no charge. If you drink soda or alcoholic beverages, consider a soda or beverage package. They can be purchased before the cruise or during your first day on board.

UNLIMITED SODA PACKAGE

Enjoy unlimited soda fountain visits each day including Pepsi, Diet Pepsi, Sierra Mist, Mountain Dew, Ginger Ale, Tonic Water and Club Soda. Adult and teen as well as children's soda packages are available at a nominal cost, per person, per day and a thermal container is included in the cost of the program.

ULTIMATE BEVERAGE PACKAGE

Enjoy a wide selection of soft drinks, beers, spirits, cocktails and wines by the glass during your entire cruise for a fixed daily rate. The package is available to guests 21 and older and must be purchased by everyone in the same stateroom.

CORKS & CAPS – WINE & BEER PACKAGE

This is a wine and beer package to enjoy at any bar, lounge or restaurant throughout the ship.

VIVA VINO WINE PROGRAM

This wine program lets you enjoy a variety of high-quality expertly chosen wines at a discount. You can enjoy your selections in the main dining rooms and specialty restaurants, including the buffet, or have a bottle delivered to your favorite lounge or bar, and even to your stateroom.

WATER BOTTLE PACKAGE

This is a water bottle package that will be available for sale through the entire length of the cruise at a discounted rate and will even be delivered to your stateroom. Available to book on board only.

ONBOARD ACTIVITIES

THE MANDARA SPA®

Our fleetwide Mandara Spas offer full services to guests seeking mind-body rejuvenation. Our spas offer a full range of the latest services like hot stone massages, body wraps, acupuncture and more. We also offer medi-spa treatments like teeth whitening, and facial therapies using Restylane® and Perlane® (administered by a certified physician.) Of course, standard hair and nail treatments are available and guests are encouraged to take advantage of our refreshing Thermal Suite*.

** Thermal Suite offerings vary by ship and are not available on the Norwegian Sky, Norwegian Spirit, Norwegian Sun and Pride of America.*

THE FITNESS CENTER & SPORTS ACTIVITIES

From Pilates to Flight Klub to TRX Suspension Training®, we offer a variety of energizing activities** in our fitness centers. Personal trainers and nutritional consultations are also on hand to help you with your fitness goals. Centers include cardio equipment as well as free weights and are open daily from 6 am to 11 pm. Hours may vary slightly by ship.

Shoot some hoops on the basketball court at the top of the ship, or take a jog or stroll around the running track for some of the best views in the world.

*** Additional fees apply for spa services and some fitness classes.*

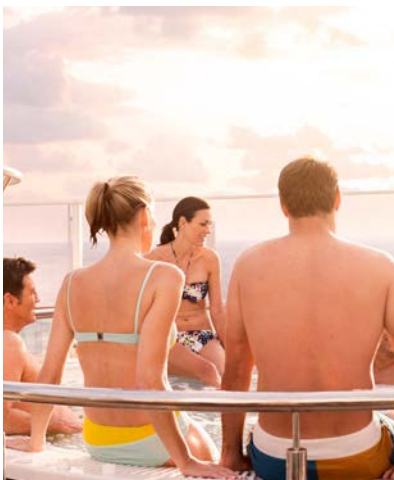


**MANDARA**
— SPA —

POOLSIDE

Hot tubs and pools are open between 6-8 am and close at 10 pm (subject to change). Select ships have waterslides. Food and drink are not permitted in any of our hot tubs or pools. We do not have lifeguards on duty; all children under 12 must have adult supervision. We also enforce a policy to ensure that non-toilet trained children not use hot tubs or pools.

As a courtesy to fellow guests, the reserving of lounge/sun chairs is prohibited. If any chair is left unattended longer than 30 minutes, the items will be removed and handed in at the Guest Services Desk.



You'll find beach towels in your stateroom to use while at the pool or on the beach. When fresh ones are needed, just leave them on the bathroom floor of your stateroom – not by the pool – and we'll replace them.

TAX- AND DUTY-FREE SHOPPING

Our Tradewinds Shops offer a variety of product selections where you can experience the latest trends in designer fashion, fine jewelry and watches, fun accessories, trendy handbags, toys and Norwegian logo and entertainment merchandise. Tax & Duty free merchandise is available on most of our itineraries. Our onboard stores carry a great assortment of your take home favorite brands of liquor, sundries and perfumes.

Hawaii and Mediterranean itineraries are subject to local taxes. In Europe, VAT – a Value Added Tax for consumption of goods and services – applies while visiting a country in the European Union. Please inquire at the onboard gift shop for the forms needed to request a refund. Be sure to keep your receipts.

ART AUCTIONS AT SEA

Our onboard auctions feature hundreds of artworks from old world masters to famous contemporary artists. Everyone who attends receives a complimentary piece of artwork to start their collection or add to it.

Visit the art gallery on embarkation day to pre-register for onboard art events. Auctions feature artwork, sports memorabilia and animation all at opening bids, discounted below normal retail prices. And don't worry about carrying the artwork home with you, as most artwork can be framed and shipped straight to your door.

Check your *Freestyle Daily* for art auctions times and locations.

CASINO

Norwegian Cruise Line knows what casino players want. Exciting games, nonstop action and instant rewards. We've designed our casinos with comfort in mind so you can relax and unwind from your hectic schedule playing your favorite games. With over 3,200 slots and nearly 250 table games across our fleet, there's something for everyone. Our international staff is available to cater to your every need. You'll see why Casinos At Sea® is award winning and the leader in cruise ship gaming.

- Blackjack
- Craps
- Roulette
- Ultimate Texas Hold 'em®
- Three Card Poker®
- Let It Ride®
- Baccarat
- Pai Gow Poker
- Slot Machines from 1¢ to \$100
- Video Poker
- Texas Hold 'em Poker – Dealer Dealt

PROMOTIONS AND TOURNAMENTS

It's cool to be in the HOT SEAT in the casino. Here's your chance to win exclusive prizes by being in the right place at the right time.

How about drinks on us? Earn Reward Points to get FREE house drinks in the casino.

Collect limited edition gaming chips. Available for purchase on board.



For just \$2, choose your lucky numbers or a quick pick. Paradise Lotto features a

fleetwide progressive jackpot. Pick all 5 winning numbers for a life changing award. Nightly drawing in the Casino.

Battle it out in our Slot, Blackjack and Texas Hold 'em Tournaments. For a nominal entry fee, you can show off your skills and take top prize. To secure your seat, log in to [MYNCL](#) to pre-purchase your entry.



CASINOS AT SEA PLAYERS CLUB™

You're more than a player! Join the most rewarding players club at sea. Membership is free. Begin earning Reward Points as soon as you play. Redeem them for specialty dining, spa, shore excursions, gaming and even future dollars off your next cruise. Begin as Lucky and play to VIP. The more you play, the more you get rewarded. Visit ncl.com/casino for tier levels and rewards menu.

GAMING MADE EASY

Getting in on the action is easy. Charge your onboard account for gaming*, use our convenient ATMs for cash* or request a credit line before you cruise by calling Casino Credit at 1.877.625.2094.

**Restrictions and fees may apply.*

GAMES AND MORE GET READY TO BINGO!

Thousands of dollars are given away at our Bingo Sessions along with an opportunity to win a free Bahamas or Caribbean cruise for two. Children always play free when accompanied by an adult.

INSTANT WINS

Just peel and win for instant cash in your pocket! Get a chance to win up to \$2,000 in cash during your cruise to spend towards some of the services and products offered onboard or to take home with you.

DEAL OR NO DEAL

Brought onboard to you by the creators of the Prime Time Show on NBC, Deal or No Deal is an exhilarating show where you play and deal for \$5,000 cash, a free cruise for two and other prizes. Great high energy contest for the entire family.



Note: Guests aged 18 years or older are welcome to play in our casinos. Proof of age is required. If a guest who wins in the casino cannot provide proof of age, he or she will not be paid the winnings.

i There is no casino on Pride of America.

SHORE EXCURSIONS

DISCOVER NEW PLACES WITH SHORE EXCURSIONS

whether you're interested in something adventurous, slow paced or scenic, we offer a wide variety of shore excursions for every budget and activity level. The benefits of our shore excursions are many.

A VARIETY OF CHOICES

We know the destinations you'll be visiting. Our team works with reputable, local tour operators to offer you a variety of excursions to choose from.

FLEXIBILITY & PEACE OF MIND

We offer:

- Dedicated pre-cruise and onboard specialists to assist you
- Convenient one-stop shopping for all ports
- Flexibility to modify or cancel tours without penalty up to 48 hours prior to arrival into port unless noted otherwise in the tour description
- If your tour is delayed, we'll hold the ship for you
- Fully insured local tour operators

BOOK EARLY

Our most popular tours sell out quickly so book early. Excursions may be booked online, up to two days prior to sailing date, subject to remaining availability.

For a complete listing of all the tours available for your cruise and to reserve your Shore Excursions online, visit ncl.com/shopshorex or call 1.866.625.1167, and one of our shore excursion specialists will be happy to assist you.



Norwegian Cruise Line ("Norwegian") makes arrangements for guests for Shore Excursions solely for the convenience of the guest; Norwegian does not act on behalf of or supervise the parties or persons who own, furnish, or operate such excursions, and the same are provided by independent contractors. Norwegian assumes no responsibility for, nor guarantees the performance of, any such excursion provider, and guests acknowledge that Norwegian shall not be liable for losses or injuries arising from the acts or omissions of such provider.

FAMILY & YOUTH PROGRAMS

Be sure to register for our complimentary Splash Academy for Kids and Entourage for Teens youth programs. We offer safe, supervised* environments where they can play, meet other kids/teens their own age and enjoy a variety of exciting, age-appropriate activities at every turn. Late hours until 1:30 am are offered so parents can do something other than be parents for a welcome vacation change!**

**Entourage may not be supervised if any event takes place outside of Entourage, though the area is under 24 hour surveillance.*

*** Fees apply.*

FAMILY ACTIVITIES FOR EVERYONE

The whole family can enjoy hosted activities throughout the ship, like cupcake decorating, dodge ball, games, shows, circus workshops, and much more.



HAVE FUN WITH OUR FRIENDLY YOUTH STAFF

Our youth counselors have a degree or relevant experience in child care or sports education and are carefully chosen for their leadership qualities and positive attitudes. Also, each staff member is certified in CPR and first aid, so your child will be safe and secure at all times. You will see them at family activities and Splash Academy.



Splash Academy is our complimentary youth program for kids 3-5, 6-9, and 10-12 years old. Whether it's learning to juggle at circus school, working on arts & crafts projects or engaging in age appropriate games, your kids will have plenty to do all day. Be sure to pack their sneakers!

FREESTYLE FREEPLAY

Friends and siblings do get to play together! With Splash Academy there is no age bumping policy. Specific time slots are scheduled by the Youth Program Manager, allowing friends and siblings of different age groups to play together. Please refer to the program schedule on board. Times may vary per ship and itinerary.

i **Parents of children with special needs, please contact our Access Desk at 1.866.584.9756 prior to sailing.**

HOURS OF OPERATION

EMBARKATION DAY

8 pm - 10:30 pm

PORT DAYS

Arrival into port to 10:30 pm

On port days, children aged 3-12 are combined from arrival to departure or 6 pm, whichever comes first. During Port Day lunch and dinner meal times*, Splash Academy will not facilitate drop offs. 10-12 year old sign out authorization does not apply when the ship is docked.

**Fee applies for supervision during meal times.*

SEA DAYS

Mornings: 9 am - 12 pm*

Center closes at 12 pm. Children need to be picked up by closing time.

Afternoons: 2 pm - 5 pm

Center closes at 5 pm. Children need to be picked up by closing time.

Evenings: 7 pm - 10:30 pm

Splash Academy programming ends at 10:30 pm nightly. A 15-minute grace period is offered before Late Night Fun

Zone charges apply. 10-12 year olds with sign out authorization will be signed out at this time unless a parent signs the child up for Late Night Fun Zone.



TURTLES (AGES 3-5)

- Arts & crafts and painting
- Circus school* (Tiger Act, feather balancing)
- Developmental activities
- Sensory and messy play
- Storytelling
- Treasure hunt



SEALS (AGES 6-9)

- Circus school* (scarf juggling, plate spinning, devil sticks, spinning rope)
- Games
- Painting
- Sports
- Team-building challenges
- Treasure hunt
- Video games and challenges

DOLPHINS (AGES 10-12)

- Arts & crafts
- Circus School* (stilts, ball juggling, Chinese yo-yo, plate spinning)
- Scavenger hunt
- Sports and family activities
- Team-building challenges
- Video games and challenges

**Circus acts may vary*

GUPPIES (AGES 6 MONTHS-UNDER 3)

Norwegian's youngest guests can enjoy up to two hours a day of sensory play, painting and other activities hoted by the Early Years Coordinators. We do require at least one parent attend these activities with their child.

GROUP SITTING SERVICE

Offered by Splash Academy, Port Day and Late Night Fun Zone are both fee based services for children ages 3-12. We ask that you sign up by 8 pm the evening prior to the desired Port Day Late Night Fun Zone service.

WHEN IN PORT DURING THE DAY

If you would like a little adult time while in port, leave the kids with us for free or a flat rate fee of \$6 per child for supervision during lunch and dinner hours. If a handy phone is issued, one parent or guardian is required to remain on board while the ship is docked. Children of different ages are grouped together.

EVENINGS AND LATE AT NIGHT

The Late Night Fun Zone is a group-sitting service for children ages 3-12. There is a small fee of \$6 per hour, per child and \$4 per hour, per child for each additional sibling. If there are no children signed up and dropped off by 11:30 pm, the center will close for the evening. Children of different ages are grouped together.

HOURS OF OPERATION

WHEN IN PORT

From the arrival in port to the departure time from port

WHEN A SHIP OVERNIGHTS IN PORT

From the arrival time in port to 8 pm

LATE NIGHT FUN ZONE**

10:30 pm to 1:30 am

***If a 10-12 year old is not signed up for the late night fun zone, they will be signed out of the program.*

ENTOURAGE



TEENS (AGES 13-17)

Teens have a blast with Wii™ games, movies, arts and music, theater and fashion workshops, sports events, night-time parties and more. This program is organized to ensure that all activities are age appropriate and engaging. With ever-changing fun throughout the day and evening, teens always have something new to do.

All activities are hosted by the Teen Counselor. Entourage is under 24-hour surveillance. Some activities take place outside of Entourage and the facility may be unsupervised.

HOURS OF OPERATION

PORT DAYS

Departure from port to 1 am

SEA DAYS

11 am to 1 am

Times may vary per ship/itinerary.

NICKELODEON™ ON BOARD NORWEGIAN

Norwegian is the only cruise line teamed up with Nickelodeon to create a one-of-a-kind, family-friendly experience onboard with lots of exciting and engaging activities and events. You and your family will experience a vacation you won't soon forget. Especially if you get slimed.

Currently available on Norwegian Breakaway, Norwegian Getaway, Norwegian Escape, Norwegian Epic, Norwegian Gem, and Norwegian Jewel. The entertainment program is different on each Norwegian Cruise Line ship and varies by season.

NICKELODEON'S PAJAMA JAM BREAKFAST

This is a NO SLEEP ZONE! Party in your PJs and wake up with an exclusive buffet breakfast featuring Nickelodeon characters. Includes character performances, photo opportunities, meet and greets and take home gifts.

Fees apply



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DORA'S DANCE PARTY

¡Vámonos! Join us for Dora's Dance Party, where kids can go on a singing and dancing adventure with Dora the Explorer and Team Nick!

ARTS & CRAFTS

Time to get crafty! The whole family can show their artistic side with unique Nickelodeon-themed arts and crafts activities. You'll want all hands on deck for this!

MEET & GREET

NICKELODEON CHARACTERS

Get your autograph books out and your camera ready. It's time to do a meet and greet with some of your favorite Nickelodeon characters. Say "cheese!"

FAMILY & YOUTH PROGRAM FREQUENTLY ASKED QUESTIONS (FAQS)

Q. How do I register for Splash Academy?

A. Register your child as soon as you board the ship in the Splash Academy facility. Parent(s) or guardian(s) must complete a one-time registration form for children/teens 3-17 years of age. Children/teens can then participate as much as they want. All ships feature the E-Youth automated registration system.

Q. Is there a schedule of activities for Splash Academy and Entourage?

A. Yes, program activity booklets are available on embarkation day. They'll include all the activities that take place in the Splash Academy and

Entourage facilities and in different venues around the ship, under the supervision of the youth staff. Activities are flexible and subject to change based on participants.

Q. What are the sign-in/out procedures?

A. Once children are registered only authorized adults 18 and older may sign children 3-12 in and out of Splash Academy. Children 10-12 can be authorized by their parents to sign themselves in and out of the program after 2 hours of active participation in the program. If authorization isn't granted, only a designated adult may sign 10-12 year olds in and out. Parent(s) must sign children in on the first visit. This authorization ends nightly at 10:30 pm and doesn't apply while the ship is docked (including overnights) or during Late Night Fun Zone. Please have your key card ready for drop-off/pick-up.



Q. Who's authorized to pick-up my children?

A. Parents or guardians can authorize up to four people (including themselves) to drop off and pick up their children.

Q. What about diaper changes?

A. For children ages 3-5, youth staff are not able to change diapers or pull-ups. Parents/guardians are provided a beeper or handy phone to alert them to the duty. They don't work on shore, so one parent or guardian is required to stay on board when a child is participating in the youth program. In the event you cannot be reached, a diaper-changing fee will apply.

i To help you pack lighter, you can now pre-order diapers and wipes through our Gifts & More program and have them delivered to your stateroom upon your arrival.

Q. What about kids with special needs?

A. Children with special needs are welcome to attend the youth program. Parents of children with special needs are encouraged to contact the Access Desk prior to the cruise at 1.866.584.9756 to discuss their child's interests or concerns

Q. What if my child has allergies?

A. Parents or guardians must alert the youth staff if their child(ren) have any food allergies, medical conditions or special needs by noting this information on the registration form.

Q. Anything special kids should pack?

A. Yes! Kids and teens can pack their favorite costume or accessory for our Splash Academy and Entourage themed programs: Circus, Jungle, Sports, Mission Impossible/Spy, Hollywood, Western, Prince and Princess (3-5 year olds), and Wacky Tacky.

i Children should wear or bring closed-toe shoes/sneakers for our active programming and sports sessions.

Q. Are babysitters available?

A. Private babysitting – in or out of stateroom – is not offered on any of our ships. However, in addition to the complimentary Splash Academy program, we offer the Late Night Fun Zone for children ages 3-12 for a nominal cost and open every night from 10:30 pm to 1:30 am*.

**Late Night Fun Zone will close at 11:30 pm if no one is signed up or dropped off by 11:30 pm.*

i Policies are always subject to change. Please refer to ncl.com FAQ's for the most updated information.



ONBOARD SERVICES

CAPTURE YOUR MEMORIES

Our ship's photographers are here to capture your memories. Whether its photos with the ship's Captain, a romantic moment on the deck or getting a family portrait taken, everyone can get in the picture.

PERSPECTIVES PHOTOGRAPHY STUDIO

For a more personal experience, the Perspectives Photography Studio offers private studio sessions, and on location sessions on or off the ship.

Exclusively available on Norwegian Epic, Norwegian Gem, Norwegian Jade, Norwegian Jewel, Norwegian Pearl, Norwegian Sun and Pride of America

STAYING IN TOUCH

To call a stateroom, simply dial the room number from your stateroom phone or any house phone. There is no charge for room to room calls. To make an outside call from your room phone, simply dial 092, wait for the tone and then dial the phone number. The rate is \$4.99 per minute and charging will begin after the third ring. Friends and family can call you from home. Just give them the phone number on your FreestyleCard. Applicable charges will also apply.

USING A CELLPHONE AT SEA

Most standard cell phones (GSM or CDMA, with standard U.S. 1900 MHz), function in the areas we sail. Roaming service should be set prior to sailing, and international roaming charges may apply. For a nominal fee, you can use your personal computer and mobile devices to connect to your

Wi-Fi network. Our Internet Café offers computers for rent by the hour; there is no charge to guests using an ncl.com website. Telephone and fax services are available at applicable ship-to-shore rates.

Norwegian Cruise Line offers wireless internet access fleet wide in all public areas, 24 hours a day. Wireless service is also available in all staterooms – except on Norwegian Sky.

STAYING CONNECTED ON BOARD

Now Norwegians can unwind, unplug and still stay connected. Our Norwegian iConcierge App* keeps you informed about everything happening onboard, let's you make reservations for shore excursions and more.

Access on-demand information and real-time services including:

- Shore excursion previews and bookings
- Restaurant information with menus and bookings
- Box office show information | and reservations
- Folio review
- General information, such as onboard services, spa services and shopping services
- Daily activities
- Cruise Rewards information
- Communications package**: Unlimited text messages and phone calls with other guests onboard
- Call home/off-ship**: Make and receive phone calls from the ship for a low per-minute rate

HOW TO CONNECT TO ICONCIERGE

1. DOWNLOAD THE FREE NORWEGIAN ICONCIERGE APP

From your app store via your 3G/4G service provider before the ship leaves port on Day 1.

2. GET CONNECTED

Norwegian iConcierge works exclusively onboard each ship's Wi-Fi network.

- a. Enable your device's Wi-Fi connection. For optimum iConcierge performance, switch your device to airplane mode. Both options can be found within the Settings feature of your device.
- b. Connect to the ship's Wi-Fi network by searching for "Norwegian_Internet_Ship Name."

3. GET REGISTERED

In order to use the Norwegian iConcierge App, complete the following steps to register:

- a. Select Register on your Norwegian iConcierge App.
- b. Enter your stateroom number, along with your first name, last name, and DOB (MMDD) into the mobile app.
- c. You are now registered and are able to use the Norwegian iConcierge App for the duration of your voyage.



UNDERSTANDING OUR SERVICE CHARGES

We are confident that you'll enjoy your Freestyle Cruising experience and that our entire crew will provide you with the standard of service for which we are known. A \$12.95 USD discretionary service charge will be automatically added per guest per day to your onboard account for all staterooms – for guests three years of age and older. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff, who provide services that enhance your overall cruise experience. These service charges can be paid in advance of your cruise by logging into **My NCL** or by calling your travel professional. If you have any concerns about the service you receive during your cruise, please inform Guest Services right away, so we can address any issues in a timely manner. In the unlikely event that we can't resolve your issue, you can have the service charge adjusted on board.

**Available on Norwegian Breakaway, Norwegian Getaway, Norwegian Jewel, Norwegian Pearl, Norwegian Star and Pride of America. Wi-Fi charges do not apply when using the app. However, charges will apply when independently browsing the internet outside the app. ** Nominal fees apply.*

GIVING GRATUITIES AND TIPPING

Unlike most other ships in the cruise industry, there is no required or recommended tipping on our ships for service that is generally rendered to all guests. While you should not feel obligated to offer a gratuity, all of our staff are encouraged to “go the extra mile,” so they are permitted to accept cash gratuities for exceptional or outstanding service if you care to offer them. Also, certain staff positions (e.g., concierge, butler, youth program staff and beverage service) provide service on an individual basis to only some guests and do not benefit from the overall service charge. We encourage those Guests to acknowledge good service from these staff members with appropriate gratuities. Additionally, there is an 18% gratuity and spa service charge added for all spa and salon services, as well as an 18% gratuity and beverage service charge added for all beverage purchases and an 18% gratuity and specialty service charge added to all specialty restaurant dining and entertainment based dining.

GIVE A GIFT OR PACKAGE TO A GUEST ON BOARD

Make celebrating a special occasion even more meaningful with a thoughtful gift. You can pre-order a wide range of gifts up to the day before your sailing.

If you're already booked on a cruise, log in to **My NCL** and browse **“Gifts & More”** to purchase items for anyone in your stateroom.

If you're not cruising, but want to buy a special gift for someone who is, call us at 1.800.327.7030, visit ncl.com/celebrate or call your travel professional. There are many special gifts and packages to choose from:

A LA CARTE GIFTS AND PACKAGES

- Private and vintage wine selections
- Ultimate Dining Package
- Ultimate Beverage Package
- Adult & teen soda program
- Children's soda program
- Flowers
- Gourmet fare & treats
- Party packages
- Casino tournaments
- Carlos Bake Shop cakes
- Diapers & wipes

ROMANCE PACKAGE

- Sparkling wine and chocolate-covered strawberries in your stateroom on embarkation day
- Canapés delivered to your stateroom one evening
- Classic dozen red roses
- Romantic dinner for two at La Cucina Italian Restaurant
- Tea service in your stateroom on the afternoon of your choice
- One 8"x10" professional portrait

i Flowers and Romance Package orders must be received no later than 5 days prior to sailing. All other orders must be received no later than one day prior to sailing. Carlo's Bake Shop orders aboard Norwegian Breakaway must be received no later than 10 days prior to sailing.



DELUXE ROMANCE PACKAGE

- Sparkling wine and chocolate-covered strawberries in your stateroom on embarkation day
- Canapés delivered to your stateroom one evening
- Classic dozen red roses
- Breakfast in bed on one day of your choice
- Romantic dinner for two at Le Bistro French Restaurant
- Two 25-minute half-body Swedish Massages
- Tea service in your stateroom on the afternoon of your choice
- One 8"x10" professional portrait

ULTIMATE ROMANCE PACKAGE

- Sparkling wine and chocolate-covered strawberries in your stateroom on embarkation day
- Canapés delivered to your stateroom one evening
- Classic dozen red roses
- Breakfast in bed on two days of your choice

- Romantic dinner for two at Cagney's Steakhouse with a complimentary bottle of red or white wine
- Two 25-minute half-body Swedish Massages
- Tea service in your stateroom on the afternoon of your choice
- One 8"x10" professional portrait

HONEYMOON/ANNIVERSARY PACKAGE

- Sparkling wine and chocolate-covered strawberries in your stateroom on embarkation day
- Canapés delivered to your stateroom one evening
- Classic dozen red roses
- Romantic dinner for two at Le Bistro French Restaurant
- One 8"x10" professional portrait



DELUXE HONEYMOON/ ANNIVERSARY PACKAGE

- Sparkling wine and chocolate-covered strawberries in your stateroom on embarkation day
- Canapés delivered to your stateroom one evening
- Classic dozen red roses
- Breakfast in bed on one day of your choice
- Romantic dinner for two at Le Bistro French Restaurant
- Two 25-minute half-body Swedish Massages
- One 8"x10" professional portrait

PRIVATE VOW RENEWAL

- Bottle of sparkling wine, chocolate-covered strawberries & canapés in your stateroom
- Vows ceremony performed by a ship officer
- Ceremony music
- One single red rose
- Couples' cake
- Champagne toast

- Keepsake vow renewal certificate
- 8"x10" professional portrait in an engraved frame

**To book, call Group Events at
1.800.327.9020**

*Embarkation day ceremonies are not available.
Ceremony location, date and time are subject to
change based on the availability of the ship officer*

ONBOARD CREDIT

- Can be used toward the purchase of any item on board the ship
- Available in \$25 increments

MANDARA SPA GIFT CERTIFICATE

- Can be used toward the purchase of any spa service or item

NICKELODEON THEMED BEDTIME KIT

- SpongeBob cinch bag, storybook, bed throw, pillow case and nightlight
- Toothbrush
- Drink cup

*Nickelodeon Themed Bedtime Kit is only available
on Norwegian Breakaway, Norwegian Epic,
Norwegian Gem, Norwegian Getaway and
Norwegian Jewel*

NORWEGIAN GIFT CARD



NORWEGIAN GIFT CARD

The Norwegian Cruise Line Gift Card is the perfect gift for friends and family. It can be applied to remaining unpaid cruise fares, pre-cruise purchases or can be redeemed on board for your favorite indulgences – like a relaxing massage, an adventurous shore excursion, specialty dining experiences and more!

- Cards are available in denominations of: \$25, \$50, \$100, \$250, \$500 or customizable amounts up to \$1,000
- Gift Cards can be purchased online or with your travel partner
- Redeem your Gift Card on ncl.com, by calling Norwegian at 1.800.327.7030 or onboard the ship

To purchase, visit ncl.com/giftcard



NORWEGIAN CRUISE LINE MASTERCARD®



Go sailing with earned points when you use a Norwegian Cruise Line MasterCard®. You can use your points to pay for a cruise or another reward of your choosing, like onboard credits, stateroom upgrades and cruise discounts. Apply today and take advantage of these great benefits*:

- Get 10,000 bonus points after you make a transaction in the first 60 days – that's enough for a \$100 onboard credit!
- Earn 2 WorldPoints® points for every \$1 spent on Norwegian Cruise line purchases, including fares
- Earn 1 WorldPoints® point for every \$1 spent on all other purchases

For more information about the rates, fees, other costs and benefits associated with the use of this card or to apply, visit ncl.com/worldpoints and refer to the disclosures accompanying the online credit card applications.

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CRUISE REWARDS

**MAKE A \$250 DEPOSIT
ON A FUTURE CRUISE,
GET \$100 TO SPEND
NOW.**



Make your next cruise with Norwegian more rewarding just by choosing to sail with us again. While you're on board, place a \$250 deposit on a future cruise, and we'll give you an instant \$100 to spend any way you'd like.

IT'S EASY TO GET YOUR FREE \$100:

- Visit your Cruise Consultant on board
- Place a \$250 deposit on a future cruise
- Enjoy your \$100 onboard credit!
- You have four years to redeem your Cruise Reward

Purchase a maximum of four Cruise Rewards per person. Limit of one Cruise Reward deposit per one future stateroom. Cruise Rewards are fully transferable at no cost. Book a cruise of six days or more and sail within four years of date of purchase. Cruise Rewards can be redeemed on ncl.com, through your travel professional or by calling 1.866.234.7352. Cruise Rewards program is not applicable to Chartered sailings.

LATITUDES REWARDS



LATITUDES Rewards

LATITUDES REWARDS PROGRAM

At Norwegian Cruise Line, we value and reward our loyal guests. To make it easy for you to receive special loyalty offers, perks and benefits, we enroll all guests who have cruised with us and who are at least 18 years of age in our Latitudes Rewards program within 48 hours after your cruise is completed.

No matter if you have sailed with us just one time or 20, you are eligible to enjoy monthly special offers, program benefits and Norwegian Cruise Line news. No action is required on your part and your membership and rewards in this exclusive program are automatic.

REWARDS POINTS & BENEFITS

The Latitudes Rewards program is divided into four tiers: Bronze, Silver, Gold and Platinum. As a member, you receive one rewards point for every night you cruise with us. You gain additional points for booking in a Suite or in The Haven, booking nine months or more in advance or booking with a Latitudes special offer. Plus, you'll be entitled to exclusive offers and onboard benefits. The more you cruise with us, the more loyalty points you earn, and the more onboard benefits you'll enjoy.

To learn more, visit ncl.com/latitudes

i When making a new booking, we encourage you to enter your existing Latitudes Rewards number in order for you to be accurately credited your Latitudes points and receive the onboard benefits you deserve. And be sure to provide an email address so you can receive all of your Latitudes special offers.

HELPFUL INFORMATION

ONBOARD VISITORS

We'd love to have you show off our ships to your friends, but for security reasons, only ticketed guests can gain entry to our ships.

COCKTAILS AND CIGARETTES

DRINKING

Guests 21 and older are welcome to purchase and consume any alcoholic beverage on board. With the exception of Alaska and Hawai'i itineraries, those 18 to 20 years old, with parental consent, can purchase and consume beer or wine when the ship is in international waters, three miles out of U.S. territorial waters. Parental consent for alcohol consumption can only be given on board, with the accompanying parent present to fill out the Young Adult Alcoholic Beverage Waiver form at the Guest Services Desk. Notarized parental consent or any other document filled out prior to the cruise will not be accepted. Guests 18 or older are permitted to consume alcoholic beverages when sailing on round-trip European voyages without having to complete the Young Adult Alcoholic Beverage Waiver form.

Though we have a great selection of wines available, you are allowed to bring your own wine or champagne on board; corkage fee applies.

Please remember that with the exception of wine and champagne, you are not allowed to bring personal liquor on board, as stated in your Guest Ticket Contract. Any liquor purchased in a port of call will be stored for safekeeping and available for

pickup at a designated location on the last evening of the cruise. The *Freestyle Daily* newsletter on board will list the location and time for pickup.

SMOKING

We want you to be comfortable on board, so public areas throughout all our ships are smoke-free. If you smoke cigarettes, you can do so while playing in the casino (during gaming hours) or in the cigar bar (where available). If you prefer pipes or cigars, you can smoke in the cigar bar or designated smoking lounge. Also, you can smoke cigarettes, pipes and cigars outside on open decks (just not around food venues, sports decks, kids' pool areas and other designated nonsmoking areas). On vessels with the Waterfront, smoking is permitted on the starboard side excluding any food service areas. Electronic cigarettes are not permitted in public areas where there is a no smoking policy. Smoking policy violations will result in a \$250 cleaning charge added to your onboard account. If there are damages, for example cigarette burns on the furniture, guests will be advised and charged for the damages.

 **You cannot smoke inside your stateroom or on your balcony.**

CURFEW

At 1 am guests under the age of 17 must be out of all public venues and in their staterooms unless they are actively participating in a scheduled activity or with a parent.

Bliss Ultra Lounge becomes an adult-only venue (18 years of age or older), after 11 pm (unless otherwise noted in the *Freestyle Daily*).

WHAT'S IN MY STATEROOM?

All staterooms feature a TV, safe, hairdryer and bath products as well as a mini-bar (except in studio rooms), the contents of which are pay upon consumption.

SAFES FOR VALUABLES

Every stateroom includes a safe for your valuables. Please note: We are not responsible for personal items left anywhere on board.

ELECTRICAL CONVERTERS

The electrical current on board is 110 volts AC, the same as in most American households. Some high-voltage hair dryers, electric rollers and electric razors may require a converter.

REFRIGERATORS

Nearly all staterooms have refrigerators for your convenience – except for Norwegian Epic and Pride of America, where they are everywhere but the Studios.

ROOM SERVICE

If you would like to have your beds separated (or combined), please advise your stateroom steward and they will be happy to do this for you.

WAKE UP CALL

Dial *70 and then listen for the instructions. Enter the time in military time, for example 0500 for 5 am or 1400 for 2 pm. To cancel the wake-up call, simply dial #70.

LAUNDRY AND DRY CLEANING SERVICES

To use our onboard laundry service, simply fill out the order form in your stateroom and your stateroom steward will pick up your laundry and return it to you clean and folded. We even offer express, same-day service.

PURCHASES AND TAXES

Anything brought into the United States that you did not have when you left must be reported or "declared" to the United States government, and a tax, or duty, is charged for each item. This includes anything you may purchase on board or ashore. However, there is a duty-free exemption for each U.S. citizen. This exemption varies, but the standard is \$800 for those who are aboard for more than 48 hours. This means that most people won't be charged a tax on the first \$800 worth of items they bring back with them.

Customs allowances can sometimes be confusing, so visit customs.ustras.gov to find more information. You can also obtain information before you sail by contacting your nearest U.S. Customs office (look under United States Government, Department of Treasury in your local phone book).

SAFETY

Norwegian Cruise Line adheres to the highest standard of shipbuilding in the world. All our ships meet the most current SOLAS specifications. Our ships also pass annual government safety and sanitation inspections.

If you have any type of sharp objects or needles to throw away, please ask for a special container from your stateroom steward, the Guest Services Desk or the Medical Center.

Burning candles, incense, etc. are not allowed.

Due to the sensitivity of our plumbing, we kindly ask guests not to throw any foreign items (only toilet paper) in any toilet bowl as this can result in a clogged line. Please use the designated trash bin.

WHAT'S NOT PERMITTED ON BOARD

Guests are not allowed to bring on board any intoxicating liquors/ beverages, firearms, weapons of any kind, ammunition, explosive substances or any goods of a dangerous nature, nor animals of any kind. The exception is service or guide animals, provided the guest notifies Norwegian Cruise Line prior to the cruise of their intention to bring such an animal and agrees to take sole responsibility for any expense, damage, injuries or losses associated with or caused by such an animal.

FOOD FROM ASHORE

Any cooked, baked, fresh or raw foods are not permitted on board. These items must be eaten before boarding the vessel.

MEDICAL CARE ON BOARD

A physician and nurse are available to provide medical care should the need arise. Commonly used medications are kept on board and may be prescribed by the ship's doctor. Customary charges will apply to all services and medicines.

i **The best way to prevent the spreading of the Norovirus or any other germs on board, is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. For your convenience, we have hand sanitizer stations placed throughout all our ships and outside all of our dining venues.**

WOMEN WHO ARE EXPECTING

Congratulations! However, to ensure your medical safety, we require that you will not have entered your 24th week of pregnancy at the time the cruise ends. A medical certificate establishing your due date and fitness to travel is required prior to your cruise. Please call our Group Event Coordinators at 1.800.327.7030 for more information. Please be aware that we will not be responsible or liable for any complications of pregnancy that occur during the cruise.

GUESTS WITH SPECIAL NEEDS

All of our ships have designated staterooms that will accommodate wheelchairs. Whatever your special requirements are, Norwegian Cruise Line will do whatever it reasonably can to accommodate you. But we do need adequate time to prepare for your arrival. Please make every effort to contact our Access Desk at 1.866.584.9756, well in advance of your cruise – at least 90 days for

interpreters, 60 days for all special dietary requirements and as soon as possible for all other requests for accommodations. As soon as we receive your information, we will begin working with you to create a cruise vacation specifically for you.

We do not have medical equipment available on board for personal use. If you require full-time use of a wheelchair, you must provide your own. It must be the small, collapsible type, able to navigate over a 5" to 6" riser in regular stateroom bathrooms, and through bathroom doors that are 20" to 22" wide. Other medical equipment, like oxygen therapy, must also be self-provided. Liquid oxygen is not allowed on board.

In the event you need to rent any equipment, our authorized vendor is Special Needs at Sea. You can contact them at:

Phone: (toll-free) 1.800.513.4515 or 954.585.0575

Fax: 954.585.0577

specialneedsatsea.com

Motorized wheelchairs and scooters are welcomed; however, they must be powered by gel-cell batteries. For storage reasons, we need to know the dimensions of the mobility device. Due to safety regulations, we cannot accept any wet-cell or acid-battery-powered wheelchairs on board the ship. The wheelchair battery charger must be adaptable to 110 volts.

Service animals are welcome on board all ships, unfortunately no other pets are allowed. Guests travelling with service animals must make sure that they have obtained all customs and governmental clearance to disembark the service

animal in the various ports of call they will be visiting. They must also provide Norwegian Cruise Line with the proper health certificates and vaccination papers signed by a licensed veterinarian. This must be done prior to the cruise, by calling 1.866.584.9756.

Nearly all staterooms have refrigerators for storing medications that must be kept cold – except for Norwegian Epic and Pride of America, where they are everywhere but the Studios.

Due to unpredictable circumstances associated with a ship at sea, we reserve the right to refuse or revoke passage to anyone who, based upon objective standards, is in a physical or mental condition that jeopardizes the safe operation of the vessel, who poses a direct threat to the health or safety of others or who may require care beyond that which we can provide.

If you have any questions regarding special needs, please call us at 1.866.584.9756 or email at accessdesk@ncl.com.

GUEST CONDUCT POLICY

To view Norwegian Cruise Line's Guest Conduct Policy in its entirety, visit ncl.com/guestconductpolicy

If you still have any questions, please refer to our FAQ on ncl.com or call us at 1.800.327.7030



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