

How COVID-19 Lifestyle Changes Affect Your Stay at Our Resort

Stay Safe with Diamond.

During your stay, and for your safety, our team members will only enter the accommodation if absolutely necessary.

Housekeeping and Cleaning Services

On day 4 and 11 of your stay, housekeeping will deliver clean towels in sealed bags. These will be left outside your door. You will also receive a bag for your used towels, which should be filled and returned to outside your door for collection by housekeeping.

On days 8 and 15 of your stay, housekeeping will enter your accommodation to complete the cleaning service. We kindly ask you to leave during this time to allow the housekeepers to work on their own and respect social distancing.

For your safety, we have removed non-essential items from the kitchen, as well as some decorative items. We have provided additional kitchen paper, toilet paper and dishwasher tablets, as well as a sanitising product for your use during your stay.

Rubbish

We politely ask that you dispose of your waste and recycling at the relevant collection points located around the resort (see resort map). Additional rubbish bags have been provided. If you need assistance, please let Reception know.

Requested Items/Repairs

We will respect your space. If you request any items from Reception, they will be delivered to you in sanitised boxes. Please leave the box outside your accommodation for collection.

If you need maintenance assistance, please call Reception to organise the time for them to attend. If you must stay in the accommodation at the time of their visit, please ensure you are not in the same room.

Restaurant/Food Delivery

Reservations are essential due to the limited numbers permitted.

The space in the bar area is also limited.

Take away food orders will be delivered in front of your door.