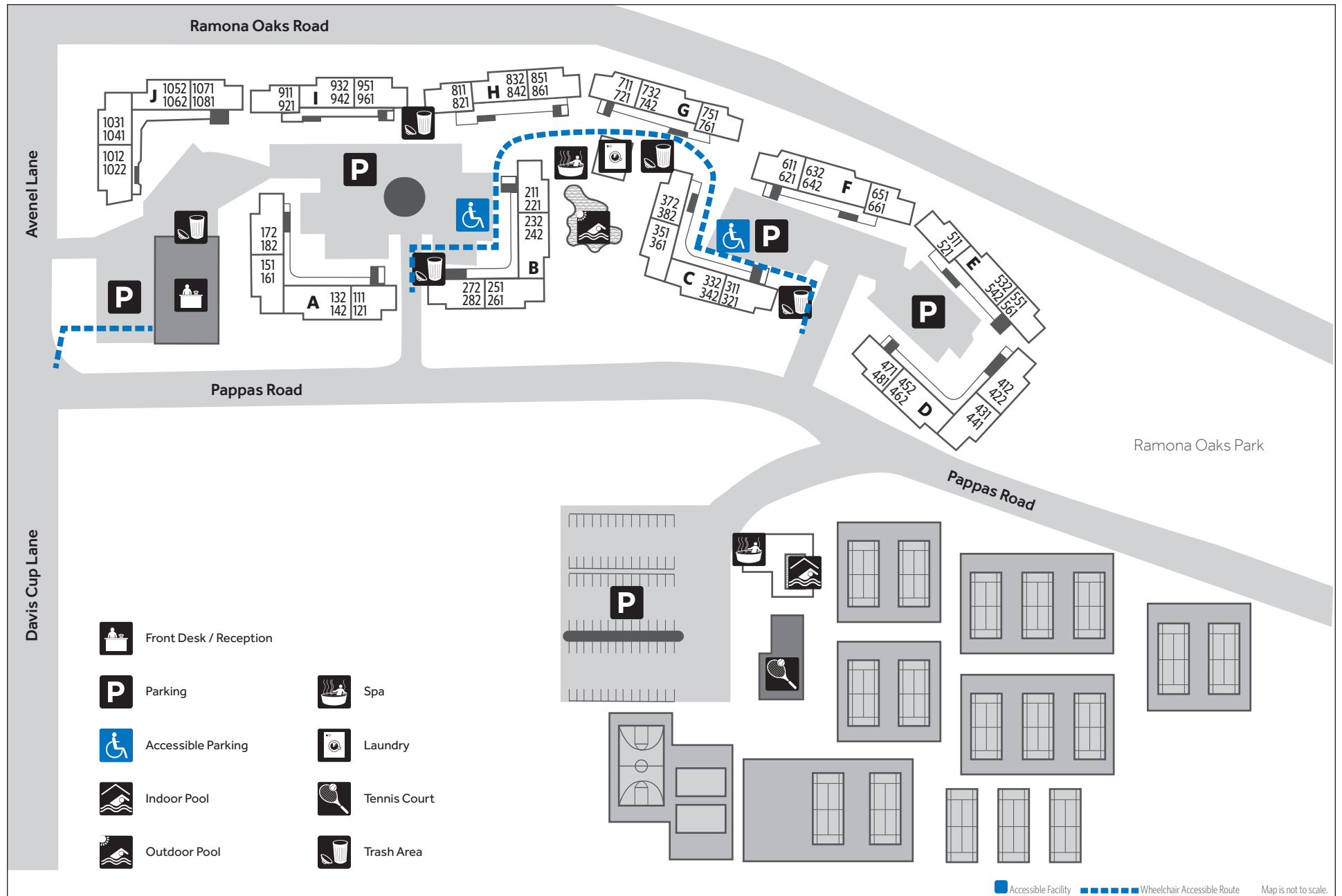


Riviera Oaks Resort & Racquet Club

25382 Pappas Road, Ramona, California, 92065 • Tel: 1.760.788.7711



Welcome to Riviera Oaks Resort & Racquet Club

Thank you for allowing us to serve you while you are on vacation. Please use the information listed below during your stay.

Phone Numbers

Front Desk	ext. 0
Concierge	ext. 1305
Activities, Racquet Club	Use speed dial
Voicemail	Use speed dial
Outside Calls	9 + telephone number

Guest Room Phone Charges

Calls within CA	\$1.50 initial charge + \$1.50 per minute
Calls outside CA	\$1.55 initial charge + \$1.55 per minute
International Calls	\$2.55 initial charge + \$2.55 per minute
Information (411)	\$1.00 per call

Activities Information

Daily activities are offered at the Racquet Club.

Hours of Operation	Daily 7:00 a.m. - 10:00 p.m.
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Riviera Wellness Spa

Hours of Operation	Monday – Saturday 10:00 a.m. – 5:00 p.m.
Services Menu	RivieraWellnessSpa.com

Pool/Spa Hours (Weather permitting)

Racquet Club Pool	7:00 a.m. – 9:45 p.m.
Resort Pool	7:00 a.m. – 11:00 p.m.

Check-out

Check-out on the day of departure is 10:00 a.m. Express check-out is available. To use this service, please dial extension 0 prior to departing.

We kindly request you do the following prior to check-out:

- Place all soiled dishes, glassware, silverware in the dishwasher and start the cycle
- Please place all waste in trash cans. It will all be hauled off-site and sorted where recyclables will be removed and processed accordingly.

Housekeeping Services

Mid-week Cleaning Day* _____

*5-night minimum stay is required for mid-week housekeeping service