

Statement on Coronavirus Disease

The health and safety of our members, owners, guests and team members is our top priority.

We continue to monitor the Coronavirus Disease (COVID-19), and are closely following recommendations from the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO).

To assist members whose travel may be impacted, and in accordance with recommendations from the CDC, we are temporarily modifying our cancellation policy for members scheduled to travel to or from the following countries through March 31, 2020:

- Italy
- China
- South Korea
- Iran

This policy may be updated at any time, as we continue to follow recommendations from the CDC and WHO. Additional information about the coronavirus and tips for traveling can be found on the CDC's website by visiting, <https://www.cdc.gov/coronavirus/2019-ncov/travelers/>.

Owners with questions about their upcoming reservations can contact Owner Services anytime by calling 1.800.463.7256.