

Items to Help You Enjoy Your Stay

Complimentary items are available for members, owners and guests to borrow. Upon request, items to help with specific needs will be left in your accommodation for use throughout the duration of your stay.

We also offer suitable bags for medical waste.



High Backed Chair



Chair Raisers



Handy Reacher



Jar Opener



Magnifying Glass

General Items



Level Fill Alert Device

Visual Assistance Items



Mobility Assistance Items





Wheelchair Ramp



Wet Wheelchair



Walker









Toilet Frame



Bath Board



Toilet Seat Riser



Bed Grab Rail







Easy Opener



Chunky Cutlery







Reflex Knives



Touch Base Lamp



Sharp Bins



Single/Double Mattress Protectors

Hearing Assistance Items



Vibrating Pillow



Flashing Door Bell



HearEasy Phone





Hearing Loop

We are committed to providing stressfree holidays to our members, owners and guests. We take into consideration the needs of those who have a visual or hearing impairment, or a mobility access requirement.

In addition to the dedicated accommodations with accessible facilities, we offer you a wide range of complimentary accessories available for your comfort. To ensure that we can satisfy your request, please contact accessrequirementseu@hgv.com or the resort prior to arrival. Once onsite, ask for the Accessibility Ambassador for further assistance or any additional items you may need.

These articles may vary from resort to resort. All items subject to availability and offered on a first-come, first-served basis.